

**SERVICE HISTORY FOR:****VIN:** JTJHY00W184018573**112436 MILES****DATE:** 06/05/2018**REPAIR#** 0069981**REPORTED BY:** Shottenkirk Desert Lexus**SERVICE:** 110,000 MILE SERVICE**DESCRIPTION:** 110,000 MILE SERVICE~|~110,000 MILE SERVICE ~|~ ~|~110,000  
MILE SERVICE**SERVICE:** CUSTOMER DOES NOT  
WANT WORK DONE**DESCRIPTION:** CUSTOMER DOES NOT  
WANT WORK DONE ~|~COOLANT LEAK  
TEAR DOWN IS NEEDED TO  
DETERMINE THE CAUSE. REMARKS:  
COOLANT LEAK DIAGNOSE, TEAR  
DOWN IS NEEDED TO DETERMINE THE  
CAUSE ~|~ ~|~CUSTOMER DOES NOT  
WANT WORK DONE,CUSTOMER  
DECLINED SERVICE -RECOMMENDED,  
NOT DONE-CUSTOMER DOES NOT  
WANT WORK DONE CUSTOMER DOES  
NOT WANT WORK DONE  
~|~RECOMMEND REAR SHOCK  
ABSORBERS ( LEAKING ) INCLUDE  
INSULATORS ~|~ ~|~CUSTOMER DOES  
NOT WANT WORK DONE,CUSTOMER  
DECLINED SERVICE -RECOMMENDED,  
NOT DONE-CUSTOMER DOES NOT  
WANT WORK DONE CUSTOMER DOES  
NOT WANT WORK DONE ~|~4 BOTTLES  
OF SUSPENSION FLUID ~|~  
~|~CUSTOMER DOES NOT WANT WORK**SERVICE:** ALIGN FOUR WHEELS**DESCRIPTION:** ALIGN FOUR WHEELS~|~ALIGN FOUR WHEELS REMARKS:  
REPAIRS REQUIRED ~|~ ~|~ALIGN FOUR  
WHEELS,CUSTOMER DECLINED  
SERVICE -RECOMMENDED, NOT DONE-  
ALIGN FOUR WHEELS**SERVICE:** FRONT SHOCK ABSORBER,  
R&R (ADD ALIGNMENT)**DESCRIPTION:** FRONT SHOCK  
ABSORBER, R&R (ADD ALIGNMENT)  
~|~FRONT SHOCK ABSORBER, R&R  
(ADD ALIGNMENT) REMARKS:  
LEAKING INCLUDE INSULATORS ~|~  
~|~FRONT SHOCK ABSORBER, R&R  
(ADD ALIGNMENT),CUSTOMER  
DECLINED SERVICE -RECOMMENDED,  
NOT DONE-FRONT SHOCK ABSORBER,  
R&R (ADD ALIGNMENT)

DONE,CUSTOMER DECLINED SERVICE -  
RECOMMENDED, NOT DONE-  
CUSTOMER DOES NOT WANT WORK  
DONE CUSTOMER DOES NOT WANT  
WORK DONE ~|~SUSPENSION AIR  
BLEED ~|~ ~|~CUSTOMER DOES NOT  
WANT WORK DONE,CUSTOMER  
DECLINED SERVICE -RECOMMENDED,  
NOT DONE-CUSTOMER DOES NOT  
WANT WORK DONE

**SERVICE:** RESET MAINTENANCE

REMINDER LIGHT

**DESCRIPTION:** RESET

MAINTENANCE REMINDER LIGHT

~|~RESET MAINTENANCE REMINDER

LIGHT ~|~ ~|~RESET MAINTENANCE

REMINDER LIGHT

**SERVICE:** RT FRT 34 LFT FRT 34 RT

REAR 34 LFT REAR 34

**DESCRIPTION:** RT FRT 34 LFT FRT 34

RT REAR 34 LFT REAR 34 ~|~TIRE

PRESSURE CHECK AND INFLATE

SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT

REAR 34 LFT REAR 34

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**106400 MILES**

**DATE:** 02/15/2018

**REPAIR#** 0064903

**REPORTED BY:** Shottenkirk Desert Lexus

**SERVICE:** 105,000 MILE SERVICE

**DESCRIPTION:** 105,000 MILE SERVICE

~|~105,000 MILE SERVICE ~|~ ~|~105,000

MILE SERVICE

**SERVICE:** RESET MAINTENANCE

REMINDER LIGHT

**DESCRIPTION:** RESET

MAINTENANCE REMINDER LIGHT

~|~RESET MAINTENANCE REMINDER

LIGHT ~|~ ~|~RESET MAINTENANCE

REMINDER LIGHT

**SERVICE:** RT FRT 34 LFT FRT 34 RT

REAR 34 LFT REAR 34

**DESCRIPTION:** RT FRT 34 LFT FRT 34

RT REAR 34 LFT REAR 34 ~|~TIRE

PRESSURE CHECK AND INFLATE

SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT

REAR 34 LFT REAR 34

**101455 MILES****DATE: 11/10/2017****REPAIR#** 0060339**REPORTED BY:** Shottenkirk Desert Lexus**SERVICE:** 100,000 MILE SERVICE**DESCRIPTION:** 100,000 MILE SERVICE~|~100,000 MILE SERVICE ~|~ ~|~100,000  
MILE SERVICE**SERVICE:** REAR BRAKE PADS &  
ROTORS, W/ HARDWARE, R&R**DESCRIPTION:** REAR BRAKE PADS &  
ROTORS, W/ HARDWARE, R&R ~|~REAR  
BRAKE PADS & ROTORS, W/  
HARDWARE, R&R REMARKS: 2 MM ~|~  
~|~REAR BRAKE PADS & ROTORS, W/  
HARDWARE, R&R**SERVICE:** RESET MAINTENANCE

REMINDER LIGHT

**DESCRIPTION:** RESETMAINTENANCE REMINDER LIGHT  
~|~RESET MAINTENANCE REMINDER  
LIGHT ~|~ ~|~RESET MAINTENANCE  
REMINDER LIGHT**SERVICE:** RT FRT 34 LFT FRT 34 RT

REAR 34 LFT REAR 34

**DESCRIPTION:** RT FRT 34 LFT FRT 34RT REAR 34 LFT REAR 34 ~|~TIRE  
PRESSURE CHECK AND INFLATE  
SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT  
REAR 34 LFT REAR 34

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**96292 MILES****DATE: 07/20/2017****REPAIR#** 0055387**REPORTED BY:** Shottenkirk Desert Lexus**SERVICE:** 95,000 MILE SERVICE**DESCRIPTION:** 95,000 MILE SERVICE~|~95,000 MILE SERVICE ~|~ ~|~95,000  
MILE SERVICE**SERVICE:** NO LAMP ON TIRES AT  
LEXUS SPECS BEFORE AND AFTER  
SERVICE**DESCRIPTION:** NO LAMP ON TIRES  
AT LEXUS SPECS BEFORE AND AFTER  
SERVICE ~|~LOW TIRE PRESS LIGHT IS  
ON DASH PER CUST ~|~ ~|~NO LAMP ON  
TIRES AT LEXUS SPECS BEFORE AND  
AFTER SERVICE**SERVICE:** RESET MAINTENANCE

REMINDER LIGHT

**SERVICE:** RT FRT 34 LFT FRT 34 RT

REAR 34 LFT REAR 34

**DESCRIPTION:** RESET  
MAINTENANCE REMINDER LIGHT  
~|~RESET MAINTENANCE REMINDER  
LIGHT ~|~ ~|~RESET MAINTENANCE  
REMINDER LIGHT

**DESCRIPTION:** RT FRT 34 LFT FRT 34  
RT REAR 34 LFT REAR 34 ~|~TIRE  
PRESSURE CHECK AND INFLATE  
SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT  
REAR 34 LFT REAR 34

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**90911 MILES**

**DATE:** 04/07/2017

**REPAIR#** 0050553

**REPORTED BY:**

**SERVICE:** 90,000 MILE SERVICE

**DESCRIPTION:** 90,000 MILE SERVICE  
~|~90,000 MILE SERVICE ~|~ ~|~90,000  
MILE SERVICE

**SERVICE:** BATTERY BT#574758 //

CODE:FQXJW0HRFK2M4J REPLACED 6-  
1-2013 RO#503993 WITH 4716

**DESCRIPTION:** BATTERY BT#574758 //  
CODE:FQXJW0HRFK2M4J REPLACED 6-  
1-2013 RO#503993 WITH 4716 ~|~BATT  
FAIL LOAD TSET/// AFTER SERV /// PRO  
RATE BATT, WAS REPLACED 6-1-2013  
RO#503993 WITH 47160 MILES @  
SERRAMONTE LEXUS. ~|~BATTERY  
FAILED TEST ~|~BATTERY BT#574758 //  
CODE:FQXJW0HRFK2M4J REPLACED 6-  
1-2013 RO#503993 WITH 47160 MILES,  
574758

**SERVICE:** FRONT BRAKE PADS &  
ROTORS, W/ HARDWARE, R&R

**DESCRIPTION:** FRONT BRAKE PADS  
& ROTORS, W/ HARDWARE, R&R  
~|~FRONT BRAKE PADS & ROTORS, W/  
HARDWARE, R&R ~|~ ~|~FRONT BRAKE  
PADS & ROTORS, W/ HARDWARE, R&R

**SERVICE:** RADIATOR CAP, R&R

**DESCRIPTION:** RADIATOR CAP, R&R  
~|~RADIATOR CAP, R&R ~|~  
~|~RADIATOR CAP, R&R

**SERVICE:** REPLACE BATTERY

**DESCRIPTION:** REPLACE BATTERY  
~|~REPLACE BATT N/C LABOR..... ~|~  
~|~REPLACE BATTERY, 574758

**SERVICE:** RESET MAINTENANCE  
REMINDER LIGHT

**DESCRIPTION:** RESET  
MAINTENANCE REMINDER LIGHT  
~|~RESET MAINTENANCE REMINDER  
LIGHT ~|~ ~|~RESET MAINTENANCE  
REMINDER LIGHT

**SERVICE:** RT FRT 34 LFT FRT 34 RT  
REAR 34 LFT REAR 34  
**DESCRIPTION:** RT FRT 34 LFT FRT 34  
RT REAR 34 LFT REAR 34 ~|~TIRE  
PRESSURE CHECK AND INFLATE  
SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT  
REAR 34 LFT REAR 34

**SERVICE:** WATER PUMP, R&R  
**DESCRIPTION:** WATER PUMP, R&R  
~|~WATER PUMP, R&R ~|~ ~|~WATER  
PUMP, R&R

**SERVICE:** THERMOSTAT & GASKET,  
R&R  
**DESCRIPTION:** THERMOSTAT &  
GASKET, R&R ~|~THERMOSTAT &  
GASKET, R&R ~|~ ~|~THERMOSTAT &  
GASKET, R&R

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**84967 MILES****DATE:** 01/11/2017**REPAIR#** 0046399**REPORTED BY:**

**SERVICE:** 85,000 MILE SERVICE  
**DESCRIPTION:** 85,000 MILE SERVICE  
~|~85,000 MILE SERVICE ~|~ ~|~85,000  
MILE SERVICE

**SERVICE:** PATCH AND CHECK FOR  
LEAKS, PUNCTURE MAY BE TO WIDE  
**DESCRIPTION:** PATCH AND CHECK  
FOR LEAKS, PUNCTURE MAY BE TO  
WIDE ~|~RF TIRE HAS NAIL ~|~  
~|~PATCH AND CHECK FOR LEAKS,  
PUNCTURE MAY BE TO WIDE

**SERVICE:** RESET MAINTENANCE  
REMINDER LIGHT  
**DESCRIPTION:** RESET  
MAINTENANCE REMINDER LIGHT  
~|~RESET MAINTENANCE REMINDER  
LIGHT ~|~ ~|~RESET MAINTENANCE  
REMINDER LIGHT

**SERVICE:** RT FRT 34 LFT FRT 34 RT  
REAR 34 LFT REAR 34  
**DESCRIPTION:** RT FRT 34 LFT FRT 34  
RT REAR 34 LFT REAR 34 ~|~TIRE  
PRESSURE CHECK AND INFLATE  
SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT  
REAR 34 LFT REAR 34

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**79428 MILES****DATE:** 10/18/2016**REPAIR#** 0042608

**REPORTED BY:**

**SERVICE:** REPLACE HOOD RELEASE  
LEVER

**DESCRIPTION:** REPLACE HOOD  
RELEASE LEVER ~|~HOOD RELEASE  
LEVER IS BROKEN ~|~LEVER BROKEN  
~|~ REPLACE HOOD RELEASE LEVER

**SERVICE:** REPLACE LEFT REAR TIRE  
SENSOR AND PROGRAM

**DESCRIPTION:** REPLACE LEFT REAR  
TIRE SENSOR AND PROGRAM ~|~ONE  
TIRE SENSOR INOP ~|~LR TIRE SENSOR  
BROKEN ~|~REPLACE LEFT REAR TIRE  
SENSOR AND PROGRAM

**SERVICE:** RESET MAINTENANCE  
REMINDER LIGHT

**DESCRIPTION:** RESET  
MAINTENANCE REMINDER LIGHT  
~|~RESET MAINTENANCE REMINDER  
LIGHT ~|~ ~|~RESET MAINTENANCE  
REMINDER LIGHT

**SERVICE:** WORKING FINE NO  
PROBLEM FOUND

**DESCRIPTION:** WORKING FINE NO  
PROBLEM FOUND ~|~GLOVE BOX DOOR  
IS HARD CLOSING PER CUST ~|~  
~|~WORKING FINE NO PROBLEM  
FOUND

**SERVICE:** 80,000 MILE SERVICE

**DESCRIPTION:** 80,000 MILE SERVICE  
~|~80,000 MILE SERVICE ~|~ ~|~80,000  
MILE SERVICE

**SERVICE:** REPLACE LR TIRE SENSOR ,  
REFER TO LINE 01

**DESCRIPTION:** REPLACE LR TIRE  
SENSOR , REFER TO LINE 01 ~|~LOW  
TIRE PRESS LIGHT IS ON DASH PER  
CUST ~|~ ~|~REPLACE LR TIRE SENSOR ,  
REFER TO LINE 01

**SERVICE:** RT FRT 34 LFT FRT 34 RT  
REAR 34 LFT REAR 34

**DESCRIPTION:** RT FRT 34 LFT FRT 34  
RT REAR 34 LFT REAR 34 ~|~TIRE  
PRESSURE CHECK AND INFLATE  
SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT  
REAR 34 LFT REAR 34

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**78250 MILES****DATE: 09/26/2016**

**REPAIR#** 0041735

**REPORTED BY:**

**SERVICE:** INSTALL 3RD ROW SEAT

**SERVICE:** RT FRT 34 LFT FRT 34 RT  
REAR 34 LFT REAR 34

**DESCRIPTION:** INSTALL 3RD ROW SEAT ~|~GUEST REQUESTS THAT WE INSTALL THE THIRD ROW SEATS. ~|~INSTALL 3RD ROW SEAT

**DESCRIPTION:** RT FRT 34 LFT FRT 34 RT REAR 34 LFT REAR 34 ~|~TIRE PRESSURE CHECK AND INFLATE SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT REAR 34 LFT REAR 34

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**74258 MILES**

**DATE:** 06/15/2016

**REPAIR#** 0124722

**REPORTED BY:** Lexus Escondido

**SERVICE:** 75000 MILE SERVICE NON WARRANTY

**DESCRIPTION:** 75000 MILE SERVICE NON WARRANTY ~|~CUSTOMER REQUESTS 75000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~75,000 MILES OR 90 MONTHS SERVICE AT 75000 MILES == TECH FOUND: FRONT BRAKES AND REAR BRAKES AT 8MM TIRES AT 9/32NDS ALL 4

**SERVICE:** FRONT/REAR BODY

**DESCRIPTION:** FRONT/REAR BODY ~|~CUSTOMER STATE THE GLOVE BOX DOES NOT CLOSE PROPERLY. CHECK AND ADVISE ~|~== GLOVE BOX DEFORMED & WILL NOT STAY UP WITHOUT REPLACEMENT == ~|~RECOMMEND GLOVE BOX PART# 55501-60211-B0/1.5 COST \$556.33

**SERVICE:** OTHER INSPECTION

**DESCRIPTION:** OTHER INSPECTION ~|~FOR YOUR CONVENIENCE OUR LEXUS CERTIFIED TECHNICAL STAFF WILL BE PERFORMING A VISUAL COURTESY INSPECTION OF YOUR VEHICLE WHILE IT IS HERE, INCLUDING TIRE PRESSURE

**SERVICE:** CAR WASH

**DESCRIPTION:** CAR WASH ~|~CUSTOMER REQUESTS A COMPLIMENTARY CAR WASH THAT INCLUDES: WASH EXTERIOR, CHAMOIS DRY AND VACUUM FLOOR MATS. ~|~PERFORM COMPLIMENTARY CAR WASH ~|~COMPLIMENTARY CAR WASH PERFORMED

**SERVICE:** NON WARRANTABLE OPERATION CODE

**DESCRIPTION:** NON WARRANTABLE OPERATION CODE ~|~CHECK DRIVERS FLOOR MAT FOR PROPER INSTALLATION ~|~COURTESY INSPECTION FOR PROPER INSTALLATION ~|~SECURED

**SERVICE:** OTHERS

**DESCRIPTION:** OTHERS ~|~TO AVOID A CHARGE OF \$4.95 A GALLON, PLEASE REPLACE ALL OF THE FUEL YOU USE. TO AVOID A CHARGE OF \$65.00 A DAY, PLEASE RETURN THE LOANER VEHICLE WITHIN 24 HOURS OF YOUR VEHICLES COMPLETION. IF A LEXUS

ADJUSTMENT TO THE SPECIFICATION  
OF THE VEHICLE MANUFACTURER.  
YOUR SERVICE CONSULTANT WILL DI  
~|~PERFORM COURTESY INSPECTION  
~|~INSPECTION COMPLETED  
INCLUDING SETTING THE TIRE  
PRESSURE TO THE MANUFACTURER'S  
SPECIFICATIONS.

LOANER IS NOT AVAILABLE YOU WILL  
BE PROVIDED AN ALTERN  
~|~CUSTOMER REQUEST COURTESY  
VEHICLE ~|~PROVIDED COURTESY  
VEHICLE

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**63614 MILES****DATE: 03/30/2015****REPAIR#** 0559785**REPORTED BY:** Lexus of Serramonte**SERVICE:**

**DESCRIPTION:** OIL FILTER CHANGE-  
RESET SERVICE LIGHT-ROTATE TIRES  
CHECK TIRE PRESSURES-INSPECT  
BRAKE PADS ROTORS- ~|~\*BASIC  
PACKAGE 5K \*CHANGE ENGINE OIL  
OIL FILTERRESET SERVICE INTERVAL  
INDICATOR \* TIRE ROTATION \*HEALTH  
CHECK \*PERFORM COURTESY WASH  
~|~ ~|~63613 110 BASIC PACKAGE 5K.  
CHANGED ENGINE OIL AND FILTER.  
RESET SERVICE INDICATOR. ALL TIRES  
ADJUSTED TO 37PSI HOT. ALL TIRE  
TREAD DEPTH EXCEPT RR AT 7/32, RR  
AT 6/32. FRONT BRAKES AT 8MM, REAR  
8MM. NO ROTATION NEEDED AT THIS  
TIME. OIL FILTER CHANGE-RESET  
SERVICE LIGHT-ROTATE TIRES CHECK  
TIRE PRESSURES-INSPECT BRAKE PADS  
ROTORS-

**SERVICE:** LEXUS VEHICLE  
INSPECTION

**DESCRIPTION:** LEXUS VEHICLE  
INSPECTION ~|~\*PERFORM LEXUS  
MULTI-POINT INSPECTION ~|~ ~|~63613  
PERFORMED LEXUS MULTI POINT  
INSPECTION

**SERVICE:** INSPECT ADJUST TIRE  
PRESSURES AS PER CARB  
REQUIREMENT

**DESCRIPTION:** INSPECT ADJUST TIRE  
PRESSURES AS PER CARB  
REQUIREMENT ~|~\*INSPECT ADJUST  
TIRE PRESSURES AS PER CARB  
REQUIREMENT ~|~ ~|~63613 ALL TIRES  
ADJUSTED TO 37PSI HOT

**SERVICE:** RESET SERVICE LIGHT

**DESCRIPTION:** RESET SERVICE  
LIGHT ~|~\*RESET SERVICE REMINDER  
LIGHT ~|~



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**59880 MILES****DATE: 10/29/2014****REPAIR#** 0547258**REPORTED BY:** Lexus of Serramonte**SERVICE:****DESCRIPTION:** \*\* SMOG INSPECTION

\*\* PERFORM ENHANCED SMOG  
INSPECTION -- PERFORMED ENHANCED  
EMISSIONS INSPECTION ~|~\*\* SMOG  
INSPECTION \*\* PERFORM ENHANCED  
SMOG INSPECTION -- PERFORMED  
ENHANCED EMISSIONS INSPECTION --  
CERTIFICATE# DMV ID# ~|~ ~|~59879 80  
PERFORMED SMOG INSPECTION.  
SCC#PM126664C, DMV# 7598M54P933 \*\*  
SMOG INSPECTION \*\* PERFORM  
ENHANCED SMOG INSPECTION --  
PERFORMED ENHANCED EMISSIONS  
INSPECTION

**SERVICE:** LEXUS VEHICLE

INSPECTION

**DESCRIPTION:** LEXUS VEHICLE

INSPECTION ~|~\*PERFORM LEXUS  
MULTI-POINT INSPECTION ~|~ ~|~59879  
PERFORMED LEXUS MULTI POINT  
INSPECTION

**SERVICE:** RIGHT DAYTIME LIGHT

BULB

**DESCRIPTION:** RIGHT DAYTIME

LIGHT BULB ~|~REPLACE RIGHT SIDE  
DAYTIME BULB, KEEPS SHUTTING OFF  
~|~ ~|~59879 30 REPLACED P/F DRL BULB  
AS PER CLIENTS REQUEST

**SERVICE:** INSPECT ADJUST TIRE

PRESSURES AS PER CARB  
REQUIREMENT

**DESCRIPTION:** INSPECT ADJUST TIRE

PRESSURES AS PER CARB  
REQUIREMENT ~|~\*INSPECT ADJUST  
TIRE PRESSURES AS PER CARB  
REQUIREMENT ~|~ ~|~59879 ADJUSTED  
HOT TIRE PRESSURES TO 36 PSI

**SERVICE:** NO INTERVAL DUE BASIC**DESCRIPTION:** NO INTERVAL DUE

BASIC ~|~\*NO INTERVAL DUE \*VEHICLE  
HISTORY INDICATESNO MAINTENANCE  
INTERVAL DUE \*PERFORM COURTESY  
WASH ~|~

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**57238 MILES****DATE: 07/11/2014**

**REPAIR#** 0538074**REPORTED BY:** Lexus of Serramonte

**SERVICE:** \* REPLACE FRONT BRAKE PADS, MACHINE THE FRONT ROTORS & ADD BRAKE FLUID IF NEEDED

**DESCRIPTION:** \* REPLACE FRONT BRAKE PADS, MACHINE THE FRONT ROTORS & ADD BRAKE FLUID IF NEEDED ~|~FRONT BRAKE LININGS, REQUIRES IMMEDIATE ATTENTION. FRONT BRAKES ARE AT MINIMUM 2MM. RECOMMEND TO REPLACE PADS AND RESURFACE ROTORS ~|~ ~|~57236 200 REPLACED FRONT BRAKE PADS AND RESURFACED FRONT BRAKE ROTORS

**SERVICE:** 9LG MOD PEDAL - LX570

**DESCRIPTION:** 9LG MOD PEDAL - LX570 ~|~PERFORM SSC 9LG ACCELERATOR PEDAL UPDATE ~|~PERFORMED SSC 9LG ~|~57236 1922B2 80 PERFORMED 9LG

**SERVICE:** \* REPLACE REAR BRAKE PADS, MACHINE ROTORS & ADD BRAKE FLUID AS NEEDED

**DESCRIPTION:** \* REPLACE REAR BRAKE PADS, MACHINE ROTORS & ADD BRAKE FLUID AS NEEDED ~|~REAR BRAKE LININGS, REQUIRES IMMEDIATE ATTENTION. REAR BRAKES ARE AT 2.5MM. RECOMMEND TO REPLACE ~|~ ~|~57236 200 REPLACED REAR BRAKE PADS AND RESURFACED REAR BRAKE ROTORS

**SERVICE:** DONE

**DESCRIPTION:** DONE ~|~\* DIFF SERVICE FRONT ~|~ ~|~57236 50 DRAIN AND FILL FRONT DIFF FLUID DONE ~|~\* DIFF SERVICE REAR ~|~ ~|~57236 50 DRAIN AND FILL REAR DIFF FLUID DONE ~|~\* TRANSFER CASE SERVICE ~|~ ~|~57236 50 DRAIN AND FILL TRANSFER CASE FLUID DONE ~|~\*RECOMMENDED PACKAGE 30K \*CHANGE ENGINE OIL OIL FILTERRESET SERVICE INTERVAL INDICATOR \* TIRE ROTATION \*HEALTH CHECK \*BATTERY PROTECTION SERVICE \*REPLACE ENGINE AIR FILTER \*BRAKE FLUID EXCHANGE \*REPLACE CABIN AIR FILTER \*PERFORM COURTESY WASH \*ZMAX MICRO ~|~ ~|~57236 320 PERFORMED 60K SERVICE. BRAKES FRT AND RR NEW TIRES FRT 8/32 RR 7/32 DONE ~|~\*INSPECT ADJUST TIRE PRESSURES AS PER CARB REQUIREMENT ~|~ ~|~57236 36PSI DONE ~|~\*PERFORM LEXUS MULTI-POINT INSPECTION ~|~ ~|~57231 PERFORMED LEXUS MULTI POINT INSPECTION DONE ~|~\*APPLY RAIN-X

~|~ ~|~57236 10 APPLY RAIN X DONE  
~|~\*\* 60,000 MILE SERVICE \*\* ~|~  
~|~57236 DONE ~|~\*RESET SERVICE  
REMINDER LIGHT ~|~ ~|~57236 RESET  
SERVICE LIGHT

**SERVICE:** INFO

**DESCRIPTION:** INFO ~|~\*10% OFF  
YOUR NEXT SERVICE ~|~ INFO ~|~\$10.00  
PER DAY FOR GAS FEE IN CAR#\_\_\_ PLS  
RETURN LOANER WITHIN 12 HOURS OF  
YOUR CAR BEING COMPLETE. A  
CHARGE OF \$59.00 PER DAY WILL BE  
ADDED IF NOT RETURNED ON TIME.  
THANK YOU. FINAL INSPECTION BY\_\_\_  
~|~

**SERVICE:** UPDATE ECM SOFTWARE  
AND INSTALL UPDATE LABEL

**DESCRIPTION:** UPDATE ECM  
SOFTWARE AND INSTALL UPDATE  
LABEL ~|~PERFORM SSC BSL SMART  
STOP TECHNOLOGY UPDATE  
~|~PERFORMED SSC BSL ~|~57236  
ELSBOS 80 PERFORMED BSL

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**51929 MILES****DATE:** 11/09/2013**REPAIR#** 0517398**REPORTED BY:** Lexus of Serramonte**SERVICE:** DONE

**DESCRIPTION:** DONE ~|~\*INSPECT &  
ADJUST TIRE PRESSURES AS PER CARB  
REQUIREMENT ~|~ ~|~51928 ADJUSTED  
HOT TIRE PRESSURES TO 36 PSI. DONE  
~|~\*RESET SERVICE REMINDER LIGHT  
~|~ ~|~51928 RESET SERVICE REMINDER  
LIGHT. DONE ~|~\*PERFORM LEXUS  
MULTI-POINT INSPECTION ~|~ ~|~51928  
PERFORMED LEXUS MULTI POINT  
INSPECTION DONE ~|~\*5% OFF YOUR  
NEXT SERVICE

**SERVICE:** VALUE PKG-OIL & FILTER  
CHANGE-ROTATE TIRES & SET  
PRESSURES-INSPECT BRAKE PADS &

**DESCRIPTION:** VALUE PKG-OIL &  
FILTER CHANGE-ROTATE TIRES & SET  
PRESSURES-INSPECT BRAKE PADS &  
~|~\*VALUE PACKAGE 5K \*CHANGE  
ENGINE OIL & OIL FILTERRESET  
SERVICE INTERVAL INDICATOR  
\*BRAKE INSPECTION  
INCLUDESCOMPLIMENTARY TIRE  
ROTATION \*HEALTH CHECK \*PERFORM  
COURTESY WASH \*ZMAX MICRO  
LUBRICANT 32OZREDUCE  
EMISSIONSIMPROVE  
PERFORMANCEEXTEND ENGINE LIFE  
~|~ ~|~51928 110 PERFORMED VALUE  
PACKAGE 5K SERVICE. TIRES: ALL 8/32.  
TIRE ROTATION NOT NEEDED AT THIS

TIME. BRAKES: FRT 3MM, REAR 4MM.  
ADDED ZMAX.

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**47160 MILES**

**DATE: 06/01/2013**

**REPAIR#** 0503993

**REPORTED BY:** Lexus of Serramonte

**SERVICE:** \* CHECKED CHARGING  
SYSTEM AND BATTERY CONDITION  
AND PERFORMANCE, BATTERY NOT  
HOL

**DESCRIPTION:** \* CHECKED  
CHARGING SYSTEM AND BATTERY  
CONDITION AND PERFORMANCE,  
BATTERY NOT HOL ~|~CHECK BATTERY  
CONDITION AND ADVISE. ~|~ ~|~47160  
BATTERY FAILED STATE OF HEALTH,,  
REPALCED BATTERY

**SERVICE:** LEXUS VEHICLE  
INSPECTION

**DESCRIPTION:** LEXUS VEHICLE  
INSPECTION ~|~\*PERFORM LEXUS  
MULTI-POINT INSPECTION ~|~ ~|~47160  
PERFORMED INSPECTION

**SERVICE:** REPLACED ALL THREE  
WIPER INSERTS

**DESCRIPTION:** REPLACED ALL  
THREE WIPER INSERTS ~|~CHECK  
WIPER INSERTS AND ADVISE ~|~

**SERVICE:** INSPECT & ADJUST TIRE  
PRESSURES AS PER CARB  
REQUIREMENT

**DESCRIPTION:** INSPECT & ADJUST  
TIRE PRESSURES AS PER CARB  
REQUIREMENT ~|~\*INSPECT & ADJUST  
TIRE PRESSURES AS PER CARB  
REQUIREMENT

**SERVICE:** OIL & FILTER CHANGE-  
RESET SERVICE LIGHT-ROTATE TIRES &  
CHECK TIRE PRESSURES-INSP

**DESCRIPTION:** OIL & FILTER  
CHANGE-RESET SERVICE LIGHT-  
ROTATE TIRES & CHECK TIRE  
PRESSURES-INSP ~|~\*BASIC PACKAGE  
5K \*CHANGE ENGINE OIL & OIL  
FILTERRESET SERVICE INTERVAL  
INDICATOR \*BRAKE INSPECTION  
INCLUDESCOMPLIMENTARY TIRE  
ROTATION \*HEALTH CHECK \*PERFORM  
COURTESY WASH ~|~ ~|~47160  
PERFORMED 5K SERVICE , FB 8MM RB  
6MM FT 11/32 RT 10/32

**SERVICE:** RESET SERVICE LIGHT

**DESCRIPTION:** RESET SERVICE  
LIGHT ~|~\*RESET SERVICE REMINDER  
LIGHT

~|~47160 WIPER STREAKS, REPALCED  
WIPERS

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**43295 MILES****DATE: 11/03/2012****REPAIR#** 0486896**REPORTED BY:** Lexus of Serramonte

**SERVICE:** INSPECT & ADJUST TIRE  
PRESSURES AS PER CARB  
REQUIREMENT

**DESCRIPTION:** INSPECT & ADJUST  
TIRE PRESSURES AS PER CARB  
REQUIREMENT ~|~\*INSPECT & ADJUST  
TIRE PRESSURES AS PER CARB  
REQUIREMENT \*PERFORM COURTESY  
WASH

**SERVICE:** LEXUS VEHICLE  
INSPECTION

**DESCRIPTION:** LEXUS VEHICLE  
INSPECTION ~|~\*PERFORM LEXUS  
MULTI-POINT INSPECTION

**SERVICE:** LX570 15,000 MILE SERVICE-  
PREPAID MAINTENANCE--REPLACE  
ENGINE OIL & FILTER,ROTAT

**DESCRIPTION:** LX570 15,000 MILE  
SERVICE-PREPAID MAINTENANCE--  
REPLACE ENGINE OIL & FILTER,ROTAT  
~|~\*\* 45,000 MILE SERVICE \*\* PREPAID  
MAINTENANCE ~|~45K SERVICE  
~|~43295 150 PERFORMED A PREPAID  
45K SERVICE. TAC2RC4815

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**39461 MILES****DATE: 06/01/2012****REPAIR#** 0474144**REPORTED BY:** Lexus of Serramonte

**SERVICE:** DONE

**DESCRIPTION:** DONE ~|~\*INSPECT &  
ADJUST TIRE PRESSURES AS PER CARB  
REQUIREMENT \*PERFORM COURTESY

**SERVICE:** LX570 10,000 MILE SERVICE-  
PREPAID MAINTENANCE-REPLACE  
ENGINE OIL & FILTER,ROTATE

WASH ~|~ ~|~39460 INSPECTED AND  
ADJUSTED ALL TIRE PRESSURES TO  
SPEC. DONE ~|~\*PERFORM LEXUS  
MULTI-POINT INSPECTION ~|~ ~|~39460  
PERFORMED LEXUS MULTI-POINT INSP.

**DESCRIPTION:** LX570 10,000 MILE  
SERVICE-PREPAID MAINTENANCE-  
REPLACE ENGINE OIL &  
FILTER,ROTATE ~|~LX570 10,000 MILE  
SERVICE-PREPAID MAINTENANCE-  
REPLACE ENGINE OIL &  
FILTER,ROTATE TIRES,INSPECT BRAKE  
PADS & ROTORS,CHECK & ADJUST TIRE  
PRESSURES,MEASURE TIRE TREAD  
DEPTH,TOP OFF FLUIDS--ROAD TEST  
~|~MT ~|~39460 MAINTENANCE 080  
PERFORMED 10,000 MILE PRE-PAID  
SERVICE. ALL TIRES 11/32. BRAKES FT  
5MM, RR 6MM. NO TIRE ROTATION  
NEEDED.

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**37038 MILES****DATE: 12/21/2011****REPAIR#** 0460340**REPORTED BY:** Lexus of Serramonte**SERVICE:** BODY SHOP REPAIRS**DESCRIPTION:** BODY SHOP REPAIRS

~|~CLIENT REQUESTS WE REPAIR THE  
COMPLETE VEHICLE BODY, PROVIDE  
CASH ESTIMATE TO HAVE ALL  
REPAIRED ~|~ ~|~37037 SUBLET TO  
SERRAMONTE AUTO PLAZA BODY  
SHOP TO REPAIR VEHICLE

**SERVICE:** LEXUS VEHICLE

INSPECTION

**DESCRIPTION:** LEXUS VEHICLE

INSPECTION ~|~\*PERFORM LEXUS  
MULTI-POINT INSPECTION

**SERVICE:** INSPECT & ADJUST TIRE

PRESSURES AS PER CARB

REQUIREMENT

**DESCRIPTION:** INSPECT & ADJUST

TIRE PRESSURES AS PER CARB

REQUIREMENT ~|~\*INSPECT &amp; ADJUST

TIRE PRESSURES AS PER CARB

REQUIREMENT

**SERVICE:** LX570 10,000 MILE SERVICE-

PREPAID MAINTENANCE-REPLACE

ENGINE OIL &amp; FILTER,ROTATE

**DESCRIPTION:** LX570 10,000 MILE

SERVICE-PREPAID MAINTENANCE-

REPLACE ENGINE OIL &amp;

FILTER,ROTATE ~|~\*BASIC PACKAGE 5K

\*CHANGE ENGINE OIL &amp; OIL

FILTERRESET SERVICE INTERVAL

INDICATOR \*BRAKE INSPECTION

INCLUDESCOMPLIMENTARY TIRE

ROTATION \*HEALTH CHECK \*PERFORM

COURTESY WASH ~|~PREPAID  
MAINTENANCE 40K SERVICE ~|~37037  
110 1.1 3121 5K SERVICE

**SERVICE:** RESET SERVICE LIGHT  
**DESCRIPTION:** RESET SERVICE  
LIGHT ~|~\*RESET SERVICE REMINDER  
LIGHT

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**33042 MILES****DATE:** 06/11/2011

**REPAIR#** 0445723  
**REPORTED BY:** Lexus of Serramonte

**SERVICE:** LEXUS VEHICLE  
INSPECTION  
**DESCRIPTION:** LEXUS VEHICLE  
INSPECTION ~|~LEXUS VEHICLE  
INSPECTION

**SERVICE:** LX570 10,000 MILE SERVICE-  
PREPAID MAINTENANCE-REPLACE  
ENGINE OIL & FILTER,ROTATE  
**DESCRIPTION:** LX570 10,000 MILE  
SERVICE-PREPAID MAINTENANCE-  
REPLACE ENGINE OIL &  
FILTER,ROTATE ~|~\*\* 35,000 MILE  
SERVICE \*\* PREPAID MAINTENANCE  
~|~10K SERVICE ~|~33042 PERFORMED  
35,000 MILES SERVICE. TAC 2FQ7143

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**28252 MILES****DATE:** 11/30/2010

**REPAIR#** 0429869  
**REPORTED BY:** Lexus of Serramonte

**SERVICE:** GX470/LX570 30,000 MILE  
SERVICE--REPLACE ENGINE OIL &  
FILTER,ROTATE TIRES,INSPEC  
**DESCRIPTION:** GX470/LX570 30,000  
MILE SERVICE--REPLACE ENGINE OIL  
& FILTER,ROTATE TIRES,INSPEC ~|~\*\*  
30,000 MILE SERVICE \*\* PREPAID  
MAINTENANCE ~|~30K SERVICE

**SERVICE:** I ACCEPT RESONSIBILITY  
FOR ALL PARKING CITATIONS WHILE  
LOANER CAR IS IN MY POSSE  
**DESCRIPTION:** I ACCEPT  
RESONSIBILITY FOR ALL PARKING  
CITATIONS WHILE LOANER CAR IS IN  
MY POSSE ~|~I ACCEPT RESONSIBILITY  
FOR ALL PARKING CITATIONS WHILE

~|~28252 250 PERFORMED 30,000 MILE  
SERVICE \*\* PREPAID MAINTENANCE.  
TAC 2AL8890

LOANER CAR IS IN MY POSSESSION  
X\_\_\_\_\_ (FINAL  
INSPECTION BY \_\_\_\_\_  
STATUS OF  
VEHICLE \_\_\_\_\_)

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**23352 MILES**

**DATE: 07/12/2010**

**REPAIR#** 0418515

**REPORTED BY:** Lexus of Serramonte

**SERVICE:** L#852

**DESCRIPTION:** L#852 ~|~L#852 \$10.00  
PER DAY FOR GAS FEE IN CAR#\_\_\_\_ PLS  
RETURN LOANER WITHIN 12 HOURS OF  
YOUR CAR BEING COMPLETE. A  
CHARGE OF \$59.00 PER DAY WILL BE  
ADDED IF NOT RETURNED ON TIME.  
THANK YOU. (FINAL INSPECTION  
BY\_\_\_\_)

**SERVICE:** LX570 10,000 MILE SERVICE-  
PREPAID MAINTENANCE-REPLACE  
ENGINE OIL & FILTER,ROTATE

**DESCRIPTION:** LX570 10,000 MILE  
SERVICE-PREPAID MAINTENANCE-  
REPLACE ENGINE OIL &  
FILTER,ROTATE ~|~(25K PREPAID) LX570  
10,000 MILE SERVICE-PREPAID  
MAINTENANCE-REPLACE ENGINE OIL  
& FILTER,ROTATE TIRES,INSPECT  
BRAKE PADS & ROTORS,CHECK &  
ADJUST TIRE PRESSURES,MEASURE  
TIRE TREAD DEPTH,TOP OFF FLUIDS--  
ROAD TEST ~|~25K PREPAID ~|~23278 80  
(CLAIM# TAC1XR5186)PERFORMED 10K  
SERVICE

**SERVICE:** REPLACED THE DRIVER  
SIDE MIRROR ASSY (DAMAGED DUE TO  
IMPACT)

**DESCRIPTION:** REPLACED THE  
DRIVER SIDE MIRROR ASSY  
(DAMAGED DUE TO IMPACT) ~|~1.3 (SOP  
HERE NOW) CHECK DRIVER SIDE  
MIRROR, FOLDS OPEN PAST NORMAL  
POSITION EVERYTIME THE FOLDING  
MIRROR SYSTEM IS ACTIVATED...  
REPLACE DRIVER MIRROR ASSY ~|~  
~|~23278 130 REPLACE DRIVER SIDE  
MIRROR ASSY.



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18359 MILES

DATE: 01/26/2010

**REPAIR#** 0405935**REPORTED BY:** Lexus of Serramonte**SERVICE:** CUST TO PAY FOR PARTS.**DESCRIPTION:** CUST TO PAY FOR PARTS. ~I~INSTALL NAVIGATION DISC UPDATE. NO CHARGE FOR LABOR ON DISC INSTALL ~I~ ~I~18358 100 INSTALLED NAVIGATION UPDATE.**SERVICE:** I ACCEPT RESONSIBILITY FOR ALL PARKING CITATIONS WHILE LOANER CAR IS IN MY POSSE**DESCRIPTION:** I ACCEPT RESONSIBILITY FOR ALL PARKING CITATIONS WHILE LOANER CAR IS IN MY POSSE ~I~I ACCEPT RESONSIBILITY FOR ALL PARKING CITATIONS WHILE LOANER CAR IS IN MY POSSESSION X\_\_\_\_\_ (FINAL INSPECTION BY \_\_\_\_\_ STATUS OF VEHICLE \_\_\_\_\_)**SERVICE:** LX570 10,000 MILE SERVICE- PREPAID MAINTENANCE-REPLACE ENGINE OIL & FILTER,ROTATE**DESCRIPTION:** LX570 10,000 MILE SERVICE- PREPAID MAINTENANCE- REPLACE ENGINE OIL & FILTER,ROTATE ~I~\*\* 20,000 MILE SERVICE \*\* PREPAID MAINTENANCE ~I~MT ~I~18358 080 PERFORMED MINOR SERVICE. BRAKES FRT 8.5MM RR 9MM ALL TIRES AT 8/32**SERVICE:** DONE**DESCRIPTION:** DONE ~I~CUSTOMER REQUEST TO HAVE DOOR GUARDS INSTALLED IF AVAILABLE DONE ~I~CHECK TIRE PRESSURE ~I~ ~I~18358 SET ALL TIRE PRESSURES.**SERVICE:** INSTALLED NAVIGATION

UPDATE PER CUST REQUEST. NO CHARGE FOR LABOR AS PER MARTS M

**DESCRIPTION:** INSTALLED NAVIGATION UPDATE PER CUST REQUEST. NO CHARGE FOR LABOR AS PER MARTS M ~I~INSTALL NAVIGATION DISC UPDATE. NO CHARGE FOR LABOR ON DISC INSTALL ~I~ ~I~18358 100 INSTALLED NAVIGATION UPDATE.**SERVICE:** NAVIGATION OS UPDATE**DESCRIPTION:** NAVIGATION OS UPDATE ~I~INSTALL NAVIGATION FIRMWARE ~I~A ~I~18358 NAVIGATION SOFTWARE EL9014 020 PERFORMED NAVIGATION FIRMWARE UPDATE PER TSIB L-SB-00267-09

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17505 MILES

DATE: 12/09/2009

**REPAIR#** 0402293**REPORTED BY:** Lexus of Serramonte**SERVICE:** DID NOT PERF WORK**DESCRIPTION:** DID NOT PERF WORK

~NAVIGATION UPDATE SOP HERE,  
WAITER, NO WASH. PART IS \$199, NO  
PRICE GIVEN FOR LABOR.

**SERVICE:** INFO**DESCRIPTION:** INFO ~THANK YOU

FOR BRINGING YOUR CAR IN FOR  
SERVICE TODAY. MY NAME IS DEAN DE  
CASTRO & I WILL BE SERVING YOU  
TODAY. YOU CAN REACH ME DIRECTLY  
@ 650-985-2108 OR BY EMAIL @  
DEAN.DECASTRO@LEXUSOFSERRAMON  
TE.COM. HAVE A GREAT DAY

**SERVICE:** PERF UPDATE**DESCRIPTION:** PERF UPDATE

~NAVIGATOIN MAP UPDATE ERROR  
TSIB# L-SB-0067-09 ~A ~17504 20  
PERFORMED UPDATE

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**13900 MILES****DATE:** 09/11/2009**REPAIR#** 0395921**REPORTED BY:** Lexus of Serramonte**SERVICE:** LX570 15,000 MILE SERVICE-

PREPAID MAINTENANCE--REPLACE  
ENGINE OIL & FILTER,ROTAT

**DESCRIPTION:** LX570 15,000 MILE

SERVICE-PREPAID MAINTENANCE--  
REPLACE ENGINE OIL & FILTER,ROTAT  
~LX570 15,000 MILE SERVICE-PREPAID  
MAINTENANCE--REPLACE ENGINE OIL  
& FILTER,ROTATE TIRES,CLEAN A/C  
FILTER,LUBE DRIVESHAFT &  
RETORQUE BOLTS,INSPECT BRAKE  
PADS & ROTORS, TOP OFF  
FLUIDS,SAFETY INSPECTIO--ROAD  
TEST ~PREPAID MAINTENANCE 15K  
SERVICE ~13899 PERF. 15K SERVICE.

BRAKES: FRTS.=8.5MM/REARS=9.5MM

TIRES: ALL AT 8/32"

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9464 MILES

DATE: 04/24/2009

REPAIR# 0385244

REPORTED BY: Lexus of Serramonte

SERVICE: EST: \$450.00 FOR

NAVIGATION UPDATE

DESCRIPTION: EST: \$450.00 FOR

NAVIGATION UPDATE ~|~ESTIMATE:

NAVIGATION UPDATE

SERVICE: LX570 10,000 MILE SERVICE-

PREPAID MAINTENANCE-REPLACE

ENGINE OIL &amp; FILTER,ROTATE

DESCRIPTION: LX570 10,000 MILE

SERVICE-PREPAID MAINTENANCE-

REPLACE ENGINE OIL &amp;

FILTER,ROTATE ~|~LX570 10,000 MILE

SERVICE-PREPAID MAINTENANCE-

REPLACE ENGINE OIL &amp;

FILTER,ROTATE TIRES,INSPECT BRAKE

PADS &amp; ROTORS,CHECK &amp; ADJUST TIRE

PRESSURES,MEASURE TIRE TREAD

DEPTH,TOP OFF FLUIDS--ROAD TEST

~|~MT ~|~9463 80 PERFORMED 10K

SERVICE. NO TIRE ROTATION NEEDED

AT THIS TIME. TIRES: 9/32 ALL

AROUND. BRAKES: FRONT 11MM REAR

11MM. E-BRAKE IS ADJUSTED TO SPEC.

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4808 MILES

DATE: 01/03/2009

REPAIR# 0376600

REPORTED BY: Lexus of Serramonte

SERVICE: 5,000 MILE SERVICE

DESCRIPTION: 5,000 MILE SERVICE

~|~\*\* 5,000 MILE SERVICE \*\* --

LUBRICATE BUSHINGS &amp; HINGES --

CHECK ALL FLUID LEVELS -- CHANGE

ENGINE OIL &amp; FILTER -- CHECK ENGINE

SERVICE: SET ALL TIRE PRESSURE

WITH SERVICE. SPARE WITH HIGHER  
PRESSRUE.

DESCRIPTION: SET ALL TIRE

PRESSURE WITH SERVICE. SPARE WITH

HIGHER PRESSRUE. ~|~CUSTOMER

DRIVE BELT & AIR FILTER -- CHECK  
EXHAUST SYSTEM & UNDERCARRIAGE  
-- ROTATE TIRES -- ADJUST PARKING  
BRAKE -- RESET ALL TIRE PRESS ~|~5K  
SERVICE ~|~4807 PERFORMED 5,000  
MILE SERVICE AS REQUESTED. FRONT  
AND REAR BRAKE PADS MEASURED  
10MM. FRONT AND REAR TIRES  
MEASURED 9/32'S.

**SERVICE:** UNABLE TO REGISTER NEW  
KEY. ONLY 4 KEYS MAX.

**DESCRIPTION:** UNABLE TO  
REGISTER NEW KEY. ONLY 4 KEYS  
MAX. ~|~PLS PROGRAM 2 NEW MASTER  
KEY ~|~ ~|~4807 UNABLE TO REGISTER  
NEW KEY. MAX OF 4 KEYS ARE  
ALREADY PROGRAMMED.

**SERVICE:** XM RADIO WORK AS  
DESIGN AT THIS TIME.

**DESCRIPTION:** XM RADIO WORK AS  
DESIGN AT THIS TIME. ~|~CUSTOMER  
CONCERN XM RADIO IS INOP. IT  
HAPPEN ONCE AND CUSTOMER HAD  
TO CALL XM RADIO TO RECONNECT.  
PLS CHK TO SEE IF ANYTHING WRONG  
WITH VEHICLE. ~|~ ~|~4807 UNABLE TO  
DUPLICATE CLIENTS CONCERN AT THIS  
TIME. FOUND NORMAL OPERATION AT  
THIS TIME.

CONCERN ONE OF THE TIRES ARE  
SHOW HIGHER PRESSURE. PLS CHK  
AND ADVISE. ~|~ ~|~4807 SET ALL TIRE  
PRESSURES TO 36 PSI, VISUAL CHECKS  
OK AT THIS TIME.

**SERVICE:** VEHICLE WITH THE  
NEWEST NAV DISC. NEW UPDATE  
SHOULD BE OUT MAR 09.

**DESCRIPTION:** VEHICLE WITH THE  
NEWEST NAV DISC. NEW UPDATE  
SHOULD BE OUT MAR 09. ~|~PLS CHK IF  
VEHICLE HAVE THE LATEST NAV  
DVD. ~|~ ~|~4807 CAR HAS LATES CD AT  
THIS TIME.

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**1128 MILES**

**DATE:** 10/20/2008

**REPAIR#** 0371443

**REPORTED BY:** Lexus of Serramonte

**SERVICE:** 1,000 MILE SERVICE

**DESCRIPTION:** 1,000 MILE SERVICE

~|~\*\* 1,000 MILE SERVICE \*\* --

PERFORM 1,000 MILE INSPECTION  
SERVICE -- CHECK ALL FLUID LEVELS,  
ALL ELECTRICAL SYSTEMS, ALL  
CIRCUITS -- CHECK TIRE PRESSURES &  
CONDITION -- WASH & VACUUM  
VEHICLE -- ~|~1K ~|~1127 1K 001010 40  
PERFORMED 1K SERVICE.

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**10 MILES****DATE: 08/25/2008****REPAIR#** 0107850**REPORTED BY:** Lexus of Concord, LLC**SERVICE:** PRE-DELIVERY SERVICE

FOR USA ALL ALTITUDES

**DESCRIPTION:** PRE-DELIVERY

SERVICE FOR USA ALL ALTITUDES

~|~PRE-DELIVERY SERVICE FOR USA

ALL ALTITUDES ~|~X ~|~10 PERFORM

P.D.I SERVICE 2.0

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## TERMS AND CONDITIONS

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