

SERVICE HISTORY FOR:**VIN:** JTJHY00W184018573**112436 MILES****DATE:** 06/05/2018**REPAIR#** 0069981**REPORTED BY:** Shottenkirk Desert Lexus**SERVICE:** 110,000 MILE SERVICE**DESCRIPTION:** 110,000 MILE SERVICE~|~110,000 MILE SERVICE ~|~ ~|~110,000
MILE SERVICE**SERVICE:** CUSTOMER DOES NOT
WANT WORK DONE**DESCRIPTION:** CUSTOMER DOES NOT
WANT WORK DONE ~|~COOLANT LEAK
TEAR DOWN IS NEEDED TO
DETERMINE THE CAUSE. REMARKS:
COOLANT LEAK DIAGNOSE, TEAR
DOWN IS NEEDED TO DETERMINE THE
CAUSE ~|~ ~|~CUSTOMER DOES NOT
WANT WORK DONE,CUSTOMER
DECLINED SERVICE -RECOMMENDED,
NOT DONE-CUSTOMER DOES NOT
WANT WORK DONE CUSTOMER DOES
NOT WANT WORK DONE
~|~RECOMMEND REAR SHOCK
ABSORBERS (LEAKING) INCLUDE
INSULATORS ~|~ ~|~CUSTOMER DOES
NOT WANT WORK DONE,CUSTOMER
DECLINED SERVICE -RECOMMENDED,
NOT DONE-CUSTOMER DOES NOT
WANT WORK DONE CUSTOMER DOES
NOT WANT WORK DONE ~|~4 BOTTLES
OF SUSPENSION FLUID ~|~
~|~CUSTOMER DOES NOT WANT WORK**SERVICE:** ALIGN FOUR WHEELS**DESCRIPTION:** ALIGN FOUR WHEELS~|~ALIGN FOUR WHEELS REMARKS:
REPAIRS REQUIRED ~|~ ~|~ALIGN FOUR
WHEELS,CUSTOMER DECLINED
SERVICE -RECOMMENDED, NOT DONE-
ALIGN FOUR WHEELS**SERVICE:** FRONT SHOCK ABSORBER,
R&R (ADD ALIGNMENT)**DESCRIPTION:** FRONT SHOCK
ABSORBER, R&R (ADD ALIGNMENT)
~|~FRONT SHOCK ABSORBER, R&R
(ADD ALIGNMENT) REMARKS:
LEAKING INCLUDE INSULATORS ~|~
~|~FRONT SHOCK ABSORBER, R&R
(ADD ALIGNMENT),CUSTOMER
DECLINED SERVICE -RECOMMENDED,
NOT DONE-FRONT SHOCK ABSORBER,
R&R (ADD ALIGNMENT)

DONE,CUSTOMER DECLINED SERVICE -
 RECOMMENDED, NOT DONE-
 CUSTOMER DOES NOT WANT WORK
 DONE CUSTOMER DOES NOT WANT
 WORK DONE ~|~SUSPENSION AIR
 BLEED ~|~ ~|~CUSTOMER DOES NOT
 WANT WORK DONE,CUSTOMER
 DECLINED SERVICE -RECOMMENDED,
 NOT DONE-CUSTOMER DOES NOT
 WANT WORK DONE

SERVICE: RESET MAINTENANCE

REMINDER LIGHT

DESCRIPTION: RESET

MAINTENANCE REMINDER LIGHT

~|~RESET MAINTENANCE REMINDER

LIGHT ~|~ ~|~RESET MAINTENANCE

REMINDER LIGHT

SERVICE: RT FRT 34 LFT FRT 34 RT

REAR 34 LFT REAR 34

DESCRIPTION: RT FRT 34 LFT FRT 34

RT REAR 34 LFT REAR 34 ~|~TIRE

PRESSURE CHECK AND INFLATE

SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT

REAR 34 LFT REAR 34

106400 MILES

DATE: 02/15/2018

REPAIR# 0064903

REPORTED BY: Shottenkirk Desert Lexus

SERVICE: 105,000 MILE SERVICE

DESCRIPTION: 105,000 MILE SERVICE

~|~105,000 MILE SERVICE ~|~ ~|~105,000

MILE SERVICE

SERVICE: RESET MAINTENANCE

REMINDER LIGHT

DESCRIPTION: RESET

MAINTENANCE REMINDER LIGHT

~|~RESET MAINTENANCE REMINDER

LIGHT ~|~ ~|~RESET MAINTENANCE

REMINDER LIGHT

SERVICE: RT FRT 34 LFT FRT 34 RT

REAR 34 LFT REAR 34

DESCRIPTION: RT FRT 34 LFT FRT 34

RT REAR 34 LFT REAR 34 ~|~TIRE

PRESSURE CHECK AND INFLATE

SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT

REAR 34 LFT REAR 34

101455 MILES**DATE: 11/10/2017****REPAIR#** 0060339**REPORTED BY:** Shottenkirk Desert Lexus**SERVICE:** 100,000 MILE SERVICE**DESCRIPTION:** 100,000 MILE SERVICE
~|~100,000 MILE SERVICE ~|~ ~|~100,000
MILE SERVICE**SERVICE:** RESET MAINTENANCE
REMINDER LIGHT**DESCRIPTION:** RESET
MAINTENANCE REMINDER LIGHT
~|~RESET MAINTENANCE REMINDER
LIGHT ~|~ ~|~RESET MAINTENANCE
REMINDER LIGHT**SERVICE:** REAR BRAKE PADS &
ROTORS, W/ HARDWARE, R&R**DESCRIPTION:** REAR BRAKE PADS &
ROTORS, W/ HARDWARE, R&R ~|~REAR
BRAKE PADS & ROTORS, W/
HARDWARE, R&R REMARKS: 2 MM ~|~
~|~REAR BRAKE PADS & ROTORS, W/
HARDWARE, R&R**SERVICE:** RT FRT 34 LFT FRT 34 RT
REAR 34 LFT REAR 34**DESCRIPTION:** RT FRT 34 LFT FRT 34
RT REAR 34 LFT REAR 34 ~|~TIRE
PRESSURE CHECK AND INFLATE
SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT
REAR 34 LFT REAR 34**96292 MILES****DATE: 07/20/2017****REPAIR#** 0055387**REPORTED BY:** Shottenkirk Desert Lexus**SERVICE:** 95,000 MILE SERVICE**DESCRIPTION:** 95,000 MILE SERVICE
~|~95,000 MILE SERVICE ~|~ ~|~95,000
MILE SERVICE**SERVICE:** RESET MAINTENANCE
REMINDER LIGHT**SERVICE:** NO LAMP ON TIRES AT
LEXUS SPECS BEFORE AND AFTER
SERVICE**DESCRIPTION:** NO LAMP ON TIRES
AT LEXUS SPECS BEFORE AND AFTER
SERVICE ~|~LOW TIRE PRESS LIGHT IS
ON DASH PER CUST ~|~ ~|~NO LAMP ON
TIRES AT LEXUS SPECS BEFORE AND
AFTER SERVICE**SERVICE:** RT FRT 34 LFT FRT 34 RT
REAR 34 LFT REAR 34

DESCRIPTION: RESET
 MAINTENANCE REMINDER LIGHT
 ~|~RESET MAINTENANCE REMINDER
 LIGHT ~|~ ~|~RESET MAINTENANCE
 REMINDER LIGHT

DESCRIPTION: RT FRT 34 LFT FRT 34
 RT REAR 34 LFT REAR 34 ~|~TIRE
 PRESSURE CHECK AND INFLATE
 SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT
 REAR 34 LFT REAR 34

90911 MILES

DATE: 04/07/2017

REPAIR# 0050553

REPORTED BY:

SERVICE: 90,000 MILE SERVICE

DESCRIPTION: 90,000 MILE SERVICE
 ~|~90,000 MILE SERVICE ~|~ ~|~90,000
 MILE SERVICE

SERVICE: BATTERY BT#574758 //

CODE:FQXJW0HRFK2M4J REPLACED 6-
 1-2013 RO#503993 WITH 4716

DESCRIPTION: BATTERY BT#574758 //
 CODE:FQXJW0HRFK2M4J REPLACED 6-
 1-2013 RO#503993 WITH 4716 ~|~BATT
 FAIL LOAD TSET/// AFTER SERV /// PRO
 RATE BATT, WAS REPLACED 6-1-2013
 RO#503993 WITH 47160 MILES @
 SERRAMONTE LEXUS. ~|~BATTERY
 FAILED TEST ~|~BATTERY BT#574758 //
 CODE:FQXJW0HRFK2M4J REPLACED 6-
 1-2013 RO#503993 WITH 47160 MILES,
 574758

SERVICE: FRONT BRAKE PADS &

ROTORs, W/ HARDWARE, R&R

DESCRIPTION: FRONT BRAKE PADS
 & ROTORS, W/ HARDWARE, R&R
 ~|~FRONT BRAKE PADS & ROTORS, W/
 HARDWARE, R&R ~|~ ~|~FRONT BRAKE
 PADS & ROTORS, W/ HARDWARE, R&R

SERVICE: RADIATOR CAP, R&R

DESCRIPTION: RADIATOR CAP, R&R

~|~RADIATOR CAP, R&R ~|~
 ~|~RADIATOR CAP, R&R

SERVICE: REPLACE BATTERY

DESCRIPTION: REPLACE BATTERY
 ~|~REPLACE BATT N/C LABOR..... ~|~
 ~|~REPLACE BATTERY, 574758

SERVICE: RESET MAINTENANCE

REMINDER LIGHT

DESCRIPTION: RESET
 MAINTENANCE REMINDER LIGHT
 ~|~RESET MAINTENANCE REMINDER
 LIGHT ~|~ ~|~RESET MAINTENANCE
 REMINDER LIGHT

SERVICE: RT FRT 34 LFT FRT 34 RT
 REAR 34 LFT REAR 34
DESCRIPTION: RT FRT 34 LFT FRT 34
 RT REAR 34 LFT REAR 34 ~|~TIRE
 PRESSURE CHECK AND INFLATE
 SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT
 REAR 34 LFT REAR 34

SERVICE: WATER PUMP, R&R
DESCRIPTION: WATER PUMP, R&R
 ~|~WATER PUMP, R&R ~|~ ~|~WATER
 PUMP, R&R

SERVICE: THERMOSTAT & GASKET,
 R&R
DESCRIPTION: THERMOSTAT &
 GASKET, R&R ~|~THERMOSTAT &
 GASKET, R&R ~|~ ~|~THERMOSTAT &
 GASKET, R&R

84967 MILES

DATE: 01/11/2017

REPAIR# 0046399

REPORTED BY:

SERVICE: 85,000 MILE SERVICE
DESCRIPTION: 85,000 MILE SERVICE
 ~|~85,000 MILE SERVICE ~|~ ~|~85,000
 MILE SERVICE

SERVICE: RESET MAINTENANCE
 REMINDER LIGHT
DESCRIPTION: RESET
 MAINTENANCE REMINDER LIGHT
 ~|~RESET MAINTENANCE REMINDER
 LIGHT ~|~ ~|~RESET MAINTENANCE
 REMINDER LIGHT

SERVICE: PATCH AND CHECK FOR
 LEAKS, PUNCTURE MAY BE TO WIDE
DESCRIPTION: PATCH AND CHECK
 FOR LEAKS, PUNCTURE MAY BE TO
 WIDE ~|~RF TIRE HAS NAIL ~|~
 ~|~PATCH AND CHECK FOR LEAKS,
 PUNCTURE MAY BE TO WIDE

SERVICE: RT FRT 34 LFT FRT 34 RT
 REAR 34 LFT REAR 34
DESCRIPTION: RT FRT 34 LFT FRT 34
 RT REAR 34 LFT REAR 34 ~|~TIRE
 PRESSURE CHECK AND INFLATE
 SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT
 REAR 34 LFT REAR 34

79428 MILES

DATE: 10/18/2016

REPAIR# 0042608

REPORTED BY:

SERVICE: REPLACE HOOD RELEASE LEVER

DESCRIPTION: REPLACE HOOD RELEASE LEVER ~|~HOOD RELEASE LEVER IS BROKEN ~|~LEVER BROKEN ~|~ REPLACE HOOD RELEASE LEVER

SERVICE: REPLACE LEFT REAR TIRE SENSOR AND PROGRAM

DESCRIPTION: REPLACE LEFT REAR TIRE SENSOR AND PROGRAM ~|~ONE TIRE SENSOR INOP ~|~LR TIRE SENSOR BROKEN ~|~REPLACE LEFT REAR TIRE SENSOR AND PROGRAM

SERVICE: RESET MAINTENANCE REMINDER LIGHT

DESCRIPTION: RESET MAINTENANCE REMINDER LIGHT ~|~RESET MAINTENANCE REMINDER LIGHT ~|~RESET MAINTENANCE REMINDER LIGHT

SERVICE: WORKING FINE NO PROBLEM FOUND

DESCRIPTION: WORKING FINE NO PROBLEM FOUND ~|~GLOVE BOX DOOR IS HARD CLOSING PER CUST ~|~ ~|~WORKING FINE NO PROBLEM FOUND

SERVICE: 80,000 MILE SERVICE

DESCRIPTION: 80,000 MILE SERVICE ~|~80,000 MILE SERVICE ~|~ ~|~80,000 MILE SERVICE

SERVICE: REPLACE LR TIRE SENSOR , REFER TO LINE 01

DESCRIPTION: REPLACE LR TIRE SENSOR , REFER TO LINE 01 ~|~LOW TIRE PRESS LIGHT IS ON DASH PER CUST ~|~ ~|~REPLACE LR TIRE SENSOR , REFER TO LINE 01

SERVICE: RT FRT 34 LFT FRT 34 RT REAR 34 LFT REAR 34

DESCRIPTION: RT FRT 34 LFT FRT 34 RT REAR 34 LFT REAR 34 ~|~TIRE PRESSURE CHECK AND INFLATE SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT REAR 34 LFT REAR 34

78250 MILES

DATE: 09/26/2016

REPAIR# 0041735

REPORTED BY:

SERVICE: INSTALL 3RD ROW SEAT

SERVICE: RT FRT 34 LFT FRT 34 RT REAR 34 LFT REAR 34

DESCRIPTION: INSTALL 3RD ROW SEAT ~|~GUEST REQUESTS THAT WE INSTALL THE THIRD ROW SEATS. ~|~INSTALL 3RD ROW SEAT

DESCRIPTION: RT FRT 34 LFT FRT 34 RT REAR 34 LFT REAR 34 ~|~TIRE PRESSURE CHECK AND INFLATE SERVICE ~|~ ~|~RT FRT 34 LFT FRT 34 RT REAR 34 LFT REAR 34

74258 MILES

DATE: 06/15/2016

REPAIR# 0124722

REPORTED BY: Lexus Escondido

SERVICE: 75000 MILE SERVICE NON WARRANTY

DESCRIPTION: 75000 MILE SERVICE NON WARRANTY ~|~CUSTOMER REQUESTS 75000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~75,000 MILES OR 90 MONTHS SERVICE AT 75000 MILES ==-== TECH FOUND: FRONT BRAKES AND REAR BRAKES AT 8MM TIRES AT 9/32NDS ALL 4

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~|~CUSTOMER STATE THE GLOVE BOX DOES NOT CLOSE PROPERLY. CHECK AND ADVISE ~|~== GLOVE BOX DEFORMED & WILL NOT STAY UP WITHOUT REPLACEMENT ==- ~|~RECOMMEND GLOVE BOX PART# 55501-60211-B0/1.5 COST \$556.33

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~|~FOR YOUR CONVENIENCE OUR LEXUS CERTIFIED TECHNICAL STAFF WILL BE PERFORMING A VISUAL COURTESY INSPECTION OF YOUR VEHICLE WHILE IT IS HERE, INCLUDING TIRE PRESSURE

SERVICE: CAR WASH

DESCRIPTION: CAR WASH ~|~CUSTOMER REQUESTS A COMPLIMENTARY CAR WASH THAT INCLUDES: WASH EXTERIOR, CHAMOIS DRY AND VACUUM FLOOR MATS. ~|~PERFORM COMPLIMENTARY CAR WASH ~|~COMPLIMENTARY CAR WASH PERFORMED

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~CHECK DRIVERS FLOOR MAT FOR PROPER INSTALLATION ~|~COURTESY INSPECTION FOR PROPER INSTALLATION ~|~SECURED

SERVICE: OTHERS

DESCRIPTION: OTHERS ~|~TO AVOID A CHARGE OF \$4.95 A GALLON, PLEASE REPLACE ALL OF THE FUEL YOU USE. TO AVOID A CHARGE OF \$65.00 A DAY, PLEASE RETURN THE LOANER VEHICLE WITHIN 24 HOURS OF YOUR VEHICLES COMPLETION. IF A LEXUS

ADJUSTMENT TO THE SPECIFICATION OF THE VEHICLE MANUFACTURER. YOUR SERVICE CONSULTANT WILL DI
 ~|~PERFORM COURTESY INSPECTION ~|~INSPECTION COMPLETED INCLUDING SETTING THE TIRE PRESSURE TO THE MANUFACTURER'S SPECIFICATIONS.

LOANER IS NOT AVAILABLE YOU WILL BE PROVIDED AN ALTERN
 ~|~CUSTOMER REQUEST COURTESY VEHICLE ~|~PROVIDED COURTESY VEHICLE

63614 MILES

DATE: 03/30/2015

REPAIR# 0559785

REPORTED BY: Lexus of Serramonte

SERVICE:

DESCRIPTION: OIL FILTER CHANGE- RESET SERVICE LIGHT-ROTATE TIRES CHECK TIRE PRESSURES-INSPECT BRAKE PADS ROTORS- ~|~*BASIC PACKAGE 5K *CHANGE ENGINE OIL OIL FILTERRESET SERVICE INTERVAL INDICATOR * TIRE ROTATION *HEALTH CHECK *PERFORM COURTESY WASH ~|~ ~|~63613 110 BASIC PACKAGE 5K. CHANGED ENGINE OIL AND FILTER. RESET SERVICE INDICATOR. ALL TIRES ADJUSTED TO 37PSI HOT. ALL TIRE TREAD DEPTH EXCEPT RR AT 7/32, RR AT 6/32. FRONT BRAKES AT 8MM, REAR 8MM. NO ROTATION NEEDED AT THIS TIME. OIL FILTER CHANGE-RESET SERVICE LIGHT-ROTATE TIRES CHECK TIRE PRESSURES-INSPECT BRAKE PADS ROTORS-

SERVICE: LEXUS VEHICLE INSPECTION

DESCRIPTION: LEXUS VEHICLE INSPECTION ~|~*PERFORM LEXUS MULTI-POINT INSPECTION ~|~ ~|~63613 PERFORMED LEXUS MULTI POINT INSPECTION

SERVICE: INSPECT ADJUST TIRE PRESSURES AS PER CARB REQUIREMENT

DESCRIPTION: INSPECT ADJUST TIRE PRESSURES AS PER CARB REQUIREMENT ~|~*INSPECT ADJUST TIRE PRESSURES AS PER CARB REQUIREMENT ~|~ ~|~63613 ALL TIRES ADJUSTED TO 37PSI HOT

SERVICE: RESET SERVICE LIGHT

DESCRIPTION: RESET SERVICE LIGHT ~|~*RESET SERVICE REMINDER LIGHT ~|~

59880 MILES
DATE: 10/29/2014**REPAIR#** 0547258**REPORTED BY:** Lexus of Serramonte**SERVICE:**

DESCRIPTION: ** SMOG INSPECTION
 ** PERFORM ENHANCED SMOG
 INSPECTION -- PERFORMED ENHANCED
 EMISSIONS INSPECTION ~|~** SMOG
 INSPECTION ** PERFORM ENHANCED
 SMOG INSPECTION -- PERFORMED
 ENHANCED EMISSIONS INSPECTION --
 CERTIFICATE# DMV ID# ~|~ ~|~59879 80
 PERFORMED SMOG INSPECTION.
 SCC#PM126664C, DMV# 7598M54P933 **
 SMOG INSPECTION ** PERFORM
 ENHANCED SMOG INSPECTION --
 PERFORMED ENHANCED EMISSIONS
 INSPECTION

SERVICE: LEXUS VEHICLE
 INSPECTION

DESCRIPTION: LEXUS VEHICLE
 INSPECTION ~|~*PERFORM LEXUS
 MULTI-POINT INSPECTION ~|~ ~|~59879
 PERFORMED LEXUS MULTI POINT
 INSPECTION

SERVICE: RIGHT DAYTIME LIGHT
 BULB

DESCRIPTION: RIGHT DAYTIME
 LIGHT BULB ~|~REPLACE RIGHT SIDE
 DAYTIME BULB, KEEPS SHUTTING OFF
 ~|~ ~|~59879 30 REPLACED P/F DRL BULB
 AS PER CLIENTS REQUEST

SERVICE: INSPECT ADJUST TIRE
 PRESSURES AS PER CARB
 REQUIREMENT

DESCRIPTION: INSPECT ADJUST TIRE
 PRESSURES AS PER CARB
 REQUIREMENT ~|~*INSPECT ADJUST
 TIRE PRESSURES AS PER CARB
 REQUIREMENT ~|~ ~|~59879 ADJUSTED
 HOT TIRE PRESSURES TO 36 PSI

SERVICE: NO INTERVAL DUE BASIC

DESCRIPTION: NO INTERVAL DUE
 BASIC ~|~*NO INTERVAL DUE *VEHICLE
 HISTORY INDICATESNO MAINTENANCE
 INTERVAL DUE *PERFORM COURTESY
 WASH ~|~

57238 MILES
DATE: 07/11/2014

REPAIR# 0538074

REPORTED BY: Lexus of Serramonte

SERVICE: * REPLACE FRONT BRAKE PADS, MACHINE THE FRONT ROTORS & ADD BRAKE FLUID IF NEEDED

DESCRIPTION: * REPLACE FRONT BRAKE PADS, MACHINE THE FRONT ROTORS & ADD BRAKE FLUID IF NEEDED ~|~FRONT BRAKE LININGS, REQUIRES IMMEDIATE ATTENTION. FRONT BRAKES ARE AT MINIMUM 2MM. RECOMMEND TO REPLACE PADS AND RESURFACE ROTORS ~|~ ~|~57236 200 REPLACED FRONT BRAKE PADS AND RESURFACED FRONT BRAKE ROTORS

SERVICE: 9LG MOD PEDAL - LX570

DESCRIPTION: 9LG MOD PEDAL - LX570 ~|~PERFORM SSC 9LG ACCELERATOR PEDAL UPDATE ~|~PERFORMED SSC 9LG ~|~57236 1922B2 80 PERFORMED 9LG

SERVICE: * REPLACE REAR BRAKE PADS, MACHINE ROTORS & ADD BRAKE FLUID AS NEEDED

DESCRIPTION: * REPLACE REAR BRAKE PADS, MACHINE ROTORS & ADD BRAKE FLUID AS NEEDED ~|~REAR BRAKE LININGS, REQUIRES IMMEDIATE ATTENTION. REAR BRAKES ARE AT 2.5MM. RECOMMEND TO REPLACE ~|~ ~|~57236 200 REPLACED REAR BRAKE PADS AND RESURFACED REAR BRAKE ROTORS

SERVICE: DONE

DESCRIPTION: DONE ~|~* DIFF SERVICE FRONT ~|~ ~|~57236 50 DRAIN AND FILL FRONT DIFF FLUID DONE ~|~* DIFF SERVICE REAR ~|~ ~|~57236 50 DRAIN AND FILL REAR DIFF FLUID DONE ~|~* TRANSFER CASE SERVICE ~|~ ~|~57236 50 DRAIN AND FILL TRANSFER CASE FLUID DONE ~|~*RECOMMENDED PACKAGE 30K *CHANGE ENGINE OIL OIL FILTERRESET SERVICE INTERVAL INDICATOR * TIRE ROTATION *HEALTH CHECK *BATTERY PROTECTION SERVICE *REPLACE ENGINE AIR FILTER *BRAKE FLUID EXCHANGE *REPLACE CABIN AIR FILTER *PERFORM COURTESY WASH *ZMAX MICRO ~|~ ~|~57236 320 PERFORMED 60K SERVICE. BRAKES FRT AND RR NEW TIRES FRT 8/32 RR 7/32 DONE ~|~*INSPECT ADJUST TIRE PRESSURES AS PER CARB REQUIREMENT ~|~ ~|~57236 36PSI DONE ~|~*PERFORM LEXUS MULTI-POINT INSPECTION ~|~ ~|~57231 PERFORMED LEXUS MULTI POINT INSPECTION DONE ~|~*APPLY RAIN-X

~|~ ~|~57236 10 APPLY RAIN X DONE
 ~|~** 60,000 MILE SERVICE ** ~|~
 ~|~57236 DONE ~|~*RESET SERVICE
 REMINDER LIGHT ~|~ ~|~57236 RESET
 SERVICE LIGHT

SERVICE: INFO

DESCRIPTION: INFO ~|~*10% OFF
 YOUR NEXT SERVICE ~|~ INFO ~|~\$10.00
 PER DAY FOR GAS FEE IN CAR#___ PLS
 RETURN LOANER WITHIN 12 HOURS OF
 YOUR CAR BEING COMPLETE. A
 CHARGE OF \$59.00 PER DAY WILL BE
 ADDED IF NOT RETURNED ON TIME.
 THANK YOU. FINAL INSPECTION BY___
 ~|~

SERVICE: UPDATE ECM SOFTWARE
 AND INSTALL UPDATE LABEL

DESCRIPTION: UPDATE ECM
 SOFTWARE AND INSTALL UPDATE
 LABEL ~|~PERFORM SSC BSL SMART
 STOP TECHNOLOGY UPDATE
 ~|~PERFORMED SSC BSL ~|~57236
 ELSBOS 80 PERFORMED BSL

51929 MILES**DATE:** 11/09/2013**REPAIR#** 0517398**REPORTED BY:** Lexus of Serramonte**SERVICE:** DONE

DESCRIPTION: DONE ~|~*INSPECT &
 ADJUST TIRE PRESSURES AS PER CARB
 REQUIREMENT ~|~ ~|~51928 ADJUSTED
 HOT TIRE PRESSURES TO 36 PSI. DONE
 ~|~*RESET SERVICE REMINDER LIGHT
 ~|~ ~|~51928 RESET SERVICE REMINDER
 LIGHT. DONE ~|~*PERFORM LEXUS
 MULTI-POINT INSPECTION ~|~ ~|~51928
 PERFORMED LEXUS MULTI POINT
 INSPECTION DONE ~|~*5% OFF YOUR
 NEXT SERVICE

SERVICE: VALUE PKG-OIL & FILTER

CHANGE-ROTATE TIRES & SET
 PRESSURES-INSPECT BRAKE PADS &

DESCRIPTION: VALUE PKG-OIL &
 FILTER CHANGE-ROTATE TIRES & SET
 PRESSURES-INSPECT BRAKE PADS &
 ~|~*VALUE PACKAGE 5K *CHANGE
 ENGINE OIL & OIL FILTERRESET
 SERVICE INTERVAL INDICATOR
 *BRAKE INSPECTION
 INCLUDESCOMPLIMENTARY TIRE
 ROTATION *HEALTH CHECK *PERFORM
 COURTESY WASH *ZMAX MICRO
 LUBRICANT 32OZREDUCE
 EMISSIONSIMPROVE
 PERFORMANCEEXTEND ENGINE LIFE
 ~|~ ~|~51928 110 PERFORMED VALUE
 PACKAGE 5K SERVICE. TIRES: ALL 8/32.
 TIRE ROTATION NOT NEEDED AT THIS

TIME. BRAKES: FRT 3MM, REAR 4MM.
ADDED ZMAX.

47160 MILES

DATE: 06/01/2013

REPAIR# 0503993

REPORTED BY: Lexus of Serramonte

SERVICE: * CHECKED CHARGING SYSTEM AND BATTERY CONDITION AND PERFORMANCE, BATTERY NOT HOL

DESCRIPTION: * CHECKED CHARGING SYSTEM AND BATTERY CONDITION AND PERFORMANCE, BATTERY NOT HOL ~|~CHECK BATTERY CONDITION AND ADVISE. ~|~ ~|~47160 BATTERY FAILED STATE OF HEALTH,, REPALCED BATTERY

SERVICE: LEXUS VEHICLE INSPECTION

DESCRIPTION: LEXUS VEHICLE INSPECTION ~|~*PERFORM LEXUS MULTI-POINT INSPECTION ~|~ ~|~47160 PERFORMED INSPECTION

SERVICE: REPLACED ALL THREE WIPER INSERTS

DESCRIPTION: REPLACED ALL THREE WIPER INSERTS ~|~CHECK WIPER INSERTS AND ADVISE ~|~

SERVICE: INSPECT & ADJUST TIRE PRESSURES AS PER CARB REQUIREMENT

DESCRIPTION: INSPECT & ADJUST TIRE PRESSURES AS PER CARB REQUIREMENT ~|~*INSPECT & ADJUST TIRE PRESSURES AS PER CARB REQUIREMENT

SERVICE: OIL & FILTER CHANGE- RESET SERVICE LIGHT-ROTATE TIRES & CHECK TIRE PRESSURES-INSP

DESCRIPTION: OIL & FILTER CHANGE-RESET SERVICE LIGHT- ROTATE TIRES & CHECK TIRE PRESSURES-INSP ~|~*BASIC PACKAGE 5K *CHANGE ENGINE OIL & OIL FILTERRESET SERVICE INTERVAL INDICATOR *BRAKE INSPECTION INCLUDESCOMPLIMENTARY TIRE ROTATION *HEALTH CHECK *PERFORM COURTESY WASH ~|~ ~|~47160 PERFORMED 5K SERVICE , FB 8MM RB 6MM FT 11/32 RT 10/32

SERVICE: RESET SERVICE LIGHT

DESCRIPTION: RESET SERVICE LIGHT ~|~*RESET SERVICE REMINDER LIGHT

~47160 WIPER STREAKS, REPALCED
WIPERS

43295 MILES

DATE: 11/03/2012

REPAIR# 0486896

REPORTED BY: Lexus of Serramonte

SERVICE: INSPECT & ADJUST TIRE
PRESSURES AS PER CARB
REQUIREMENT
DESCRIPTION: INSPECT & ADJUST
TIRE PRESSURES AS PER CARB
REQUIREMENT ~*INSPECT & ADJUST
TIRE PRESSURES AS PER CARB
REQUIREMENT *PERFORM COURTESY
WASH

SERVICE: LEXUS VEHICLE
INSPECTION
DESCRIPTION: LEXUS VEHICLE
INSPECTION ~*PERFORM LEXUS
MULTI-POINT INSPECTION

SERVICE: LX570 15,000 MILE SERVICE-
PREPAID MAINTENANCE--REPLACE
ENGINE OIL & FILTER,ROTAT
DESCRIPTION: LX570 15,000 MILE
SERVICE-PREPAID MAINTENANCE--
REPLACE ENGINE OIL & FILTER,ROTAT
~** 45,000 MILE SERVICE ** PREPAID
MAINTENANCE ~45K SERVICE
~43295 150 PERFORMED A PREPAID
45K SERVICE. TAC2RC4815

39461 MILES

DATE: 06/01/2012

REPAIR# 0474144

REPORTED BY: Lexus of Serramonte

SERVICE: DONE
DESCRIPTION: DONE ~*INSPECT &
ADJUST TIRE PRESSURES AS PER CARB
REQUIREMENT *PERFORM COURTESY

SERVICE: LX570 10,000 MILE SERVICE-
PREPAID MAINTENANCE-REPLACE
ENGINE OIL & FILTER,ROTATE

WASH ~|~ ~|~39460 INSPECTED AND ADJUSTED ALL TIRE PRESSURES TO SPEC. DONE ~|~*PERFORM LEXUS MULTI-POINT INSPECTION ~|~ ~|~39460 PERFORMED LEXUS MULTI-POINT INSP.

DESCRIPTION: LX570 10,000 MILE SERVICE-PREPAID MAINTENANCE-REPLACE ENGINE OIL & FILTER,ROTATE ~|~LX570 10,000 MILE SERVICE-PREPAID MAINTENANCE-REPLACE ENGINE OIL & FILTER,ROTATE TIRES,INSPECT BRAKE PADS & ROTORS,CHECK & ADJUST TIRE PRESSURES,MEASURE TIRE TREAD DEPTH,TOP OFF FLUIDS--ROAD TEST ~|~MT ~|~39460 MAINTENANCE 080 PERFORMED 10,000 MILE PRE-PAID SERVICE. ALL TIRES 11/32. BRAKES FT 5MM, RR 6MM. NO TIRE ROTATION NEEDED.

37038 MILES

DATE: 12/21/2011

REPAIR# 0460340

REPORTED BY: Lexus of Serramonte

SERVICE: BODY SHOP REPAIRS

DESCRIPTION: BODY SHOP REPAIRS ~|~CLIENT REQUESTS WE REPAIR THE COMPLETE VEHICLE BODY, PROVIDE CASH ESTIMATE TO HAVE ALL REPAIRED ~|~ ~|~37037 SUBLET TO SERRAMONTE AUTO PLAZA BODY SHOP TO REPAIR VEHICLE

SERVICE: LEXUS VEHICLE INSPECTION

DESCRIPTION: LEXUS VEHICLE INSPECTION ~|~*PERFORM LEXUS MULTI-POINT INSPECTION

SERVICE: INSPECT & ADJUST TIRE PRESSURES AS PER CARB REQUIREMENT

DESCRIPTION: INSPECT & ADJUST TIRE PRESSURES AS PER CARB REQUIREMENT ~|~*INSPECT & ADJUST TIRE PRESSURES AS PER CARB REQUIREMENT

SERVICE: LX570 10,000 MILE SERVICE-PREPAID MAINTENANCE-REPLACE ENGINE OIL & FILTER,ROTATE

DESCRIPTION: LX570 10,000 MILE SERVICE-PREPAID MAINTENANCE-REPLACE ENGINE OIL & FILTER,ROTATE ~|~*BASIC PACKAGE 5K *CHANGE ENGINE OIL & OIL FILTERRESET SERVICE INTERVAL INDICATOR *BRAKE INSPECTION INCLUDESCOMPLIMENTARY TIRE ROTATION *HEALTH CHECK *PERFORM

COURTESY WASH ~|~PREPAID
MAINTENANCE 40K SERVICE ~|~37037
110 1.1 3121 5K SERVICE

SERVICE: RESET SERVICE LIGHT
DESCRIPTION: RESET SERVICE
LIGHT ~|~*RESET SERVICE REMINDER
LIGHT

33042 MILES

DATE: 06/11/2011

REPAIR# 0445723
REPORTED BY: Lexus of Serramonte

SERVICE: LEXUS VEHICLE
INSPECTION
DESCRIPTION: LEXUS VEHICLE
INSPECTION ~|~LEXUS VEHICLE
INSPECTION

SERVICE: LX570 10,000 MILE SERVICE-
PREPAID MAINTENANCE-REPLACE
ENGINE OIL & FILTER,ROTATE
DESCRIPTION: LX570 10,000 MILE
SERVICE-PREPAID MAINTENANCE-
REPLACE ENGINE OIL &
FILTER,ROTATE ~|~** 35,000 MILE
SERVICE ** PREPAID MAINTENANCE
~|~10K SERVICE ~|~33042 PERFORMED
35,000 MILES SERVICE. TAC 2FQ7143

28252 MILES

DATE: 11/30/2010

REPAIR# 0429869
REPORTED BY: Lexus of Serramonte

SERVICE: GX470/LX570 30,000 MILE
SERVICE--REPLACE ENGINE OIL &
FILTER,ROTATE TIRES,INSPEC
DESCRIPTION: GX470/LX570 30,000
MILE SERVICE--REPLACE ENGINE OIL
& FILTER,ROTATE TIRES,INSPEC ~|~**
30,000 MILE SERVICE ** PREPAID
MAINTENANCE ~|~30K SERVICE

SERVICE: I ACCEPT RESONSIBILITY
FOR ALL PARKING CITATIONS WHILE
LOANER CAR IS IN MY POSSE
DESCRIPTION: I ACCEPT
RESONSIBILITY FOR ALL PARKING
CITATIONS WHILE LOANER CAR IS IN
MY POSSE ~|~I ACCEPT RESONSIBILITY
FOR ALL PARKING CITATIONS WHILE

~|~28252 250 PERFORMED 30,000 MILE
SERVICE ** PREPAID MAINTENANCE.
TAC 2AL8890

LOANER CAR IS IN MY POSSESSION
X_____ (FINAL
INSPECTION BY _____
STATUS OF
VEHICLE _____)

23352 MILES

DATE: 07/12/2010

REPAIR# 0418515

REPORTED BY: Lexus of Serramonte

SERVICE: L#852

DESCRIPTION: L#852 ~|~L#852 \$10.00
PER DAY FOR GAS FEE IN CAR#___ PLS
RETURN LOANER WITHIN 12 HOURS OF
YOUR CAR BEING COMPLETE. A
CHARGE OF \$59.00 PER DAY WILL BE
ADDED IF NOT RETURNED ON TIME.
THANK YOU. (FINAL INSPECTION
BY___)

SERVICE: LX570 10,000 MILE SERVICE-
PREPAID MAINTENANCE-REPLACE
ENGINE OIL & FILTER,ROTATE

DESCRIPTION: LX570 10,000 MILE
SERVICE-PREPAID MAINTENANCE-
REPLACE ENGINE OIL &
FILTER,ROTATE ~|~(25K PREPAID) LX570
10,000 MILE SERVICE-PREPAID
MAINTENANCE-REPLACE ENGINE OIL
& FILTER,ROTATE TIRES,INSPECT
BRAKE PADS & ROTORS,CHECK &
ADJUST TIRE PRESSURES,MEASURE
TIRE TREAD DEPTH,TOP OFF FLUIDS--
ROAD TEST ~|~25K PREPAID ~|~23278 80
(CLAIM# TAC1XR5186)PERFORMED 10K
SERVICE

SERVICE: REPLACED THE DRIVER
SIDE MIRROR ASSY (DAMAGED DUE TO
IMPACT)

DESCRIPTION: REPLACED THE
DRIVER SIDE MIRROR ASSY
(DAMAGED DUE TO IMPACT) ~|~1.3 (SOP
HERE NOW) CHECK DRIVER SIDE
MIRROR, FOLDS OPEN PAST NORMAL
POSITION EVERYTIME THE FOLDING
MIRROR SYSTEM IS ACTIVATED...
REPLACE DRIVER MIRROR ASSY ~|~
~|~23278 130 REPLACE DRIVER SIDE
MIRROR ASSY.

18359 MILES**DATE: 01/26/2010****REPAIR#** 0405935**REPORTED BY:** Lexus of Serramonte**SERVICE:** CUST TO PAY FOR PARTS.**DESCRIPTION:** CUST TO PAY FOR PARTS. ~|~INSTALL NAVIGATION DISC UPDATE. NO CHARGE FOR LABOR ON DISC INSTALL ~|~ ~|~18358 100 INSTALLED NAVIGATION UPDATE.**SERVICE:** I ACCEPT RESONSIBILITY FOR ALL PARKING CITATIONS WHILE LOANER CAR IS IN MY POSSE**DESCRIPTION:** I ACCEPT RESONSIBILITY FOR ALL PARKING CITATIONS WHILE LOANER CAR IS IN MY POSSE ~|~I ACCEPT RESONSIBILITY FOR ALL PARKING CITATIONS WHILE LOANER CAR IS IN MY POSSESSION X_____ (FINAL INSPECTION BY _____ STATUS OF VEHICLE _____)**SERVICE:** LX570 10,000 MILE SERVICE- PREPAID MAINTENANCE-REPLACE ENGINE OIL & FILTER,ROTATE**DESCRIPTION:** LX570 10,000 MILE SERVICE- PREPAID MAINTENANCE- REPLACE ENGINE OIL & FILTER,ROTATE ~|~** 20,000 MILE SERVICE ** PREPAID MAINTENANCE ~|~MT ~|~18358 080 PERFORMED MINOR SERVICE. BRAKES FRT 8.5MM RR 9MM ALL TIRES AT 8/32**SERVICE:** DONE**DESCRIPTION:** DONE ~|~CUSTOMER REQUEST TO HAVE DOOR GUARDS INSTALLED IF AVAILABLE DONE ~|~CHECK TIRE PRESSURE ~|~ ~|~18358 SET ALL TIRE PRESSURES.**SERVICE:** INSTALLED NAVIGATION

UPDATE PER CUST REQUEST. NO CHARGE FOR LABOR AS PER MARTS M

DESCRIPTION: INSTALLED NAVIGATION UPDATE PER CUST REQUEST. NO CHARGE FOR LABOR AS PER MARTS M ~|~INSTALL NAVIGATION DISC UPDATE. NO CHARGE FOR LABOR ON DISC INSTALL ~|~ ~|~18358 100 INSTALLED NAVIGATION UPDATE.**SERVICE:** NAVIGATION OS UPDATE**DESCRIPTION:** NAVIGATION OS UPDATE ~|~INSTALL NAVIGATION FIRMWARE ~|~A ~|~18358 NAVIGATION SOFTWARE EL9014 020 PERFORMED NAVIGATION FIRMWARE UPDATE PER TSIB L-SB-00267-09

17505 MILES**DATE: 12/09/2009**

REPAIR# 0402293**REPORTED BY:** Lexus of Serramonte**SERVICE:** DID NOT PERF WORK**DESCRIPTION:** DID NOT PERF WORK

~~NAVIGATION UPDATE SOP HERE,
WAITER, NO WASH. PART IS \$199, NO
PRICE GIVEN FOR LABOR.

SERVICE: INFO**DESCRIPTION:** INFO ~~THANK YOU

FOR BRINGING YOUR CAR IN FOR
SERVICE TODAY. MY NAME IS DEAN DE
CASTRO & I WILL BE SERVING YOU
TODAY. YOU CAN REACH ME DIRECTLY
@ 650-985-2108 OR BY EMAIL @
DEAN.DECASTRO@LEXUSOFSERRAMON
TE.COM. HAVE A GREAT DAY

SERVICE: PERF UPDATE**DESCRIPTION:** PERF UPDATE

~~NAVIGATOIN MAP UPDATE ERROR
TSIB# L-SB-0067-09 ~~A ~~17504 20
PERFORMED UPDATE

13900 MILES**DATE:** 09/11/2009**REPAIR#** 0395921**REPORTED BY:** Lexus of Serramonte**SERVICE:** LX570 15,000 MILE SERVICE-

PREPAID MAINTENANCE--REPLACE
ENGINE OIL & FILTER,ROTAT

DESCRIPTION: LX570 15,000 MILE

SERVICE-PREPAID MAINTENANCE--

REPLACE ENGINE OIL & FILTER,ROTAT

~~LX570 15,000 MILE SERVICE-PREPAID

MAINTENANCE--REPLACE ENGINE OIL

& FILTER,ROTATE TIRES,CLEAN A/C

FILTER,LUBE DRIVESHAFT &

RETORQUE BOLTS,INSPECT BRAKE

PADS & ROTORS,TOP OFF

FLUIDS,SAFETY INSPECTIO--ROAD

TEST ~~PREPAID MAINTENANCE 15K

SERVICE ~~13899 PERF. 15K SERVICE.

BRAKES: FRTS.=8.5MM/REARS=9.5MM

TIRES: ALL AT 8/32"

9464 MILES**DATE: 04/24/2009****REPAIR#** 0385244**REPORTED BY:** Lexus of Serramonte**SERVICE:** EST: \$450.00 FOR

NAVIGATION UPDATE

DESCRIPTION: EST: \$450.00 FOR

NAVIGATION UPDATE ~|~ESTIMATE:

NAVIGATION UPDATE

SERVICE: LX570 10,000 MILE SERVICE-

PREPAID MAINTENANCE-REPLACE

ENGINE OIL & FILTER,ROTATE

DESCRIPTION: LX570 10,000 MILE

SERVICE-PREPAID MAINTENANCE-

REPLACE ENGINE OIL &

FILTER,ROTATE ~|~LX570 10,000 MILE

SERVICE-PREPAID MAINTENANCE-

REPLACE ENGINE OIL &

FILTER,ROTATE TIRES,INSPECT BRAKE

PADS & ROTORS,CHECK & ADJUST TIRE

PRESSURES,MEASURE TIRE TREAD

DEPTH,TOP OFF FLUIDS--ROAD TEST

~|~MT ~|~9463 80 PERFORMED 10K

SERVICE. NO TIRE ROTATION NEEDED

AT THIS TIME. TIRES: 9/32 ALL

AROUND. BRAKES: FRONT 11MM REAR

11MM. E-BRAKE IS ADJUSTED TO SPEC.

4808 MILES**DATE: 01/03/2009****REPAIR#** 0376600**REPORTED BY:** Lexus of Serramonte**SERVICE:** 5,000 MILE SERVICE**DESCRIPTION:** 5,000 MILE SERVICE

~|~** 5,000 MILE SERVICE ** --

LUBRICATE BUSHINGS & HINGES --

CHECK ALL FLUID LEVELS -- CHANGE

ENGINE OIL & FILTER -- CHECK ENGINE

SERVICE: SET ALL TIRE PRESSURE

WITH SERVICE. SPARE WITH HIGHER

PRESSRUE.

DESCRIPTION: SET ALL TIRE

PRESSURE WITH SERVICE. SPARE WITH

HIGHER PRESSRUE. ~|~CUSTOMER

DRIVE BELT & AIR FILTER -- CHECK EXHAUST SYSTEM & UNDERCARRIAGE -- ROTATE TIRES -- ADJUST PARKING BRAKE -- RESET ALL TIRE PRESS ~|~5K SERVICE ~|~4807 PERFORMED 5,000 MILE SERVICE AS REQUESTED. FRONT AND REAR BRAKE PADS MEASURED 10MM. FRONT AND REAR TIRES MEASURED 9/32'S.

SERVICE: UNABLE TO REGISTER NEW KEY. ONLY 4 KEYS MAX.

DESCRIPTION: UNABLE TO REGISTER NEW KEY. ONLY 4 KEYS MAX. ~|~PLS PROGRAM 2 NEW MASTER KEY ~|~ ~|~4807 UNABLE TO REGISTER NEW KEY. MAX OF 4 KEYS ARE ALREADY PROGRAMMED.

SERVICE: XM RADIO WORK AS DESIGN AT THIS TIME.

DESCRIPTION: XM RADIO WORK AS DESIGN AT THIS TIME. ~|~CUSTOMER CONCERN XM RADIO IS INOP. IT HAPPEN ONCE AND CUSTOMER HAD TO CALL XM RADIO TO RECONNECT. PLS CHK TO SEE IF ANYTHING WRONG WITH VEHICLE. ~|~ ~|~4807 UNABLE TO DUPLICATE CLIENTS CONCERN AT THIS TIME. FOUND NORMAL OPERATION AT THIS TIME.

CONCERN ONE OF THE TIRES ARE SHOW HIGHER PRESSURE. PLS CHK AND ADVISE. ~|~ ~|~4807 SET ALL TIRE PRESSURES TO 36 PSI, VISUAL CHECKS OK AT THIS TIME.

SERVICE: VEHICLE WITH THE NEWEST NAV DISC. NEW UPDATE SHOULD BE OUT MAR 09.

DESCRIPTION: VEHICLE WITH THE NEWEST NAV DISC. NEW UPDATE SHOULD BE OUT MAR 09. ~|~PLS CHK IF VEHICLE HAVE THE LASTEST NAV DVD. ~|~ ~|~4807 CAR HAS LATES CD AT THIS TIME.

1128 MILES

DATE: 10/20/2008

REPAIR# 0371443

REPORTED BY: Lexus of Serramonte

SERVICE: 1,000 MILE SERVICE

DESCRIPTION: 1,000 MILE SERVICE
~|~** 1,000 MILE SERVICE ** --

PERFORM 1,000 MILE INSPECTION
SERVICE -- CHECK ALL FLUID LEVELS,
ALL ELECTRICAL SYSTEMS, ALL
CIRCUITS -- CHECK TIRE PRESSURES &
CONDITION -- WASH & VACUUM
VEHICLE -- ~|~1K ~|~1127 1K 001010 40
PERFORMED 1K SERVICE.

10 MILES**DATE: 08/25/2008****REPAIR#** 0107850**REPORTED BY:** Lexus of Concord, LLC**SERVICE:** PRE-DELIVERY SERVICE

FOR USA ALL ALTITUDES

DESCRIPTION: PRE-DELIVERY

SERVICE FOR USA ALL ALTITUDES

~|~PRE-DELIVERY SERVICE FOR USA

ALL ALTITUDES ~|~X ~|~10 PERFORM

P.D.I SERVICE 2.0

TERMS AND CONDITIONS

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