SERVICE HISTORY FOR: 2003 LX470

VIN: JTJHT00W733533459

311531 MILES **DATE:** 05/2021

SERVICE: 1 DAY FREE RENTAL

DESCRIPTION: 1 DAY FREE RENTAL~|~RALPH HAYES TOYOTA RENTAL~|~RALPH HAYES TOYOTA RENTAL~|~RALPH HAYES TOYOTA RENTAL

SERVICE: COOLING SYSTEM

DESCRIPTION: COOLING SYSTEM~|~CUSTOMER NOTICED VEHICLE RUNNING ALITTLE HOT WHILE VEHICLE~|~.~|~

SERVICE: MULTIPOINT INSPECT

DESCRIPTION: MULTIPOINT INSPECT~|~PERFORM FREE MULTI POINT INSPECTION~|~ ~|~COMPLETED FREE MULTIPOINT INSPECTION

SERVICE: COOLANT LEAK

DESCRIPTION: COOLANT LEAK~|~CUSTOMER STATES VEHICLE IS LEAKING COOLANT~|~RADIATOR HAS MULTIPLE LEAKS ALL ALONG THE TOP NOT HOLDING~|~

SERVICE: ENGINE CONCERN

DESCRIPTION: ENGINE CONCERN~|~CUSTOMER STATES COVER OVER ENGINE ON TOP VIBRATES AND SOUNDS~|~.~|~

SERVICE: REGULAR LOF

DESCRIPTION: REGULAR LOF~|~OIL & FILTER CHANGE~|~ ~|~COMPLETED OIL AND FILTER CHANGE

267624 MILES **DATE:** 01/2017

SERVICE: A4 4 WHEEL ALIGNMENT

DESCRIPTION: A4 4 WHEEL ALIGNMENT ~|~ ~|~

SERVICE: BGPS CUSTOMER REQUESTS BG POWER

DESCRIPTION: BGPS CUSTOMER REQUESTS BG POWER STEERING FLUSH ~|~PERFORMED BG POWER STEERING F LUSH SERVICE ~|~

SERVICE: CUST STATES 2

SERVICE: BASIC WASH AND VAC CLEAN WINDOWS

DESCRIPTION: BASIC WASH AND VAC CLEAN WINDOWS ~|~ ~|~

SERVICE: COMPR --

COMPLIMENTARY TIRE ROT

DESCRIPTION: PERFORM TIRE ROTATION AND CHECK AIRPRESSURE ~|~DUE EVERY 5,000 MILES AS MAIN TENANCE ~|~

DESCRIPTION: REPLACE FRONT CV AXLES ~|~ ~|~REPLACE FRONT INNER & OUTER TIE RODS ~|~ ~|~REPLACE LEAKING VALVE COVER GASK ETS, TUBE SEALS, PCV VALVE, SPAR K PLUGS AND FUEL FILTER ~|~ ~|~

SERVICE: INFORMATION ONLY

DESCRIPTION: REPLACE FRONT SEALS ~|~ ~|~WHEN PERFORMING ROTATE CHECK FOR NAILS IN TIRES. ALSO CHECK RIGH T REAR LUGNUTS. ONE IS STICKING OUT FURTHER THAN THE OTHERS ~|~ ~|~

SERVICE: MISC. SHOP CHARGES

DESCRIPTION: PERFORM TIRE ROTATION AND CHECK AIRPRESSURE ~|~DUE EVERY 5,000 MILES AS MAIN TENANCE ~|~PERFORM TIRE ROTATION AND CHECK AIRPRESSURE ~|~DUE EVERY 5,000 MILES AS MAIN TENANCE ~|~

SERVICE: FRONT BRAKE PADS INCLUDING RESUR

DESCRIPTION: FRONT BRAKE PADS INCLUDING REPLA CING ROTORS AND REPACKING BEARIN GS ~|~FRONT BRAKE PADS INCLUDING RE SURFACE ROTORS ~|~

SERVICE: INSTALL WATER PUMP

DESCRIPTION: INSTALL WATER PUMP ~|~ ~|~

SERVICE: REPLACE 8 CYL TIMING BELT

DESCRIPTION: REPLACE 8 CYL TIMING BELT. REPLA CE BELT TENSIONERS & PULLEYS ~|~REPLACED TIMING BELT ~|~

267465 MILES

DATE: 12/2016

SERVICE: CUST DECLINED REPLACEMENT OF DRI

DESCRIPTION: CUST DECLINED REPLACEMENT OF DRI VE AXLE ~|~CUST DECLINED REPLACEMENT OF DRIVE AXLE ~|~267465 CUSTOMER QUOTED $56 0.02 TO REPLACEFRONT CV AXLES

SERVICE: CUSTOMER DECLINES DRIVE BELT REP

DESCRIPTION: CUSTOMER DECLINES DRIVE BELT REP LACE AT THIS TIME ~|~ ~|~

SERVICE: CUST STATES 2

DESCRIPTION: C/S THERE IS A SQUEAL WHEN CRANK INGTHE CAR. CHECK AND ADVISE ~|~ ~|~CUSTOMER DECLINES FRONT INNER & OUTER TIE ROD REPLACEMENT ~|~ ~|~267465 CUSTOMER QUOTED $1, 220.60 TOREPLACE FRONT INNER AND OUTER TIE RODS ANDPERFORM ALIGN MENT

SERVICE: CUSTOMER DECLINES FRONT BRAKES A

DESCRIPTION: CUSTOMER DECLINES FRONT BRAKES A T THIS TIME ~|~ ~|~267465 CUSTOMER QUOTED $79 0.02

SERVICE: CUSTOMER DECLINES LEAK REPAIRS
DESCRIPTION: CUSTOMER DECLINES REPLACING LEAK INGVALVE COVER GASKETS ~|~ ~|~267465 CUSTOMER QUOTED $84 8.63 TO REPLACELEAKING VALVE COV ER GASKETS, TUBE SEALS, PCVVALVE , SPARK PLUGS AND FUEL FILTER

SERVICE: CUSTOMER DECLINES TIMING BELT AT
DESCRIPTION: CUSTOMER DECLINES TIMING BELT AT THIS TIME ~|~ ~|~267465 CUSTOMER QUOTED $1, 634.09 TOREPLACE TIMING BELT, WA TER PUMP, DRIVE BELTS,PULLEY AND TENSIONERS AND FRONT SEALS TO REPLACEFRONT BRAKE PADS, ROTORS AND REPACK BEARINGS

SERVICE: CUSTOMER DECLINES REPLACING WATE
DESCRIPTION: CUSTOMER DECLINES REPLACING WATE R PUMP AT THIS TIME ~|~ ~|~

SERVICE: INFORMATION ONLY
DESCRIPTION: CUSTOMER KNOWS VEHICLE IS DUE FO R 270K MILE SERVICE. WOULD LIKE EVERYTHING INSPECTED AND TO KNOW WHAT RECOMMENDED REPAIRS ARE. C HECKAND ADVISE ~|~ ~|~

249674 MILES **DATE:** 02/2016

SERVICE:
DESCRIPTION: THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME ~|~THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME ~|~THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME

SERVICE: CAR WASH
DESCRIPTION:

SERVICE: FLUSH DIFFERENTIAL FLUIDS
DESCRIPTION: FLUSH DIFFERENTIAL FLUIDS ~|~CUSTOMER REQUESTS FLUSH FRONT AND REAR DIFFERENTIAL FLUIDS AND TRANSFER CASE FLUID. ~|~ ~|~249673 TECHNICIAN FLUSHED FRONT AND

SERVICE: LIGHT BULBS
DESCRIPTION: LIGHT BULBS ~|~CUSTOMER REQUESTS REPLACE LICENSE PLATE BULBS. ~|~ ~|~249673 TECHNICIAN REPLACED LICENSE PLATE BULBS.

REAR DIFFERENTIAL FLUIDS AND TRANSFER CASE FLUID.

SERVICE: MULTI-POINT INSPECTION

DESCRIPTION: MULTI-POINT INSPECTION ~|~MULTI-POINT INSPECTION ~|~

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: SERVICE - 250,000 MILES

DESCRIPTION: SERVICE - 250,000 MILES ~|~SERVICE - 250,000 MILES ~|~ ~|~249673 TIRE TREAD HAVE: LF 8/32, RF 8/32, LR 8/32, RR 8/32 REMAINING - - - BRAKE PADS HAVE: FR 6MM, RR 9MM REMAINING

SERVICE: PERFORM MULTIPOINT INSPECTION

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

244368 MILES

DATE: 11/2015

SERVICE:

DESCRIPTION: THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME ~|~THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME ~|~THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME

SERVICE: MINOR SERVICE

DESCRIPTION: MINOR SERVICE ~|~MULTI POINT INSPECTION ~|~

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: CAR WASH

DESCRIPTION:

SERVICE: PERFORM MULTIPOINT INSPECTION

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: SERVICE - 5,000 MILES

DESCRIPTION: SERVICE - 5,000 MILES ~|~SERVICE - 5,000 MILES ~|~ ~|~244367 PERFORMED 5,000 MILES INTERVAL SERVICE- BRAKE PADS HAVE: FT 60%, RR 90% REMAINING- TIRE TREAD HAVE: LF 90%, RF 90%, LR 90%, RR 90% REMAINING.

238203 MILES **DATE:** 07/2015

SERVICE:

DESCRIPTION: THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME ~|~THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME ~|~THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME

SERVICE: 4 WHEEL ALIGNMENT

DESCRIPTION: 4 WHEEL ALIGNMENT ~|~4 WHEEL ALIGNMENT ~|~ ~|~238202 PERFORMED FOUR WHEEL ALIGNMENT.

SERVICE: BATTERY - REPLACE

DESCRIPTION: BATTERY - REPLACE ~|~BATTERY - REPLACE ~|~BATTERY FAILED LOAD TEST ~|~238202 50 TECHNICIAN REPLACED CAR BATTERY.

SERVICE: CAR WASH

DESCRIPTION:

SERVICE: CHECK SPARE TIRE PRESSURE

DESCRIPTION:

SERVICE: CLEAN THROTTLE BODY

DESCRIPTION:

SERVICE: FOUR WHEEL BALANCE

DESCRIPTION:

SERVICE: INSPECT ACTIVE HEIGHT CONTROL SUSPENSION ACCUMULATOR

DESCRIPTION:

SERVICE: INSPECT AND/OR REPACK WHEEL BEARINGS

DESCRIPTION:

SERVICE: INSPECT AUTOMATIC TRANSMISSION FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT BODY PAINT AND CORROSION

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS

DESCRIPTION:

SERVICE: INSPECT BRAKE PADS AND/OR LININGS, ROTORS AND/OR DRUMS
DESCRIPTION:

SERVICE: INSPECT EVAP SYSTEM
DESCRIPTION:

SERVICE: INSPECT FRONT DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT FUEL TANK, CAP, LINE AND HOSES
DESCRIPTION:

SERVICE: INSPECT PROPELLER SHAFT FLANGE TORQUE
DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FOR LEAKS
DESCRIPTION:

SERVICE: INSPECT STEERING OPERATION AND LINKAGE
DESCRIPTION:

SERVICE: INSPECT TRANSFER CASE FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT TRANSMISSION FOR LEAKS
DESCRIPTION:

SERVICE: LUBRICATE FRONT AND REAR PROPELLER SHAFTS
DESCRIPTION:

SERVICE: MOUNT & BALANCE 4 TIRES
DESCRIPTION: MOUNT & BALANCE 4 TIRES ~|~DT00236250MI MOUNT AND BALANCE 4 MICHELIN LATITUDE TOUR HP TIRES 275/60/18 ~|~ ~|~238202 200 TECHNICIAN MOUNT AND BALANCED 4 MICHELIN LATITUDE TOUR HP TIRES 275/60/18

SERVICE: INSPECT DRIVE AXLE BOOTS
DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS
DESCRIPTION:

SERVICE: INSPECT FRONT DIFFERENTIAL FOR LEAKS
DESCRIPTION:

SERVICE: INSPECT PARKING BRAKE OPERATION
DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT STEERING GEARBOX FOR LEAKS
DESCRIPTION:

SERVICE: INSPECT SUSPENSION BALL JOINTS
DESCRIPTION:

SERVICE: INSPECT TRANSFER CASE FOR LEAKS
DESCRIPTION:

SERVICE: LUBRICATE AXLE SHAFT SLIP YOKE
DESCRIPTION:

SERVICE: MINOR SERVICE
DESCRIPTION: MINOR SERVICE ~|~MULTI POINT INSPECTION ~|~
SERVICE: PERFORM MULTIPOINT INSPECTION
DESCRIPTION:

SERVICE: POSSIBLE NEEDS NEW ANTENNA
DESCRIPTION: POSSIBLE NEEDS NEW ANTENNA ~|~CUSTOMER SATES ANTENNA IS NOT COMING UP WHEN RADIO IS TURNED ON. CHECK AND ADVISE ~|~

SERVICE: REPLACE AIR CLEANER FILTER
DESCRIPTION:

SERVICE: REPLACE AXLE BOOTS
DESCRIPTION: REPLACE AXLE BOOTS ~|~REPLACE FRONT AXLE BOOTS(LEAKING) ~|~LEAKING GREASE ~|~238202 TECHNICIAN REPLACED FRONT CV AXLE BOOTS

SERVICE: REPLACE BRAKE FLUID
DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER
DESCRIPTION:

SERVICE: REPLACE ENGINE COOLANT
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER
DESCRIPTION:

SERVICE: REPLACE WIPER INSERT
DESCRIPTION:

SERVICE: ROAD TEST
DESCRIPTION:

SERVICE: ROTATE TIRES
DESCRIPTION:

SERVICE: SERVICE - 30,000 MILES
DESCRIPTION: SERVICE - 30,000 MILES ~|~SERVICE - 30,000 MILES ~|~ ~|~238202 400 PERFORMED 30,000 MILES SERVICE- BRAKE PADS HAVE: FT --, RR -- REMAINING- TIRE TREAD HAVE: LF 100%, RF 100%, LR 100%, RR 100% REMAINING.

219672 MILES **DATE:** 06/2014

SERVICE: CAR WASH
DESCRIPTION:

SERVICE: CUSTOM
DESCRIPTION: CUSTOM ~|~ ~|~,CUSTOMER DECLINED SERVICE - TAIL LIGHT CENTER PIECE LOOSE

SERVICE: PERFORM MULTIPOINT INSPECTION
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER
DESCRIPTION:

SERVICE: ROTATE TIRES
DESCRIPTION:

SERVICE: ROAD TEST
DESCRIPTION:

SERVICE: SERVICE - 5,000 MILES
DESCRIPTION: SERVICE - 5,000 MILES ~|~SERVICE - 5,000 MILES PLEASE REPLACE MISSING LUG NUT ON DRIVER REAR ~|~ ~|~219671 COMPLETED SERVICE PROCEDURE. FRONT PADS 8MM, REAR PADS 8MM, LF TIRE TREAD DEPTH 7/32, RF TIRE 7 /32, LR TIRE 7/32, RR TIRE 7 /32. === TECHNICIAN REPLACED STUD ON REAR WHEEL. ===

SERVICE: TECHNICIAN REPLACED REAR A/C LINE AND PERFORMED EVAC RECHARGE.
DESCRIPTION: TECHNICIAN REPLACED REAR A/C LINE AND PERFORMED EVAC RECHARGE. ~|~CUSTOMER STATES A/C IS NOT BLOWING COLD AIR. CHECK AND ADVISE ~|~ ~|~219671 TECHNICIAN FOUND LEAKING FREON FROM REAR A/C LINE. TECHNICIAN REPLACED LINE AND PERFORMED EVAC AND RECHARGE.

212798 MILES **DATE:** 12/2013

SERVICE: CAR WASH
DESCRIPTION:

SERVICE: CUSTOMER STATES ANTENNA WILL NOT GO UP. CEHCK AND ADVISE
DESCRIPTION: CUSTOMER STATES ANTENNA WILL NOT GO UP. CEHCK AND ADVISE ~|~CUSTOMER STATES ANTENNA WILL NOT GO UP. CEHCK AND ADVISE ~|~ ~|~212797 NO WORK DONE AT THIS TIME. TECHNICIAN WILL NEED MORE TIME TO LOOK AT VEHICLE AND FIGURE OUT THEIR IS NO POWER TO ANTENNA.

SERVICE: CUSTOMER STATES

DRIVERS REAR LUG NUT IS MISSING. CEHCK AND ADVISE

DESCRIPTION: CUSTOMER STATES

DRIVERS REAR LUG NUT IS MISSING. CEHCK AND ADVISE ~|~CUSTOMER STATES DRIVERS REAR LUG NUT IS MISSING. CHECK AND ADVISE ~|~ ~|~212797 SOP DRIVERS REAR LUG NUT- NOTE: TECHNICIAN REPLACED PASSENGER REAR LUG NUT.

SERVICE: PERFORM MULTIPOINT INSPECTION

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: SERVICE - 5,000 MILES

DESCRIPTION: SERVICE - 5,000 MILES

~|~SERVICE - 5,000 MILES ~|~ ~|~212797 PERFORMED 5,000 MILES SERVICE- BRAKE PADS HAVE: FT 80%, RR 40% REMAINING- TIRE TREAD HAVE: LF 80%, RF 80%, LR 80%, RR 80% REMAINING.

206709 MILES

DATE: 08/2013

SERVICE: CAR WASH

DESCRIPTION:

SERVICE: CUSTOMER STATES

ANTENA WILL NOT GO UP. CHECK AND ADVISE.

DESCRIPTION: CUSTOMER STATES

ANTENA WILL NOT GO UP. CHECK AND ADVISE. ~|~CUSTOMER STATES ANTENNA WILL NOT GO UP. CHECK AND ADVISE. ~|~ ~|~206708 NO WORK DONE AT THIS TIME. WILL RETURN AT A LATER DATE.

SERVICE: PERFORM MULTIPOINT INSPECTION

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER
DESCRIPTION:

SERVICE: ROTATE TIRES
DESCRIPTION:

SERVICE: ROAD TEST
DESCRIPTION:

SERVICE: SERVICE - 5,000 MILES
DESCRIPTION: SERVICE - 5,000 MILES ~|~SERVICE - 5,000 MILES ~|~ ~|~206708 PERFORMED 5,000 MILES INTERVAL SERVICE- BRAKE PADS HAVE: FT 80%, RR 65% REMAINING- TIRE TREAD HAVE: LF 85%, RF 85%, LR 85%, RR 85% REMAINING.

200329 MILES **DATE:** 04/2013

SERVICE: CUSTOMER STATES RADIO IS NOT COMING ON AND THE BUTTON ON THE LEFT SIDE OF THE NA
DESCRIPTION: CUSTOMER STATES RADIO IS NOT COMING ON AND THE BUTTON ON THE LEFT SIDE OF THE NA ~|~CUSTOMER STATES RADIO IS NOT COMING ON AND THE BUTTON ON THE LEFT SIDE OF THE NAV ARE NOT WORKING, CUSTOMER INSTALLED FUSE WORKED AND WENT OUT AGAIN. CHECK AND ADVISE. ~|~ ~|~200328 SEE LINE A. LABOR FOR MOTOR INSTALLATION

SERVICE: INSPECT ACTIVE HEIGHT CONTROL SUSPENSION ACCUMULATOR
DESCRIPTION:

SERVICE: INSPECT AND/OR REPACK WHEEL BEARINGS
DESCRIPTION:

SERVICE: INSPECT AUTOMATIC TRANSMISSION FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT BODY PAINT AND CORROSION
DESCRIPTION:

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS
DESCRIPTION:

SERVICE: INSPECT BRAKE PADS AND/OR LININGS, ROTORS AND/OR DRUMS
DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE BOOTS
DESCRIPTION:

SERVICE: INSPECT DRIVE BELT(S)
DESCRIPTION:

SERVICE: INSPECT EVAP SYSTEM
DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS
DESCRIPTION:

SERVICE: INSPECT FUEL TANK, CAP, LINE AND HOSES
DESCRIPTION:

SERVICE: INSPECT PROPELLER SHAFT FLANGE TORQUE
DESCRIPTION:

SERVICE: INSPECT STEERING OPERATION
DESCRIPTION:

SERVICE: LUBRICATE AXLE SHAFT SLIP YOKE
DESCRIPTION:

SERVICE: REPLACE ENGINE COOLANT
DESCRIPTION:

SERVICE: SERVICE - 150,000 MILES

DESCRIPTION: SERVICE - 150,000 MILES ~|~SERVICE - 150,000 MILES ~|~ ~|~200328 PERFORMED 150,000 MILES SERVICE- BRAKE PADS HAVE: FT 90%, RR 80% REMAINING- TIRE TREAD HAVE: LF 90%, RF 90%, LR 90%, RR 90% REMAINING.

SERVICE: INSPECT FRONT DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT PARKING BRAKE OPERATION
DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT SUSPENSION BALL JOINTS
DESCRIPTION:

SERVICE: RADIO

DESCRIPTION: RADIO ~|~CUSTOMER STATES ANTENNA IS BROKEN SOP IN. CEHCK AND ADVISE. ~|~ ~|~200328 TECHNICIAN REPLACED ANTENNA MOTOR.

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

192112 MILES **DATE:** 12/2012

SERVICE: 4 WHEEL ALIGNMENT

DESCRIPTION: 4 WHEEL ALIGNMENT ~|~4 WHEEL ALIGNMENT ~|~ ~|~192111 NO WORK DONE AT THIS

SERVICE: ADDITIONAL CONCERNS. SEE SPS FOR CORRECT OPERATION CODE
DESCRIPTION: ADDITIONAL CONCERNS. SEE SPS FOR CORRECT OPERATION CODE ~|~CUSTOMER STATES STATES ANTENNA IS INOP. CHECK AND ADVISE ~|~ ~|~192111

SERVICE: CUSTOMER REQUEST TIMING BELT/WATER PUMP, ENGINE COOLANT AND CRANK SEAL.
DESCRIPTION: CUSTOMER REQUEST TIMING BELT/WATER PUMP, ENGINE COOLANT AND CRANK SEAL. ~|~CUSTOMER REQUEST TIMING BELT/WATER PUMP, ENGINE COOLANT AND CRANK SEAL. ~|~ ~|~192111 TECHNICIAN REPLACED TIMING BELT/ WATER PUMP, ENGINE COOLANT AND CRANK SEAL.

SERVICE: OIL AND FILTER - CHANGE
DESCRIPTION: OIL AND FILTER - CHANGE ~|~OIL AND FILTER - CHANGE ~|~ ~|~192111 REPLACED ENGINE OIL AND FILTER- BRAKE PADS HAVE: FT 100%, RR 70% REMAINING- TIRE TREAD HAVE: LF 00%, RF 00%, LR 00%, RR 00% REMAINING BALD TIRES.

SOP SERVICE WILL TAKE CARE OF LABOR AND CUSTOMER WILL PAY FOR PART ONLY.

SERVICE: MOUNT & BALANCE 4 TIRES
DESCRIPTION: MOUNT & BALANCE 4 TIRES ~|~MOUNT AND BALANCE 4 MICHELIN LATITUDE TOUR HP TIRES ~|~ ~|~192111 NO WORK DONE AT THIS TIME. MICHELIN LATITUDE TOUR TIRES ON BACK ORDER- NO WORK DONE.

SERVICE: PADS, BRAKE (FRONT) - REPLACE AND RESURFACE ROTORS ON-VEHICLE
DESCRIPTION: PADS, BRAKE (FRONT) - REPLACE AND RESURFACE ROTORS ON-VEHICLE ~|~PADS, BRAKE (FRONT) - REPLACE AND RESURFACE ROTORS ON-VEHICLE ~|~ ~|~192111 REPLACED FRONT BRAKE PADS, RESURFACED FRONT ROTORS ON VEHICLE AND REPACK BEARINGS.

183898 MILES **DATE:** 08/2012

SERVICE: CAR WASH
DESCRIPTION:

SERVICE: PERFORM MULTIPOINT INSPECTION

SERVICE: CUSTOMER STATES THERE IS A VIBRATION IM PEDAL WHEN BRAKING. CHECK AND ADVISE.
DESCRIPTION: CUSTOMER STATES THERE IS A VIBRATION IM PEDAL WHEN BRAKING. CHECK AND ADVISE. ~|~CUSTOMER STATES THERE IS A VIBRATION IM PEDAL WHEN BRAKING. CHECK AND ADVISE. ~|~WARPED FRONT ROTORS ~|~183897 RECOMMENDED FRONT BRAKES $415.00

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: SERVICE - 5,000 MILES

DESCRIPTION: SERVICE - 5,000 MILES

~|~SERVICE - 5,000 MILES ~|~ ~|~183897 PERFORMED 5,000 MILES INTERVAL SERVICE- BRAKE PADS HAVE: FT 40%, RR 70% REMAINING- TIRE TREAD HAVE: LF 45%, RF 45%, LR 40%, RR 50% REMAINING.

177048 MILES

DATE: 04/2012

SERVICE: CAR WASH

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: SERVICE - 5,000 MILES

DESCRIPTION: SERVICE - 5,000 MILES

~|~SERVICE - 5,000 MILES ~|~ ~|~177047 BRAKES 40% FRONT, 80% REARTIRES 50% ALL

SERVICE: PERFORM MULTIPOINT INSPECTION

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

170774 MILES

DATE: 01/2012

SERVICE: 165000 MILE SERVICE

DESCRIPTION: 165000 MILE SERVICE

~|~165,000 SAME AS 60,000 SERVICE ~|~60K ~|~170774 60K 600

162368 MILES **DATE:** 08/2011

SERVICE: OIL CHANGE - WITH FILTER

DESCRIPTION: OIL CHANGE - WITH FILTER ~|~OIL CHANGE - WITH FILTER ~|~ ~|~162368 40 COMPLETED OIL AND FILTER CHANGE

162368 MILES **DATE:** 08/2011

SERVICE: MISC REPAIR

DESCRIPTION: MISC REPAIR ~|~CUST REQUESTS TIRE ROTATION ~|~ ~|~162368 50 COMPLETED TIRE ROTATION

158452 MILES **DATE:** 07/2011

SERVICE: """"L""""PASS - AUTOMATED VEHICLE RECOGNITION SYSTEM IDENTIFICATION LABEL HAS BE

DESCRIPTION: ""L""PASS - AUTOMATED VEHICLE RECOGNITION SYSTEM IDENTIFICATION LABEL HAS BEEN A ~|~""L""PASS - AUTOMATED VEHICLE RECOGNITION SYSTEM IDENTIFICATION LABEL HAS BEEN APPLIED TO VEHICLE. ~|~""L""PASS - AUTOMATED VEHICLE RECOGNITION SYSTEM IDENTIFICATION LABEL HAS BEEN APPLIED TO VEHICLE ~|~""L""PASS - AUTOMATED VEHICLE RECOGNITION SYSTEM IDENTIFICATION LABEL HAS BEEN APPLIED TO VEHICLE

SERVICE: ALIGN AND INSTALL NEW SCREWS

DESCRIPTION: ALIGN AND INSTALL NEW SCREWS ~|~CUSTOMER STATES THE GLOVE BOX IS VERY LOOSE--ADVISE ON REPAIR ~|~MISSING SCREWS ~|~ALIGN AND INSTALL NEW SCREWS

SERVICE: CUSTOMER DECLINED REPAIRS
DESCRIPTION: CUSTOMER DECLINED REPAIRS ~|~REPAIR GLOVE BOX ~|~ ~|~CUSTOMER DECLINED REPAIRS
SERVICE: REPLACE HARNESS AND BULB
DESCRIPTION: REPLACE HARNESS AND BULB ~|~C/S THE FRONT PASSENGER HEADLIGHT IS OUT, PLEASE INSPECT BOTH CUSTOMER STATES THE WIRING APPEARS TO BE BURNT--ADVISE ~|~RIGHT SIDE WIRING BURNT AND BULB BLOWN ~|~REPLACE HARNESS AND BULB

SERVICE: MILES OUT:158456
DESCRIPTION: MILES OUT:158456 ~|~TECHNICIAN MUST DOCUMENT MILES OUT WHEN SERVICE IS COMPLETED ~|~158456 ~|~MILES OUT:158456
SERVICE: TEMPORARILY OUT OF STOCK, LOCATED PART IN LEXUS WAREHOUSE, ORDERED
DESCRIPTION: TEMPORARILY OUT OF STOCK, LOCATED PART IN LEXUS WAREHOUSE, ORDERED ~|~HEADLIGHT CONNECTOR BOTH ~|~HEADLIGHT HARNESS ~|~TEMPORARILY OUT OF STOCK, LOCATED PART IN LEXUS WAREHOUSE, ORDERED

156020 MILES **DATE:** 06/2011

SERVICE: BALANCED 4 TIRES
DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~MAINTENANCE ~|~BALANCED 4 TIRES

SERVICE: MILES OUT:156020
DESCRIPTION: MILES OUT:156020 ~|~TECHNICIAN MUST DOCUMENT MILES OUT WHEN SERVICE IS COMPLETED ~|~ROAD TEST ~|~MILES OUT:156020

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM
DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH &

SERVICE: L PASS
DESCRIPTION: L PASS ~|~""L""PASS - AUTOMATED VEHICLE RECOGNITION SYSTEM IDENTIFICATION LABEL HAS BEEN APPLIED TO VEHICLE. ~|~L PASS ~|~L PASS
SERVICE: PERFORM 155,000 MILE INTERVAL SERVICE
DESCRIPTION: PERFORM 155,000 MILE INTERVAL SERVICE ~|~PERFORM 155,000 MILE INTERVAL SERVICE ~|~TIRES= 9/32NDS ALL AROUND, BRAKES= FRONT PADS 5MM, REAR 6MM ~|~PERFORM 155,000 MILE INTERVAL SERVICE

VACUUM AFTER SERVICE ~|~
~|~PERFORMED COMPLIMENTARY
WASH AND VACUUM

148989 MILES **DATE:** 01/2011

SERVICE: . .
DESCRIPTION: . . ~|~ ~|~
~|~CUSTOMER DENIED SERVICE - CUSTOMER WILL GO TO COMPETITOR

SERVICE: DEFAULT
DESCRIPTION: DEFAULT
~|~CUSTOMER STATESCHECK BRAKES - SLIGHT WOBBLE UPON STOPPING

SERVICE: INSPECT AND/OR REPACK WHEEL BEARINGS
DESCRIPTION:

SERVICE: INSPECT BODY PAINT AND CORROSION
DESCRIPTION:

SERVICE: INSPECT BRAKE PADS AND/OR LININGS, ROTORS AND/OR DRUMS
DESCRIPTION:

SERVICE: INSPECT DRIVE BELT(S)
DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS
DESCRIPTION:

SERVICE: INSPECT FUEL TANK, CAP, LINE AND HOSES
DESCRIPTION:

SERVICE: INSPECT PROPELLER SHAFT FLANGE TORQUE
DESCRIPTION:

SERVICE: INSPECT SUSPENSION BALL

SERVICE: ALIGNMENT, WHEEL - FRONT - ADJUST
DESCRIPTION: ALIGNMENT, WHEEL - FRONT - ADJUST ~|~ALIGNMENT, WHEEL - FRONT - ADJUST ~|~
~|~148989 PERFORMED FOUR WHEEL ALIGNMENT.

SERVICE: INSPECT ACTIVE HEIGHT CONTROL SUSPENSION ACCUMULATOR
DESCRIPTION:

SERVICE: INSPECT AUTOMATIC TRANSMISSION FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS
DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE BOOTS
DESCRIPTION:

SERVICE: INSPECT EVAP SYSTEM
DESCRIPTION:

SERVICE: INSPECT FRONT DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT PARKING BRAKE OPERATION
DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: LUBRICATE AXLE SHAFT SLIP YOKE

DESCRIPTION:

SERVICE: MINOR SERVICE

DESCRIPTION: MINOR SERVICE ~|~REPACK FRONT WHEEL BEARINGS ~|~ ~|~148989 REPACK FRONT WHEEL BEARINGS.

SERVICE: REPLACE ENGINE COOLANT

DESCRIPTION:

SERVICE: SERVICE - 150,000 MILES

DESCRIPTION: SERVICE - 150,000 MILES ~|~SERVICE - 150,000 MILES ~|~ ~|~148989 PERFORMED 150,000 MILE SERVICE--BRAKE PADS HAVE: FT 60%, RR 100% REMAINING--TIRE TREAD HAVE: LF 100%, RF 100%, LR 100%, RR 100% REMAINING.====NO ROTATE AND BALANCE SEE LINE F.

DESCRIPTION:

SERVICE: PADS, BRAKE (REAR) - REPLACE AND RESURFACE ROTORS OFF-VEHICLE

DESCRIPTION: PADS, BRAKE (REAR) - REPLACE AND RESURFACE ROTORS OFF-VEHICLE ~|~PADS, BRAKE (REAR) - REPLACE AND RESURFACE ROTORS OFF-VEHICLE ~|~ ~|~148989 REPLACED REAR BRAKE PADS, RESURFACED REAR ROTORS, CLEANED AND LUBED SLIDE PINS.

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: TIRES - MOUNT AND BALANCE

DESCRIPTION: TIRES - MOUNT AND BALANCE ~|~TIRES - MOUNT AND BALANCE ~|~ ~|~148989 MOUNT AND BALANCED 4 MICHELIN TIRES.

142475 MILES

DATE: 09/2010

SERVICE: ALF INSTALL STEERING FITTING KIT & SUPPORT KIT - LX 470

DESCRIPTION: ALF INSTALL STEERING FITTING KIT & SUPPORT KIT - LX 470 ~|~ALF ALF LX 470 STEERING KIT INSTALL ~|~ALF ~|~ALF INSTALL STEERING FITTING KIT & SUPPORT KIT - LX 470

SERVICE: MILES OUT:

DESCRIPTION: MILES OUT: ~|~TECHNICIAN MUST DOCUMENT MILES OUT WHEN SERVICE IS COMPLETED ~|~142475 ~|~MILES OUT:

SERVICE: COURTESY VEHICLE - LEXUS LOANER TO GUEST

DESCRIPTION: COURTESY VEHICLE - LEXUS LOANER TO GUEST ~|~PROVIDE GUEST WITH COMPLIMENTARY LEXUS LOANER ~|~ ~|~COURTESY VEHICLE - LEXUS LOANER TO GUEST

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM

DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~

~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

SERVICE: PROPERLY INSTALLED L/F FLOOR MAT
DESCRIPTION: PROPERLY INSTALLED L/F FLOOR MAT ~|~INSPECT VEHICLE FOR IMPROPERLY INSTALLED L/F FLOOR MAT, STACKED MATS, INCORRECT MAT, OR MISSING RETAINING CLIPS. ~|~INSPECT VEHICLE ~|~PROPERLY INSTALLED L/F FLOOR MAT

141317 MILES **DATE:** 08/2010

SERVICE: BALANCED 4 TIRES
DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~ ~|~BALANCED 4 TIRES

SERVICE: L/F FLOOR MAT INSTALLED PROPERLY
DESCRIPTION: L/F FLOOR MAT INSTALLED PROPERLY ~|~INSPECT VEHICLE FOR IMPROPERLY INSTALLED L/F FLOOR MAT, STACKED MATS, INCORRECT MAT, OR MISSING RETAINING CLIPS. ~|~INSPECTED VEHICLE FOR IMPROPERLY INSTALLED L/F FLOOR MAT ~|~L/F FLOOR MAT INSTALLED PROPERLY

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM
DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~

SERVICE: COURTESY VEHICLE - LEXUS LOANER TO GUEST
DESCRIPTION: COURTESY VEHICLE - LEXUS LOANER TO GUEST ~|~PROVIDE GUEST WITH COMPLIMENTARY LEXUS LOANER ~|~ ~|~COURTESY VEHICLE - LEXUS LOANER TO GUEST

SERVICE: PERFORM 5,000 MILE INTERVAL SERVICE
DESCRIPTION: PERFORM 5,000 MILE INTERVAL SERVICE ~|~PERFORM 5,000 MILE INTERVAL SERVICE/140K ~|~ ~|~PERFORM 5,000 MILE INTERVAL SERVICE

~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

135217 MILES **DATE:** 04/2010

SERVICE: ALIGN FOUR WHEELS

DESCRIPTION: ALIGN FOUR WHEELS ~|~ALIGN FOUR WHEELS ~|~ ~|~ALIGN FOUR WHEELS

SERVICE: OK AT TIME OF SVC

DESCRIPTION: OK AT TIME OF SVC ~|~INSPECT VEHICLE FOR IMPROPERLY INSTALLED L/F FLOOR MAT, STACKED MATS, INCORRECT MAT, OR MISSING RETAINING CLIPS. ~|~ ~|~OK AT TIME OF SVC

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM

DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~ ~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

SERVICE: REPLACED ENGINE AIR FILTER

DESCRIPTION: REPLACED ENGINE AIR FILTER ~|~REPLACE ENGINE AIR FILTER ~|~ ~|~REPLACED ENGINE AIR FILTER

SERVICE: BALANCED 4 TIRES

DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~ ~|~BALANCED 4 TIRES

SERVICE: PERFORM 15,000 MILE SERVICE

DESCRIPTION: PERFORM 15,000 MILE SERVICE ~|~PERFORM 15,000 MILE SERVICE//135K ~|~ ~|~PERFORM 15,000 MILE SERVICE

SERVICE: REPLACE CABIN A/C FILTER

DESCRIPTION: REPLACE CABIN A/C FILTER ~|~REPLACE CABIN A/C FILTER ~|~ ~|~REPLACE CABIN A/C FILTER

SERVICE: THROTTLE BODY CLEANING SERVICE

DESCRIPTION: THROTTLE BODY CLEANING SERVICE ~|~THROTTLE BODY CLEANING SERVICE ~|~ ~|~THROTTLE BODY CLEANING SERVICE

130124 MILES **DATE:** 02/2010

SERVICE: BALANCED 4 TIRES

DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~MAINT REQD ~|~BALANCED 4 TIRES

SERVICE: FUEL INJECTORS, CLEAN

DESCRIPTION: FUEL INJECTORS, CLEAN ~|~FUEL INJECTORS, CLEAN

SERVICE: PERFORM 5,000 MILE

INTERVAL SERVICE: NO DIAGNOSTIC TROUBLE CODES/ BATTER PASSED

DESCRIPTION: PERFORM 5,000 MILE

INTERVAL SERVICE: NO DIAGNOSTIC TROUBLE CODES/ BATTER PASSED ~|~PERFORM 5,000 MILE INTERVAL SERVICE ~|~MAINT REQD ~|~PERFORM 5,000 MILE INTERVAL SERVICE: NO DIAGNOSTIC TROUBLE CODES/ BATTER PASSED LOADTEST:12.45V STARTER DRAW IS GOOD/ ALTERNATOR CHARGING @ 13.57V

SERVICE: RESECURE CONNECTOR

DESCRIPTION: RESECURE

CONNECTOR ~|~C/R THAT LEFT TURN SIGNAL IS NOT WORKING ~|~LOOSE CONNECTION AT L/FRONT SIGNAL BULB ~|~RESECURE CONNECTOR

SERVICE: SECURE

DESCRIPTION: SECURE ~|~INSPECT

VEHICLE FOR IMPROPERLY INSTALLED L/F FLOOR MAT, STACKED MATS, INCORRECT MAT, OR MISSING RETAINING CLIPS. ~|~ ~|~SECURE ~|~MAIONT REQD ~|~FUEL INJECTORS, CLEAN

SERVICE: PERFORMED

COMPLIMENTARY WASH AND VACUUM

DESCRIPTION: PERFORMED

COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~ ~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

SERVICE: RESET COMPILER:

PRESENTLY REAR READING DISC AT PRESENT NO VOLUME ,REMOTE INOP DI

DESCRIPTION: RESET COMPILER:

PRESENTLY REAR READING DISC AT PRESENT NO VOLUME ,REMOTE INOP DI ~|~PERFORM DIAGNOSTIC PER CUSTOMERS REQUEST (1.0)..C/S THAT DVD DOES NOT WORK/ GIVES SEVERAL ERROR MESSAGES...WONT READ ~|~THAT DVD DOES NOT WORK/ GIVES SEVERAL ERROR MESSAGES...WONT READ ~|~RESET COMPILER: PRESENTLY REAR READING DISC AT PRESENT NO VOLUME ,REMOTE INOP DISC SCRATCHED REMOTE INOP NO VOLUME FROM DVD PLAYER IN REAR DISC SHOWING UP FRONT ,NEED MORE INFO NC AT PRESNT

125064 MILES **DATE:** 11/2009

SERVICE: 000989

DESCRIPTION: 000989 ~|~CREDIT CUSTOMER BACK FOR TRANSFER CASE FLUID. ~|~ ~|~000989

SERVICE: CHECKLIST COMPLETED AS REQUIRED. MILES OUT:125064

DESCRIPTION: CHECKLIST COMPLETED AS REQUIRED. MILES OUT:125064 ~|~LEXUS OF ORLANDO ELITE MULTI-POINT INSPECTION. PROMISE TIME IS: NOTE TO TECHNICIAN - PLEASE DOCUMENT MILES OUT ON COMPLETION. ~|~ ~|~CHECKLIST COMPLETED AS REQUIRED. MILES OUT:125064

SERVICE: COURTESY VEHICLE - LEXUS LOANER TO GUEST

DESCRIPTION: COURTESY VEHICLE - LEXUS LOANER TO GUEST ~|~PROVIDE GUEST WITH COMPLIMENTARY LEXUS LOANER ~|~ ~|~COURTESY VEHICLE - LEXUS LOANER TO GUEST

SERVICE: FLOOR MATS INSTALLED CORRECTLY AT THIS TIME.

DESCRIPTION: FLOOR MATS INSTALLED CORRECTLY AT THIS TIME. ~|~INSPECT VEHICLE FOR IMPROPERLY INSTALLED L/F FLOOR MAT, STACKED MATS, INCORRECT MAT, MISSING RETAINING CLIPS AS PER LEXUS CONSUMER SAFETY ADVISORY ~|~INSPECTED PER LEXUS CONSUMER SAFETY ADVISORY ~|~FLOOR MATS INSTALLED CORRECTLY AT THIS TIME.

SERVICE: PERFORM 120,000 MILE SERVICE

DESCRIPTION: PERFORM 120,000 MILE SERVICE ~|~PERFORM 120,000 MILE SERVICE ~|~ ~|~PERFORM 120,000 MILE SERVICE

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM

DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~ ~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

120156 MILES

DATE: 08/2009

SERVICE: BALANCED 4 TIRES

DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~ ~|~BALANCED 4 TIRES

SERVICE: CHECKLIST COMPLETED AS REQUIRED. MILES OUT:120156

DESCRIPTION: CHECKLIST COMPLETED AS REQUIRED. MILES

OUT:120156 ~|~LEXUS OF ORLANDO ELITE MULTI-POINT INSPECTION. PROMISE TIME IS: NOTE TO TECHNICIAN - PLEASE DOCUMENT MILES OUT ON COMPLETION. ~|~ ~|~CHECKLIST COMPLETED AS REQUIRED. MILES OUT:120156

SERVICE: PERFORM 120,000 MILE SERVICE

DESCRIPTION: PERFORM 120,000 MILE SERVICE ~|~PERFORM 120,000 MILE SERVICE ~|~ ~|~CUSTOMER DENIED SERVICE - RECOMMENDED, NOT DONE-PERFORM 120,000 MILE SERVICE

SERVICE: PERFORM 5,000 MILE INTERVAL SERVICE

DESCRIPTION: PERFORM 5,000 MILE INTERVAL SERVICE ~|~PERFORM 5,000 MILE INTERVAL SERVICE ~|~ ~|~PERFORM 5,000 MILE INTERVAL SERVICE

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM

DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~ ~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

115276 MILES

DATE: 06/2009

SERVICE: BALANCED 4 TIRES

DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~ ~|~BALANCED 4 TIRES

SERVICE: CHANGE DIFFERENTIAL FLUIDS IN FRONT AND REAR DIFFERENTIAL

DESCRIPTION: CHANGE DIFFERENTIAL FLUIDS IN FRONT AND REAR DIFFERENTIAL ~|~CHANGE DIFFERENTIAL FLUIDS IN FRONT AND REAR DIFFERENTIAL ~|~ ~|~CHANGE DIFFERENTIAL FLUIDS IN FRONT AND REAR DIFFERENTIAL

SERVICE: CHECKLIST COMPLETED AS REQUIRED. MILES OUT:

DESCRIPTION: CHECKLIST COMPLETED AS REQUIRED. MILES

SERVICE: PERFORM 5,000 MILE INTERVAL SERVICE

DESCRIPTION: PERFORM 5,000 MILE INTERVAL SERVICE ~|~PERFORM 5,000

OUT: ~|~LEXUS OF ORLANDO ELITE MULTI-POINT INSPECTION. PROMISE TIME IS:WAITING IN AREA NOTE TO TECHNICIAN - PLEASE DOCUMENT MILES OUT ON COMPLETION. ~|~ ~|~CHECKLIST COMPLETED AS REQUIRED. MILES OUT: 115277

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM

DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~ ~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

MILE INTERVAL SERVICE ~|~ ~|~PERFORM 5,000 MILE INTERVAL SERVICE

SERVICE: PERFORMED DRIVELINE FLUID SERVICES

DESCRIPTION: PERFORMED DRIVELINE FLUID SERVICES ~|~TRANSFER CASE SVC ~|~ ~|~PERFORMED DRIVELINE FLUID SERVICES

109095 MILES

DATE: 03/2009

SERVICE: BALANCED 2 TIRES

DESCRIPTION: BALANCED 2 TIRES ~|~BALANCE 2 TIRES ~|~ ~|~BALANCED 2 TIRES

SERVICE: CHECKLIST COMPLETED AS REQUIRED.

DESCRIPTION: CHECKLIST COMPLETED AS REQUIRED. ~|~LEXUS OF ORLANDO ELITE MULTI-POINT INSPECTION, TECH MUST PERFORM THOROUGH & ACCURATE INSPECTION, COMPLETE CHECKLIST, AND REPORT TO ADVISOR. ~|~ ~|~CHECKLIST COMPLETED AS REQUIRED.

SERVICE: CLEAN THROTTLE BODY

DESCRIPTION: CLEAN THROTTLE BODY ~|~CLEAN THROTTLE BODY ~|~ ~|~CLEAN THROTTLE BODY

SERVICE: MOUNT AND BALANCE TIRE

DESCRIPTION: MOUNT AND BALANCE TIRE ~|~MOUNT AND BALANCE 2 TIRES - MICHELINS ~|~ ~|~MOUNT AND BALANCE TIRE

SERVICE: PERFORM 115,000 MILE SERVICE

DESCRIPTION: PERFORM 115,000 MILE SERVICE ~|~PERFORM 115,000 MILE SERVICE ~|~TIRES NEW FRONT

SERVICE: PERFORMED 4 WHEEL ALIGNMENT

DESCRIPTION: PERFORMED 4 WHEEL ALIGNMENT ~|~PERFORM 4 WHEEL ALIGNMENT ~|~ ~|~PERFORMED 4 WHEEL ALIGNMENT

7/32 REAR BRAKES 8MM ~|~PERFORM 115,000 MILE SERVICE

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM

DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~ ~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

SERVICE: REPLACED BOTH FRONT HEADLIGHT BULBS

DESCRIPTION: REPLACED BOTH FRONT HEADLIGHT BULBS ~|~C/S THAT DRIVER SIDE HEADLIGHT IS OUT, ADVISE ~|~FOUND BOTH HEADLIGHTS FAULTY, REPLACED BOTH BULBS ~|~REPLACED BOTH FRONT HEADLIGHT BULBS

SERVICE: RADIAL TIRE REPAIR

DESCRIPTION: RADIAL TIRE REPAIR ~|~RADIAL TIRE REPAIR - DRIVER FRONT TIRE ~|~ ~|~RADIAL TIRE REPAIR

104776 MILES

DATE: 11/2008

SERVICE: BALANCED 4 TIRES

DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~ ~|~BALANCED 4 TIRES

SERVICE: PERFORM 15,000 MILE SERVICE

DESCRIPTION: PERFORM 15,000 MILE SERVICE ~|~PERFORM 105,000 MILE SERVICE ~|~ ~|~PERFORM 15,000 MILE SERVICE

SERVICE: MOUNT AND BALANCE TIRE

DESCRIPTION: MOUNT AND BALANCE TIRE ~|~MOUNT AND BALANCE TIRE + 1 ADDITIONAL TIRE. MICH PILOT LTX 275/60R18 FRONT TIRES AT 4/32 AND ARE WORN AT EDGES ~|~ ~|~CUSTOMER DENIED SERVICE - RECOMMENDED, NOT DONE-MOUNT AND BALANCE TIRE

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM

DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~ ~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

100391 MILES **DATE:** 08/2008

SERVICE: BALANCED 4 TIRES
DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~MAINTENANCE ~|~BALANCED 4 TIRES

SERVICE: PER REQUEST NO WASH
DESCRIPTION: PER REQUEST NO WASH ~|~NO WASH ********** NO WASH ********** ~|~NO WASH ~|~PER REQUEST NO WASH

SERVICE: REPLACE BATTERY - INCLUDES CHARGING SYSTEM TEST
DESCRIPTION: REPLACE BATTERY - INCLUDES CHARGING SYSTEM TEST ~|~REPLACE BATTERY ~|~BATTERY FAILED TEST- SEE PRINT-OUT, 11.81V, 103CCA ~|~REPLACE BATTERY - INCLUDES CHARGING SYSTEM TEST

SERVICE: MILEAGE OUT AT COMPLETION:
DESCRIPTION: MILEAGE OUT AT COMPLETION: ~|~NOTE TO TECHNICIAN: PLEASE DOCUMENT MILES OUT UPON COMPLETION OF ALL WORK ~|~100391 ~|~MILEAGE OUT AT COMPLETION:

SERVICE: PERFORMED 100,000 MILE INTERVAL SERVICE
DESCRIPTION: PERFORMED 100,000 MILE INTERVAL SERVICE ~|~PERFORM 100,000 MILE INTERVAL SERVICE AS PER ATTACHED MENU SHEET ~|~SERVICED ~|~PERFORMED 100,000 MILE INTERVAL SERVICE TIRES 7/32 BRAKES 8MM

95810 MILES **DATE:** 06/2008

SERVICE: ALL CHANNELS HAVE SUFFICIENT POWER AND SWITCHING.
DESCRIPTION: ALL CHANNELS HAVE SUFFICIENT POWER AND SWITCHING. ~|~CUSTOMER REQUEST INSPECT REAR HITCH CONNECTOR, SEE ADVISOR ~|~C/R INSPECT 4PIN CONNECTOR ~|~ALL CHANNELS

SERVICE: BALANCED 4 TIRES
DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~MAINTENANCE ~|~BALANCED 4 TIRES

HAVE SUFFICIENT POWER AND SWITCHING.

SERVICE: MILEAGE OUT AT COMPLETION: 95810

DESCRIPTION: MILEAGE OUT AT COMPLETION: 95810 ~|~NOTE TO TECHNICIAN: PLEASE DOCUMENT MILES OUT UPON COMPLETION OF ALL WORK ~|~C/R MILEAGE OUT ~|~MILEAGE OUT AT COMPLETION: 95810

SERVICE: PERFORMED 95,000 MILE INTERVAL SERVICE

DESCRIPTION: PERFORMED 95,000 MILE INTERVAL SERVICE ~|~PERFORM 95,000 MILE INTERVAL SERVICE AS PER ATTACHED MENU SHEET ~|~MAINTENANCE ~|~PERFORMED 95,000 MILE INTERVAL SERVICE RF:6/32,33PSI,95% BRAKE REMAINING LF:6/32,33PSI,95% BRAKE REMAINING RR:6/32,33PSI,95% BRAKE REMAINING LR:6/32,33PSI,95% BRAKE REMAINING

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM

DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~ ~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

900812 MILES **DATE:** 02/2008

SERVICE: BALANCED 4 TIRES

DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~ ~|~BALANCED 4 TIRES

SERVICE: MILEAGE OUT AT COMPLETION:90812

DESCRIPTION: MILEAGE OUT AT COMPLETION:90812 ~|~NOTE TO TECHNICIAN: PLEASE DOCUMENT MILES OUT UPON COMPLETION OF ALL WORK ~|~ ~|~MILEAGE OUT AT COMPLETION:90812

SERVICE: PERFORMED BATTERY SERVICE, CLEANED TERMINALS

SERVICE: CLEAN THROTTLE BODY

DESCRIPTION: CLEAN THROTTLE BODY ~|~CLEAN THROTTLE BODY ~|~ ~|~CLEAN THROTTLE BODY

SERVICE: PERFORMED 30K/90K MILE SERVICE

DESCRIPTION: PERFORMED 30K/90K MILE SERVICE ~|~PERFORM 30K/90K MILE SERVICE AS PER ATTACHED MENU SHEET ~|~ ~|~PERFORMED 30K/90K MILE SERVICE

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM

BATTERY TESTED OK AT THIS TIME CHAR

DESCRIPTION: PERFORMED BATTERY SERVICE, CLEANED TERMINALS BATTERY TESTED OK AT THIS TIME CHAR ~|~PERFORM BATTERY SERVICE ~|~ ~|~PERFORMED BATTERY SERVICE, CLEANED TERMINALS BATTERY TESTED OK AT THIS TIME CHARGING SYSTEM WITHIN SPECS

SERVICE: REPACK FRONT WHEEL BEARINGS

DESCRIPTION: REPACK FRONT WHEEL BEARINGS ~|~REPACK FRONT WHEEL BEARINGS ~|~ ~|~REPACK FRONT WHEEL BEARINGS

SERVICE: REPLACED DRIVE BELT

DESCRIPTION: REPLACED DRIVE BELT ~|~DRIVE BELT CRACKED ~|~ ~|~REPLACED DRIVE BELT

SERVICE: REPLACED REAR BRAKE PADS, RESURFACE ROTORS, CLEAN & LUBE CALIPERS

DESCRIPTION: REPLACED REAR BRAKE PADS, RESURFACE ROTORS, CLEAN & LUBE CALIPERS ~|~PERFORM REAR BRAKE OVERHAUL SERVICE ~|~ ~|~REPLACED REAR BRAKE PADS, RESURFACE ROTORS, CLEAN & LUBE CALIPERS

SERVICE: REPLACED WATER PUMP & FRONT SEALS

DESCRIPTION: REPLACED WATER PUMP & FRONT SEALS ~|~REPLACE WATER PUMP & FRONT OIL SEALS (WHEN DONE W/TIMING BELT

DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~ ~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

SERVICE: REPLACE CABIN A/C FILTER

DESCRIPTION: REPLACE CABIN A/C FILTER ~|~REPLACE CABIN A/C FILTER ~|~ ~|~REPLACE CABIN A/C FILTER

SERVICE: REPLACED FRONT BRAKE PADS, RESURFACE ROTORS, CLEAN & LUBE CALIPERS REPLACED SHIM

DESCRIPTION: REPLACED FRONT BRAKE PADS, RESURFACE ROTORS, CLEAN & LUBE CALIPERS REPLACED SHIM ~|~PERFORM FRONT BRAKE OVERHAUL SERVICE ~|~ ~|~REPLACED FRONT BRAKE PADS, RESURFACE ROTORS, CLEAN & LUBE CALIPERS REPLACED SHIM SPRING

SERVICE: REPLACED TIMING BELT

DESCRIPTION: REPLACED TIMING BELT ~|~REPLACE TIMING BELT ~|~ ~|~REPLACED TIMING BELT

SERVICE: THANK YOU FOR YOUR COOPERATION

DESCRIPTION: THANK YOU FOR YOUR COOPERATION ~|~LEXUS OF ORLANDO SVC DEP'T IS PAYING $69.95 PER DAY TO PROVIDE A LOANER ~|~

REPLACEMENT) ~|~ ~|~REPLACED WATER PUMP & FRONT SEALS

SERVICE: WIPER INSERT REPLACEMENT (2 INSERTS)

DESCRIPTION: WIPER INSERT REPLACEMENT (2 INSERTS) ~|~WIPER INSERT REPLACEMENT (2 INSERTS) ~|~ ~|~WIPER INSERT REPLACEMENT (2 INSERTS) ~|~THANK YOU FOR YOUR COOPERATION

85708 MILES **DATE:** 10/2007

SERVICE: BALANCED 4 TIRES

DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~ ~|~BALANCED 4 TIRES

SERVICE: CUSTOMER DOES NOT WANT WORK DONE

DESCRIPTION: CUSTOMER DOES NOT WANT WORK DONE ~|~VBELT CRACKED AND NEEDS TO BE REPLACED ~|~ ~|~CUSTOMER DENIED SERVICE - RECOMMENDED, NOT DONE-CUSTOMER DOES NOT WANT WORK DONE

SERVICE: PERFORMED 5,000 MILE INTERVAL SERVICE

DESCRIPTION: PERFORMED 5,000 MILE INTERVAL SERVICE ~|~PERFORM 5,000 MILE INTERVAL SERVICE AS PER ATTACHED MENU SHEET ~|~ ~|~PERFORMED 5,000 MILE INTERVAL SERVICE

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM

DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~ ~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

SERVICE: REPACK FRONT WHEEL BEARINGS

DESCRIPTION: REPACK FRONT WHEEL BEARINGS ~|~REPACK FRONT WHEEL BEARINGS ~|~ ~|~CUSTOMER DENIED SERVICE - RECOMMENDED, NOT DONE-REPACK FRONT WHEEL BEARINGS

80256 MILES **DATE:** 06/2007

SERVICE: BALANCED 4 TIRES

DESCRIPTION: BALANCED 4 TIRES ~|~BALANCE 4 TIRES ~|~ ~|~BALANCED 4 TIRES

SERVICE: PERFORMED 5,000 MILE INTERVAL SERVICE

DESCRIPTION: PERFORMED 5,000 MILE INTERVAL SERVICE ~|~PERFORM 5,000 MILE INTERVAL SERVICE AS PER ATTACHED MENU SHEET ~|~ ~|~PERFORMED 5,000 MILE INTERVAL SERVICE

SERVICE: PERFORMED COMPLIMENTARY WASH AND VACUUM

DESCRIPTION: PERFORMED COMPLIMENTARY WASH AND VACUUM ~|~PERFORM WASH & VACUUM AFTER SERVICE ~|~ ~|~PERFORMED COMPLIMENTARY WASH AND VACUUM

SERVICE: REPLACE ALL 3 WIPER INSERTS

DESCRIPTION: REPLACE ALL 3 WIPER INSERTS ~|~REPLACE ALL 3 WIPER INSERTS ~|~ ~|~REPLACE ALL 3 WIPER INSERTS

SERVICE: REPLACED ENGINE AIR FILTER

DESCRIPTION: REPLACED ENGINE AIR FILTER ~|~REPLACE ENGINE AIR FILTER DIRTY ~|~ ~|~REPLACED ENGINE AIR FILTER

SERVICE: PERFORM FUEL INJECTION SERVICE

DESCRIPTION: PERFORM FUEL INJECTION SERVICE ~|~PERFORM FUEL INJECTION SERVICE ~|~ ~|~PERFORM FUEL INJECTION SERVICE

SERVICE: PERFORMED BATTERY SERVICE, CLEANED TERMINALS

DESCRIPTION: PERFORMED BATTERY SERVICE, CLEANED TERMINALS ~|~PERFORM BATTERY SERVICE ~|~ ~|~PERFORMED BATTERY SERVICE, CLEANED TERMINALS

SERVICE: PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY

DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY ~|~PROVIDE LEXUS LOANER, VALUE $ 69.95 PER DAY, RETURN UPON COMPLETION ~|~ ~|~PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY

SERVICE: REPLACE CABIN A/C FILTER

DESCRIPTION: REPLACE CABIN A/C FILTER ~|~REPLACE CABIN A/C FILTER ~|~ ~|~REPLACE CABIN A/C FILTER

76122 MILES **DATE:** 02/2007

SERVICE: MOUNT AND BALANCE TIRE
DESCRIPTION: MOUNT AND BALANCE TIRE ~|~MOUNT AND BALANCE TIRE + 1 ADDITIONAL TIRE ~|~ ~|~MOUNT AND BALANCE TIRE

SERVICE: PERFORMED AIR INDUCTION SYSTEM CLEANING SERVICE
DESCRIPTION: PERFORMED AIR INDUCTION SYSTEM CLEANING SERVICE ~|~PERFORM AIR INDUCTION SYTEM CLEANING SERVICE ~|~ ~|~CUSTOMER DENIED SERVICE - RECOMMENDED, NOT DONE-PERFORMED AIR INDUCTION SYSTEM CLEANING SERVICE

SERVICE: PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY
DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY ~|~PROVIDE LEXUS LOANER, VALUE $ 69.95 PER DAY, RETURN UPON COMPLETION ~|~ ~|~PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY

SERVICE: REPLACE DRIVE BELT
DESCRIPTION: REPLACE DRIVE BELT ~|~DRIVE BELT -CRACKING ~|~ ~|~CUSTOMER DENIED SERVICE - RECOMMENDED, NOT DONE-REPLACE DRIVE BELT

SERVICE: PERFORMED 4 WHEEL ALIGNMENT
DESCRIPTION: PERFORMED 4 WHEEL ALIGNMENT ~|~PERFORM 4 WHEEL ALIGNMENT ~|~ ~|~PERFORMED 4 WHEEL ALIGNMENT

SERVICE: PERFORMED FULL DETAIL
DESCRIPTION: PERFORMED FULL DETAIL ~|~PERFORM FULL DETAIL ~|~ ~|~PERFORMED FULL DETAIL

SERVICE: REPLACE BATTERY - INCLUDES CHARGING SYSTEM TEST
DESCRIPTION: REPLACE BATTERY - INCLUDES CHARGING SYSTEM TEST ~|~SLOW TO TURN WHEN STARTING ~|~ ~|~CUSTOMER DENIED SERVICE - RECOMMENDED, NOT DONE-REPLACE BATTERY - INCLUDES CHARGING SYSTEM TEST

75093 MILES **DATE:** 01/2007

SERVICE: NAVI UPDATED
DESCRIPTION: NAVI UPDATED ~|~CUSTOMER REQUEST A UPDATED NAVIGATIONAL DISC, INSTALL ~|~NEW NAVI DISC ~|~NAVI UPDATED

SERVICE: PERFORMED 70,000 MILE INTERVAL SERVICE
DESCRIPTION: PERFORMED 70,000 MILE INTERVAL SERVICE ~|~PERFORM 70,000 MILE INTERVAL SERVICE ~|~MAINTANCE

~|~PERFORMED 70,000 MILE INTERVAL SERVICE

69017 MILES **DATE:** 09/2006

SERVICE: PERFORMED 65,000 MILE INTERVAL SERVICE
DESCRIPTION: PERFORMED 65,000 MILE INTERVAL SERVICE ~|~PERFORM 65,000 MILE INTERVAL SERVICE ~|~ ~|~PERFORMED 65,000 MILE INTERVAL SERVICE

SERVICE: SUBLET BOBS TINTING,BOTH FRONT WINDOWS TINTED
DESCRIPTION: SUBLET BOBS TINTING,BOTH FRONT WINDOWS TINTED ~|~WINDOW TINT FRONT WINDOWS ~|~ ~|~SUBLET BOBS TINTING,BOTH FRONT WINDOWS TINTED

SERVICE: PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY
DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY ~|~PROVIDE LEXUS LOANER, VALUE $ 69.95 PER DAY, RETURN UPON COMPLETION ~|~ ~|~PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY

64718 MILES **DATE:** 06/2006

SERVICE: PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY
DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY ~|~PROVIDE LEXUS LOANER, VALUE $ 69.95 PER DAY, RETURN UPON COMPLETION ~|~ ~|~PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY

SERVICE: REMOVE EVAP COVER & CLEAN VENT PASSAGE
DESCRIPTION: REMOVE EVAP COVER & CLEAN VENT PASSAGE ~|~CUST STATES A/C LEAK ON PASSENGER SIDE, COLD WATER ABOUT EVERY 20MIN, ~|~CLOGGED AC LEAK OFF TUBE ~|~REMOVE EVAP COVER & CLEAN VENT PASSAGE

62697 MILES **DATE:** 04/2006

SERVICE: 5LB INSTALL DRL KIT MY03-05 LX470 (SSC)
DESCRIPTION: 5LB INSTALL DRL KIT MY03-05 LX470 (SSC) ~|~5LB 5LB LX470 DRL KIT ~|~SSC 5LB ~|~5LB INSTALL DRL KIT MY03-05 LX470 (SSC)

SERVICE: PERFORMED 60,000 MILE INTERVAL SERVICE
DESCRIPTION: PERFORMED 60,000 MILE INTERVAL SERVICE ~|~PERFORM 60,000 MILE INTERVAL SERVICE ~|~INSPECTED ~|~PERFORMED 60,000 MILE INTERVAL SERVICE F/BRAKE-8MM R/BRAKE-7MM F/TIRES-10/32 R/TIRES-6/32

SERVICE: PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY
DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY ~|~PROVIDE LEXUS LOANER, VALUE $ 69.95 PER DAY, RETURN UPON COMPLETION ~|~ ~|~PROVIDED LEXUS LOANER VEHICLE, VALUE $ 69.95 PER DAY

SERVICE: RADIAL TIRE REPAIR
DESCRIPTION: RADIAL TIRE REPAIR ~|~RADIAL TIRE REPAIR RT REA TIRE ~|~RT REAR TIRE HAS A NAIL ~|~RADIAL TIRE REPAIR

58097 MILES **DATE:** 12/2005

SERVICE: 55000 MILE SERVICE NON WARRANTY-NON OEM
DESCRIPTION: 55000 MILE SERVICE NON WARRANTY-NON OEM ~|~CUSTOMER REQUESTS 55000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~55000 MILE SERVICE PERFORMED BRAKE PADS HAVE:FR 90%,RR 80% REMAINING TIRE TREAD HAVE:LF 40%,RF 40%,LR 80%,RR 80% REMAINING

53000 MILES **DATE:** 07/2005

SERVICE: 50000 MILE SERVICE NON WARRANTY-NON OEM
DESCRIPTION: 50000 MILE SERVICE NON WARRANTY-NON OEM ~|~CUSTOMER REQUESTS 50000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~50000 MILE SERVICE PERFORMED BRAKE PADS HAVE:FR 95%,RR 95% REMAINING TIRE TREAD HAVE:LF 95%,RF 95%,LR 50%,RR 50% REMAINING

48414 MILES **DATE:** 03/2005

SERVICE: 45000 MILE SERVICE NON WARRANTY
DESCRIPTION: 45000 MILE SERVICE NON WARRANTY ~|~CUSTOMER REQUESTS 45000 MILE SERVICE ========== ========== == CUSTOMER IS RECEIVING 45,000 MILE SERVICE AT NO CHARGE FOR COMPLETING EVERY 5,000 MILE INTERVAL SERVICE AT NALLEY LEXUS ROSWELL. ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~45000 MILE SERVICE PERFORMED CHANGE OIL AND FILTER BALANCE AND ROTATE TIRES REPLACE ENGINE AIR FILTER REPLACE WIPER INSERTS REPLACE TRANSMISSION FLUID REPLACE FRONT DIFFERENTIAL FLUID REPLACE REAR DIFFERENTIAL FLUID REPLACE POWER STEERING FLUID INSTALL MO
SERVICE: WHEEL ALIGNMENT
DESCRIPTION: WHEEL ALIGNMENT ~|~PERFORMED FOUR WHEEL ALIGNMENT AND CORRECTED TOE

SERVICE: OTHERS
DESCRIPTION: OTHERS ~|~CUSTOMER STATES THAT THERE IS A PULSATION WHEN APPLYING THE BRAKES. CHECK AND ADVISE. ~|~========== ========== == REPLACED FRONT BRAKE PADS AND RESURFACED FRONT ROTORS. ~|~ (FRONT BRAKE PADS HAD 20% REMAINING AND FRONT ROTORS WERE UNEVEN)

ANGLES TO FACTORY SPECIFICATIONS.

43165 MILES **DATE:** 01/2005

SERVICE: 40000 MILE SERVICE NON WARRANTY-NON OEM
DESCRIPTION: 40000 MILE SERVICE NON WARRANTY-NON OEM ~|~CUSTOMER REQUESTS 40000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~40000 MILE SERVICE PERFORMED BRAKE PADS HAVE:FR 30%,RR 95% REMAINING TIRE TREAD HAVE:LF 100%,RF 100%,LR 60%,RR 60% REMAINING -NOTE: FRONT BRAKE PADS WILL NEED TO BE REPLACED AT NEXT SERVICE.

SERVICE: NON WARRANTABLE OPERATION CODE
DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~THE LEFT REAR TIRES SEEMS TO HAVE A SLOW LEAK. CHECK AND ADVISE. ~|~========== ========== == REPLACED LEFT REAR TIRE (MICHELIN PILOT LTX 18"") AND ~|~ROTATED TO LEFT FRONT. INSTALLED NEW SPARE TIRE ON OPPOSITE SIDE AND USED 60% TIRE AS A SPARE.

37450 MILES **DATE:** 10/2004

SERVICE: 35000 MILE SERVICE NON WARRANTY-NON OEM
DESCRIPTION: 35000 MILE SERVICE NON WARRANTY-NON OEM ~|~CUSTOMER REQUESTS 35000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~35000 MILE SERVICE PERFORMED BRAKE PADS HAVE:FR 60%,RR 100% REMAINING TIRE TREAD HAVE:LF 75%,RF 70%,LR 75%,RR 70% REMAINING

SERVICE: OTHERS
DESCRIPTION: OTHERS ~|~REPLACED REAR BRAKE PADS AND RESURFACED REAR ROTORS. (REAR BRAKE PADS HAD 20% REMAINING)

29488 MILES **DATE:** 07/2004

SERVICE: 30000 MILE SERVICE NON WARRANTY
DESCRIPTION: 30000 MILE SERVICE NON WARRANTY ~|~CUSTOMER REQUESTS 30000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~30000 MILE SERVICE PERFORMED BRAKE PADS HAVE:FR 70%,RR 40% REMAINING TIRE TREAD HAVE:LF 70%,RF 70%,LR 70%,RR 70% REMAINING

25489 MILES **DATE:** 06/2004

SERVICE: 25000 MILE SERVICE NON WARRANTY-NON OEM
DESCRIPTION: 25000 MILE SERVICE NON WARRANTY-NON OEM ~|~CUSTOMER REQUESTS 25000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~25000 MILE SERVICE PERFORMED BRAKES HAVE 85% REMAINING FRONT TIRES HAVE 80% REMAINING REAR TIRES HAVE 85% REMAINING

16779 MILES **DATE:** 02/2004

SERVICE: NON WARRANTABLE OPERATION CODE
DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~THIRD ROW SEAT HAS A TEAR IN THE BACKREST. STITCHMAN TO REPLACE LEATHER PIECE PER CUST REQUEST. ~|~ ~|~REPLACED TORN LEATHER PIECE AND RESTITCHED.

16778 MILES **DATE:** 02/2004

SERVICE: 15000 MILE SERVICE NON WARRANTY
DESCRIPTION: 15000 MILE SERVICE NON WARRANTY ~|~CUSTOMER REQUESTS 15000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~15000 MILE SERVICE PERFORMED
==========
========== ==
BRAKE PADS HAVE: FB 75%,RB 80% REMAINING. TIRE TREAD HAVE: 90% REMAINING ON ALL 4 TIRES.
SERVICE: NON WARRANTABLE OPERATION CODE
DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~CUSTOMER STATES THAT THE RIGHT REAR THIRD SEAT IS TORN. CHECK AND ADVISE. ~|~ ~|~STITICHMAN OF GEORGIA TO INSPECT AND PROVIDE EST TO REPLACE LEATHER.

SERVICE: BULB AND/OR SOCKET (ONE)
DESCRIPTION: BULB AND/OR SOCKET (ONE) ~|~CUSTOMER STATES THAT THE ANTENNA MAST IS BROKEN. CHECK AND ADVISE. ~|~ ~|~REPLACED ANTENNA MAST ASSEMBLY

12172 MILES **DATE:** 10/2003

SERVICE: 10000 MILE SERVICE NON WARRANTY-NON OEM
DESCRIPTION: 10000 MILE SERVICE NON WARRANTY-NON OEM ~|~CUSTOMER REQUESTS 10000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~10000 MILE SERVICE PERFORMED BWP FB90%,RB90%TWP LF95%,RF95%,LF95%,RR95%

SERVICE: NON WARRANTABLE OPERATION CODE
DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~CUSTOMER REQUEST THROTTLE BODY UPDATE PERFORMED ~|~ ~|~INSTALLED UPDATED THROTTLE BODY PER SSC 3LF

6999 MILES **DATE:** 08/2003

SERVICE: 5,000 MILE SERVICE

DESCRIPTION: 5,000 MILE SERVICE

~|~CUSTOMER REQUESTS 5000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~5000 MILE SERVICE PERFORMED

SERVICE: OTHERS

DESCRIPTION: OTHERS

~|~CUSTOMER STATES 4WD GEAR SHIFT VIBRATES AND AT TIMES RATTLES. CHECK AND ADVISE. ~|~ ~|~TECH TEST DROVE VEHICLE, NO ABNORMAL RATTLING SOUNDS HEARD. NORMAL FOR TRANSFER CASE TO CAUSE VIBRAITON THROUGH SHIFTER.

SERVICE: ACCESSORY

DESCRIPTION: ACCESSORY ~|~ ~|~

~|~PROGRAMMED VEHICLE TO UNLOCK WHEN PLACED IN PARK.

1337 MILES **DATE:** 06/2003

SERVICE: 1,000 MILE SERVICE

DESCRIPTION: 1,000 MILE SERVICE

~|~REQUEST 1,000 MILE SERVICE ~|~ ~|~PERFORMED 1,000 MILE SERVICE.

SERVICE: M. TRANS (5-SPD)/TRANSXLE

DESCRIPTION: M. TRANS (5-SPD)/TRANSXLE ~|~FOUR WHEEL DRIVE, HIGH AND LOW, GEAR SHIFTER RATTLES WHEN DRIVING. CHECK AND ADVISE. ~|~ ~|~UNABLE TO DUPLICATE CONCERN DURING TEST DRIVE BOTH WITH AND WITHOUT CUSTOMER. NO ABNORMAL CONDITION AT THIS TIME

SERVICE: ACCESSORY

DESCRIPTION: ACCESSORY

~|~LOJACK TO INSTALL SECURITY SYSTEM. ~|~ ~|~LOJACK SYSTEM INSTALLED

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12 MILES **DATE:** 06/2003

SERVICE: DETAIL VEHICLE FOR DELIVERY
DESCRIPTION:

1 MILES

DATE: 06/2003

SERVICE: PDI
DESCRIPTION:

SERVICE: PRE-DELIVERY SERVICE FOR USA INS
DESCRIPTION:

TERMS AND CONDITIONS

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