

SERVICE HISTORY FOR: 2004 LX470

VIN: JTJHT00WX43536289

238257 MILES

DATE: 10/29/2017

REPAIR# 0962458

REPORTED BY: Pohanka Lexus Chantilly

SERVICE:

DESCRIPTION: REPLACED REAR SHOCK ABSORBERS DUE TO LEAKING AND RUSTED. VERIFIED REPAIR. TEST DROVE. ~|~CUSTOMER APPROVED REAR SHOCK ABSORBERS ~|~ ~|~238257 1000 REPLACED REAR ABSORBER SHOCKS REPLACED REAR SHOCK ABSORBERS DUE TO LEAKING AND RUSTED. VERIFIED REPAIR. TEST DROVE.

SERVICE: BALANCE FRONT TIRES

DESCRIPTION:

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~4505 703-304-9830 ~|~

SERVICE: FRONT SHOCK ABSORBER 1-SD COMB: OPPOSITE SIDE

DESCRIPTION:

SERVICE: INSPECT AUTOMATIC TRANSMISSION FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT BOLTS AND NUTS ON CHASSIS AND BODY

DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE BOOTS

DESCRIPTION:

SERVICE: INSPECT ENGINE COOLANT LEVEL

DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS

DESCRIPTION:

SERVICE: INSPECT FUEL TANK, CAP, LINE AND HOSES

DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT SUSPENSION BALL JOINTS

DESCRIPTION:

SERVICE: LUBRICATE FRONT AND REAR PROPELLER SHAFTS

DESCRIPTION:

SERVICE: MEASURE BRAKE PAD THICKNESS AND ROTOR

SERVICE: 240,000 MILES

DESCRIPTION: 240,000 MILES ~|~240,000 MILES SERVICE ~|~ ~|~238257 240,000 MILES SERVICE 1000 REPLACED OIL FILTER. CHANGED ENGINE OIL AND INSTALLED NEW CRUSH WASHER ON DRAIN PLUG. TORQUE DRAIN PLUG TO 25 FT LB. ADJUSTED AIR PRESSURE IN THE TIRES TO 35 PSI. LOAD TEST BATTERY. BATTERY PASS TEST. RESET MAINTENANCE RE

SERVICE: COSTCO DISCOUNT 15% OFF APPLIED.

DESCRIPTION: COSTCO DISCOUNT 15% OFF APPLIED. ~|~CLIENT GETS COSTCO DISCOUNT 15% OFF ~|~

SERVICE: DISCOUNT APPLIED

DESCRIPTION: DISCOUNT APPLIED ~|~DISCOUNT PROVIDED ~|~

SERVICE: INSPECT ACTIVE HEIGHT CONTROL SUSPENSION ACCUMULATOR

DESCRIPTION:

SERVICE: INSPECT BODY PAINT AND CORROSION

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS

DESCRIPTION:

SERVICE: INSPECT DRIVE BELT(S)

DESCRIPTION:

SERVICE: INSPECT ENGINE VALVES (AUDIBLE)

DESCRIPTION:

SERVICE: INSPECT FRONT DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT RACK AND PINION ASSEMBLY

DESCRIPTION:

SERVICE: INSPECT STEERING OPERATION AND LINKAGE

DESCRIPTION:

SERVICE: INSPECT TRANSFER CASE FLUID LEVEL

DESCRIPTION:

SERVICE: LUBRICATE FRONT PROPELLER SHAFT BUSHINGS

DESCRIPTION:

SERVICE: MIDTRONICS BATTERY TEST

RUNOUT

DESCRIPTION:

SERVICE: NO RECALLS

DESCRIPTION: NO RECALLS ~|-NO RECALLS AT THIS TIME ~|~

SERVICE: REPLACE ACTIVE HEIGHT CONTROL SUSPENSION FLUID

DESCRIPTION:

SERVICE: REPLACE BRAKE FLUID

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE SPARK PLUGS

DESCRIPTION:

SERVICE: REPLACED BOTH FRONT SHOCK ABSORBERS DUE TO LEAKING. VERIFIED REPAIR. TEST DROVE.

DESCRIPTION: REPLACED BOTH FRONT SHOCK ABSORBERS DUE TO LEAKING. VERIFIED REPAIR. TEST DROVE. ~|-CUSTOMER APPROVED FRONT SHOCK ABSORBERS ~|~ ~|~238257 500 REPLACE FRONT ABSORBER SHOCKS

SERVICE: RESET SERVICE INDICATOR

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: SHOCK ABSORBER KIT (1-SD) COMB: OPPOSITE SIDE

DESCRIPTION:

DESCRIPTION:

SERVICE: REPACK WHEEL BEARINGS

DESCRIPTION:

SERVICE: REPLACE AIR CLEANER FILTER

DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: REPLACE WIPER INSERTS ON FACTORY BLADES

DESCRIPTION:

SERVICE: REPLACED FRONT AND REAR SHOCK ABSORBERS. TEST DROVE VERIFIED REPAIR.

DESCRIPTION: REPLACED FRONT AND REAR SHOCK ABSORBERS. TEST DROVE VERIFIED REPAIR. ~|-GOODWILL APPROVED FOR FRONT AND REAR SHOCK ABSORBERS PARTIAL COVERAGE AUTHORIZATION# 366594 ~|-TECH NOTICED SHOCKS LEAKING AND RUSTED DURING INSPECTION//LEAKING SHOCKS FRONT AND REAR CAUSED BY POROUS, PINHOLE//REPALCED FRNT &REAR SHOCK

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: SHOCK ABSORBER KIT (1-SD)

DESCRIPTION:

231459 MILES

DATE: 06/18/2017

REPAIR# 0930674

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: COSTCO COUPON 15\$ OFF APPLIED

DESCRIPTION: COSTCO COUPON 15\$ OFF APPLIED ~|-CUSTOMER HAS COSTCO 15 % DISCOUNT ~|~

SERVICE: CUSTOMER HAS COSTCO 15% COUPON

DESCRIPTION: CUSTOMER HAS COSTCO 15% COUPON

~|-CUSTOMER HAS COSTCO 15% COUPON ~|~

SERVICE: INSTALLED TIRE CAP WITH LEXUS LOGO

DESCRIPTION: INSTALLED TIRE CAP WITH LEXUS LOGO

~|-CUSTOMER STATES PASSENGER REAR TIRE CAP WITH LEXUS LOGO IS MISSING SOP HERE ~|~ ~|~231459 0 SOP PART RECEIVED

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|-XC LAONER 4536 703-304-9830 ~|~

SERVICE: G0C/GLB-REPL AIR BAG ASSM-LCLX

DESCRIPTION: G0C/GLB-REPL AIR BAG ASSM-LCLX ~|-OPEN GLB

RECALL ~|-GLB ~|~231459 REPLACE THE CENTER AIRBAG SENSOR ASSEMBLY CGG01C 220 PERFORMED HEALTH CHECK TO VERIFY IF THERE ANY AIR BAG DTC'S PRESENT (CURRENT, HISTORY, OR PENDING). DISCONNECTED THE NEGATIVE BATTERY TERMINAL. REMOVED CENTER CONSOLE, AND BOTH FRONT SEATS TO REP

SERVICE: OIL AND FILTER - CHANGE

DESCRIPTION: OIL AND FILTER - CHANGE ~|-OIL AND FILTER -

CHANGE ~|~ ~|~231459 40 REPLACED OIL FILTER. CHANGED ENGINE OIL AND INSTALLED NEW CRUSH WASHER ON DRAIN PLUG.

AND INSTALLED ON VEHICLE.

TORQUE DRAIN PLUG TO __25_FT LB. ADJUSTED AIR PRESSURE IN THE TIRES TO _36_PSI. RESET MAINTENANCE REMINDER LIGHT DASH AND NAVIGATION SCREEN. UPDATED WINDSHIELD

SERVICE: REPLACED RIGHT FRONT DOOR LOCK ACTUATOR
DESCRIPTION: REPLACED RIGHT FRONT DOOR LOCK ACTUATOR ~|~CUSTOMERS STATES PASSENGER FRONT DOOR WONT LOCK AND UNLOCK CHEKC AND ADVISE ~|~ ~|~231459 250 REPLACE R/F DOOR LOCK ACTUATOR ASSY "OK".

SERVICE: RESECURED VISORS
DESCRIPTION: RESECURED VISORS ~|~CUSTOMER STATES FRONT VISORS ARE LOOSE CHEKC AND ADVSIE, PLEASE RESECURE THEM ~|~ ~|~231459 50 INSPECTED VISORS AND FOUND MOUNTING BRACKETS LOOSE. RE-SECURED THE SCREWS AND CHECKED THAT BRACKETS WERE TIGHT. VISORS NO LONGER LOOSE.

223651 MILES

DATE: 02/15/2017

REPAIR# 0900525
REPORTED BY: Pohanka Lexus Chantilly

SERVICE:
DESCRIPTION: REPLACE FRONT BRAKE PADS,REPLACE BOTH FRONT ROTORS,REPACK FRONT WHEEL BEARINGS,LUBE CALIPER PINS A ~|~FOUND FRONT BRAKE PADS & ROTORS DOWN TO MINIMUM SPECS ~|~ ~|~223647 400 REPLACED FRONT BRAKE PADS AND ROTORS AND CLEANED CALIPER PACK BERING REPLACE FRONT BRAKE PADS,REPLACE BOTH FRONT ROTORS,REPACK FRONT WHEEL BEARINGS,LUBE CALIPER PINS A REPLACE REAR BRAKE PADS,REPLACE BOTH REAR ROTORS,LUBE CALIPER PINS AND BLED REAR BRAKES ~|~FOUND REAR BRAKE PADS & ROTORS DOWN TO MINIMUM SPECS ~|~ ~|~223647 200 REPLACED REAR BRAKE PADS AND ROTORS CLEANED CALIPER LUBE CALIPER PINE REPLACE REAR BRAKE PADS,REPLACE BOTH REAR ROTORS,LUBE CALIPER PINS AND BLED REAR BRAKES

SERVICE: 5139
DESCRIPTION: 5139 ~|~COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~

SERVICE: COSTCO COUPON
DESCRIPTION: COSTCO COUPON ~|~COSTCO ~|~

SERVICE: COUPON
DESCRIPTION: COUPON ~|~COSTCO ~|~

SERVICE: OIL AND FILTER - CHANGE
DESCRIPTION: OIL AND FILTER - CHANGE ~|~OIL AND FILTER - CHANGE ~|~ ~|~223647 40 REPLACED OIL FILTER. CHANGED ENGINE OIL AND INSTALLED NEW CRUSH WASHER ON DRAIN PLUG. TORQUE DRAIN PLUG TO _25FT LB. ADJUSTED AIR PRESSURE IN THE TIRES TO 34_PSI. LOAD TEST BATTERY. BATTERY PASS EST. RESET MAINTENANCE REMINDER LIGHT DASH AND NAV

SERVICE: REPLACE FRONT PASSENGER SIDE HEADLIGHT BULB
DESCRIPTION: REPLACE FRONT PASSENGER SIDE HEADLIGHT BULB ~|~CUSTOMER STAES ONE OF THE HEADLIGHT BULB WENT OUT ~|~ ~|~223647 50 REPLACED RIGHT FRONT LOW BEAM BULB

220650 MILES

DATE: 01/04/2017

REPAIR# 0890999
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 15% DISCOUNT APPLIED
DESCRIPTION: 15% DISCOUNT APPLIED ~|~15% COSTCO DISCOUNT ~|~

SERVICE: COSTCO DISCOUNT APPLIED 15%
DESCRIPTION: COSTCO DISCOUNT APPLIED 15% ~|~15% COSTCO DISCOUNT ~|~

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY
DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~5674 ~|~

SERVICE: REPLACED BATTERY
DESCRIPTION: REPLACED BATTERY ~|~DATE-01/21/2014 RO-683956 MILE-160704 BATTERY FAILED LAOD TEST ~|~BATTERY FAILED FAIL CODE FLXA-40EH2-FJB4H REPLACED BATTERY ~|~887873 60 REPLACED THE VEHICLE BATTERY. WARRANTY CODE-FLXA-40EH2-FJB4H

SERVICE: REPLACED BATTERY AT NO LABOR CHARGE ,

SERVICE: REPLACED DRIVER SIDE HEADLIGHT BULB

CUSTOMER CAME IN PAID DIAGNOSTICIS ALREADY
DESCRIPTION: REPLACED BATTERY AT NO LABOR CHARGE ,
CUSTOMER CAME IN PAID DIAGNOSTICIS ALREADY ~|~CUSTOMER
WAS JUST IN HERE AND HAD THE BATTERY CHARGED ON 12/20/16
SINCE THEN THE CAR HAS HAD TO BE JUMPED STARTED TWICE IN
THE LAST TWO DAYS PLEASE CHECK AND ADVISE ~|~ ~|~887873
FOUND BATTERY FAILED LOAD TEST. WARRANTY CODE- FLXA-
40EH2-FJB4H

DESCRIPTION: REPLACED DRIVER SIDE HEADLIGHT BULB
~|~CUST STATES WE DIDNT CHANGE BULB LAST VIST AS WELL
PLEASE CHECK BULBS ~|~ ~|~887873 30 REPALCED THE DRIVER
SIDE LOW BEAM HEADLIGHT. OK

220288 MILES

DATE: 12/20/2016

REPAIR# 0887873

REPORTED BY: Pohanka Lexus Chantilly

SERVICE:

DESCRIPTION: COMPLETED HEALTH CHECK, AND CHARGING
DIAGNOSIS, ALL SYSTEMS GOOD BATTREY PASSED LOAD TEST
~|~CUSTOMER STATES HAD TO JUMP START THE CAR ~|~ ~|~220285
ELECTRICAL SYSTEM DIAGNOSIS 100 LOAD TESTED BATTERY.
BATTERY PASSED TEST (678/710 CCA @ 12.80V). PARASITIC DRAW
WAS 20MA. CHARGING VOLTAGE WAS 14.32V AT IDLE. VISUALLY
INSPECTED CHARGING SYSTEM COMPONENTS. NO PROBLEM
FOUND AT THIS TIME. COMPLETED HEALTH CHECK, AND
CHARGING DIAGNOSIS, ALL SYSTEMS GOOD BATTREY PASSED
LOAD TEST

SERVICE: APPLIED

DESCRIPTION: APPLIED ~|~15% COSTCO DISCOUNT ~|~

SERVICE: FOUR WHEEL ALIGNMENT

DESCRIPTION: FOUR WHEEL ALIGNMENT ~|~FOUR WHEEL
ALIGNMENT ~|~ ~|~220288 4WA 150 ADJUST CHECK ROAD TEST

SERVICE: A

DESCRIPTION: A ~|~15% COSTCO DISCOUNT ~|~

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00
PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS
\$5.00 PER DAY ~|~5124 ~|~

SERVICE: MOUNT AND BALANCE 4 NEW TIRES

DESCRIPTION: MOUNT AND BALANCE 4 NEW TIRES
~|~APPROVED 4 MICHELINS ~|~ ~|~220288 REQUEST 4 TIRE 160
MOUNT AND BALANCE 4 MICHELIN TIRE , ADJUST TIRE PRESSURE
32PSI

216743 MILES

DATE: 10/14/2016

REPAIR# 0872474

REPORTED BY: Pohanka Lexus Chantilly

SERVICE:

DESCRIPTION: REMOVE WHEEL FROM CAR, REMOVE TIRE FROM
WHEEL, REPAIR TIRE AS PER RUBBER MANUFACTURERS
ASSOCIATIO ~|~CUSTOMER STATES PASSENGER REAR TIRES IS
LOOSING AIR PLEASE CHECK AND ADVISE ~|~ ~|~216739 NAIL 50
PATCHED RR TIRE, DURING SERVICE ROTATED TO RF. REMOVE
WHEEL FROM CAR, REMOVE TIRE FROM WHEEL, REPAIR TIRE AS
PER RUBBER MANUFACTURERS ASSOCIATIO

SERVICE: APPLY SPECIAL DISCOUNT 15% OFF

DESCRIPTION: APPLY SPECIAL DISCOUNT 15% OFF ~|~APPLY 15%
SPECIAL DISCOUNT ~|~

SERVICE: INSTALL MISSING LEFT FRONT WHEEL CAP APPROVED
BY DM

SERVICE: APPLY SPECIAL 15% DISCOUNT ON REPAIRS

DESCRIPTION: APPLY SPECIAL 15% DISCOUNT ON REPAIRS
~|~CUSTOMER HAD SPECIAL 15% OFF ON REPAIR ~|~

SERVICE: DI-TECH TEST DROVE VEHICLE WITH CUSTOMER AND
DID DUPLICATE CUSTOMER CONCERN

DESCRIPTION: DI-TECH TEST DROVE VEHICLE WITH CUSTOMER
AND DID DUPLICATE CUSTOMER CONCERN ~|~NEED TEST DRIVE
~|~ ~|~216739 TEST DRIVE DROVE WITH CUSTOMER FOR "NOISE"
DID CONFIRM NOISE. FRONT OF VEHICLE.. UNDER VEHICLE

SERVICE: LOANER CHARGES FOR TWO DAYS

DESCRIPTION: LOANER CHARGES FOR TWO DAYS ~|~LOANER #

DESCRIPTION: INSTALL MISSING LEFT FRONT WHEEL CAP
APPROVED BY DM ~|~CUSTOMER STATES ON THE WHEEL CENTER
CAP IS MISSING PLEASE ORDER IT ~|~

5662 703-304-9830 ~|~

SERVICE: OIL AND FILTER - CHANGE

DESCRIPTION: OIL AND FILTER - CHANGE ~|~OIL AND FILTER -
CHANGE ~|~ ~|~216739 LOF 40 ENGINE OIL AND FILTER CHANGED,
TORQUED DRAIN PLUG TO 25FT LBS. TOPPED OFF WASHER FLUID.
ADJUSTED ALL TIRES PRESSURE.

SERVICE: REMOVED AND REPLACED FAN BRACKET BEARING
ASSEMBLY AND RECHECK

DESCRIPTION: REMOVED AND REPLACED FAN BRACKET
BEARING ASSEMBLY AND RECHECK ~|~CUSTOMER STATES THERE
IS RATTLE COMING FROM THE VEHICLE JUST LIKE FAN PLEASE
CHECK AND ADVISE ~|~ ~|~216739 RATTLE NOISE 400 PAY TECH 5324
1HR FOR DIAG. TEST DROVE VEHICLE DID DUPLICATE CUSTOMER
CONCERN, TECH REMOVED DRIVE BELT AND INSPECTED FOUND
FAN BRACKET BEARING IS NOISY AND LOOSE. RECOMMENDED A
FAN BRACKET, NOTE: DRIVE BELT IS IN THE VEHICLE.

SERVICE: REMOVED AND REPLACED SPIRAL CABEL AND
RECHECK

DESCRIPTION: REMOVED AND REPLACED SPIRAL CABEL AND
RECHECK ~|~CUSTOMER APPROVED TO REPLACE SPIRAL CABEL
DUE TO AIR BAG LIGHT IS ON ~|~ ~|~216743 AIR BAG LIGHT ON AND
HORN WON'T WORK 300 REC REPLACE SPIRAL ABLE. APPROVED.
REPLACED SPIRAL CABLE AND RESET CODE. TEST DONE. CAR IS
NORMAL PAY TO TECH 5825 2HRS PAY TO TECH 75 1HR

SERVICE: ROTATE AND BALANCE

DESCRIPTION: ROTATE AND BALANCE ~|~ROTATE AND
BALANCE ALL 4 TIRES ~|~ ~|~216739 ROTATE AND BALANCE 160
ROTATED AND BALANCED ALL WHEELS.

210773 MILES

DATE: 07/26/2016

REPAIR# 0854719

REPORTED BY: Pohanka Lexus Chantilly

SERVICE:

DESCRIPTION: REMOVED AND REPLACED DRIVER FRONT FOG
AND RIGHT REAR OUTER TAIL LIGHT BULBAND RECHECK
~|~CUSTOMER APPROVED TO REPLACE DRIVER FRONT FOG LIGHT
AND RIGHT REAR OUTER TAIL LIGHT BULB ~|~ ~|~210773 REPLACE
FRONT FOG LIGHT AND REAR OUTER TAIL LIGHT 100 REMOVED
AND REPLACED LEFT SIDE FOG LIGHT, ALSO REPLACED OUTER
RIGHT TAIL LIGHT. REMOVED AND REPLACED DRIVER FRONT FOG
AND RIGHT REAR OUTER TAIL LIGHT BULBAND RECHECK

SERVICE: ADD WINDSHIELD WASHER SOLVENT

DESCRIPTION:

SERVICE: APPLY 15% COSCTO DISCOUNT BEFORE TAX

DESCRIPTION: APPLY 15% COSCTO DISCOUNT BEFORE TAX
~|~CUSTOMER HAD 15% OFF COSTCO DISCOUNT OFFER BY SALES
~|~

SERVICE: APPLY 15% COSTCO COUPON OFFERED BY SALES
BEFORE TAX

DESCRIPTION: APPLY 15% COSTCO COUPON OFFERED BY SALES
BEFORE TAX ~|~APPLY 15% OFF COSTCO DISCOUNT OFFERED BY
SALES ~|~

SERVICE: BALANCE FRONT TIRES

DESCRIPTION:

SERVICE: INSPECT ACTIVE HEIGHT CONTROL SUSPENSION
ACCUMULATOR

DESCRIPTION:

SERVICE: INSPECT AUTOMATIC TRANSMISSION FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT BODY PAINT AND CORROSION

DESCRIPTION:

SERVICE: INSPECT BOLTS AND NUTS ON CHASSIS AND BODY

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS

DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE BOOTS

DESCRIPTION:

SERVICE: INSPECT ENGINE COOLANT LEVEL

DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS

DESCRIPTION:

SERVICE: INSPECT FRONT DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT FUEL TANK, CAP, LINE AND HOSES
DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT SUSPENSION BALL JOINTS
DESCRIPTION:

SERVICE: LOANER CHARGES FOR 3 DAYS
DESCRIPTION: LOANER CHARGES FOR 3 DAYS ~|~LOANER # 5996
703-304-9830 ~|~

SERVICE: LUBRICATE FRONT PROPELLER SHAFT BUSHINGS
DESCRIPTION:

SERVICE: MIDTRONICS BATTERY TEST
DESCRIPTION:

SERVICE: REMOVED AND REPLACED BOTH SIDE FRONT INNER
AND OUTER WHEEL BEARING AND RECHECK
DESCRIPTION: REMOVED AND REPLACED BOTH SIDE FRONT
INNER AND OUTER WHEEL BEARING AND RECHECK ~|~CUSTOMER
APPROVD TO REPLACE BOTH SIDE FRONT INNER AND OUTER
WHEEL BEARINGS ~|~ ~|~210773 BOTH SIDE INNER AND OUTER
WHEEL BEARINGS REPLACEMENT 500 REMOVED AND REPLACED
BOTH FRONT INNER AND OUTER WHEEL BEARINGS.

SERVICE: REPLACE AIR CLEANER FILTER
DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER
DESCRIPTION:

SERVICE: RESET SERVICE INDICATOR
DESCRIPTION:

SERVICE: ROTATE TIRES
DESCRIPTION:

SERVICE: INSPECT RACK AND PINION ASSEMBLY
DESCRIPTION:

SERVICE: INSPECT STEERING OPERATION AND LINKAGE
DESCRIPTION:

SERVICE: INSPECT TRANSFER CASE FLUID LEVEL
DESCRIPTION:

SERVICE: LUBRICATE FRONT AND REAR PROPELLER SHAFTS
DESCRIPTION:

SERVICE: MEASURE BRAKE PAD THICKNESS AND ROTOR
RUNOUT
DESCRIPTION:

SERVICE: PERFORMED 210K SERVICE
DESCRIPTION: PERFORMED 210K SERVICE ~|~SERVICE - 210,000
MILES ~|~ ~|~210773 PERFORMED 210K MILE SERVICE. CHANGED
ENGINE OIL AND FILTER, ADJUSTED TIRE PRESSURE TO 35 PSI,
REPLACED CABIN AIR FILTERS, REPLACED ENGINE AIR FILTERS,
REPLACED COOLANT, REPLACED BRAKE FLUID, TOPPED OFF
FLUIDS, AND RESET MAINTENANCE LIGHT. TIRES: FR

SERVICE: REPACK WHEEL BEARINGS
DESCRIPTION:

SERVICE: REPLACE BRAKE FLUID
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

SERVICE: REPLACE WIPER INSERTS ON FACTORY BLADES
DESCRIPTION:

SERVICE: ROAD TEST
DESCRIPTION:

206994 MILES

DATE: 06/03/2016

REPAIR# 0842930

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: COSTCO COUPON

DESCRIPTION: COSTCO COUPON ~|~CUSTOMER STATES THE
CHECK ENGINE LIGHT IS ON. CHECK AND ADVISE. ~|~ ~|~206994
P0051 300 TECH 5589 REPLACE A/F SENSOR B2 S1 BY

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00
PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS
\$5.00 PER DAY ~|~LOANER #5149 ~|~

SERVICE: REPLACED BANK 2 SENSOR 1 AIR FUEL SENSOR
DESCRIPTION: REPLACED BANK 2 SENSOR 1 AIR FUEL SENSOR
~|~CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON. CHECK
AND ADVISE. ~|~206994 P0051 300 TECH 5589 REPLACE A/F
SENSOR B2 S1 BY RECOMMENDATION TECH 180

205100 MILES

DATE: 05/05/2016

REPAIR# 0837075
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: A
DESCRIPTION: A ~|~CUSTOMER HAS THE COSTCO 15% OFF
BUYING COUPON ~|~

SERVICE: APPLIED
DESCRIPTION: APPLIED ~|~CUSTOMER HAS THE COSTCO 15%
OFF BUYING COUPON ~|~

SERVICE: OIL AND FILTER - CHANGE
DESCRIPTION: OIL AND FILTER - CHANGE ~|~OIL AND FILTER -
CHANGE ~|~205100 OIL SERVICE 40 REPLACED OIL FILTER.
CHANGED ENGINE OIL AND INSTALLED NEW CRUSH WASHER ON
DRAIN PLUG. TORQUE DRAIN PLUG TO _25_FT LB. ADJUSTED AIR
PRESSURE IN THE TIRES TO 35_PSI. LOAD TEST BATTERY. BATTERY
OK TEST. RESET MAINTENANCE REMINDER LI

SERVICE: REPLACED INSERT
DESCRIPTION: REPLACED INSERT ~|~APPROVED REAR WIPER
INSERT ONLY ~|~205100 10 TECH 5742 REPLACED REAR WIPER
INSERT

SERVICE: ROTATE AND BALANCE
DESCRIPTION: ROTATE AND BALANCE ~|~ROTATE AND
BALANCE ~|~205100 120 ROTATE AND BALANCE FRONT TIRES

199668 MILES

DATE: 12/10/2015

REPAIR# 0806999
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 4118
DESCRIPTION: 4118 ~|~COURTESY CAR FUEL AND CLEANING
CHARGE IS \$5.00 PER DAY ~|~199668 10

SERVICE: COUPON
DESCRIPTION: COUPON ~|~COSTCO COUPON ~|~ COUPON
~|~COSTCO COUPON ~|~

SERVICE: OIL AND FILTER - CHANGE
DESCRIPTION: OIL AND FILTER - CHANGE ~|~OIL AND FILTER -
CHANGE ~|~199668 LOF 40 LOF COMPLETED. LOAD TESTED
BATTERY, PASSED, REPLACEMENT IN CAR. INSPECTED LIGHTS AND
WIPERS, OK. CHANGED ENGINE OIL AND FILTER. TOPPED OFF
FLUIDS. INSPECTED TIRES 34 PSI 6-7/32 TREAD. INSPECTED
BRAKES, FRONT 11/32 TREAD. RESET MAINT LIGHTS A

SERVICE: REPLACE REAR DRIVER SIDE 3RD ROW SEATBELT
DESCRIPTION: REPLACE REAR DRIVER SIDE 3RD ROW SEATBELT
~|~CUSTOMER STATES THE 3RD ROW SEAT ON THE REAR DRIVER
HAS BEEN CUT ~|~199668 3RD ROW SEAT BELT 200 REC
REPLACING THE DRIVERS SIDE 3RD ROW SEAT BELT ASSEMBLY.
REPLACED THE DAMAGED 3RD ROW SEAT, DRIVERS SIDE, SEAT
BELT ASSEMBLY.

196448 MILES

DATE: 10/23/2015

REPAIR# 0798148
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: COSTCO COUPON
DESCRIPTION: COSTCO COUPON ~|~COSTCO COUPON ~|~

SERVICE: COUPON
DESCRIPTION: COUPON ~|~COSTCO COUPON ~|~

SERVICE: REFUND FOR LUGNUTS NOT TIGHTEN

SERVICE: REPLACE CHARCOAL CANISTER & 2 VACCUMM
SWITCHING VALVES

DESCRIPTION: REFUND FOR LUGNUTS NOT TIGHTEN ~|~REFUND FOR RO#798148 ~|~

DESCRIPTION: REPLACE CHARCOAL CANISTER & 2 VACCUMM SWITCHING VALVES ~|~CHARCOAL CANISTER AND 2 VSV VALVES 3.0 ~|~ ~|~196445 300 PAY TECH 860 (2.0HR) AND TECH TECH 1.0HR FOUND EVAP CODE PERFORMED EVAP TEST SYSTEM NOT HOLDING VAC REC TO REPLACE CANISTER AND VSV VALVES

SERVICE: REPLACE CHORCOAL CANISTER AND @ VACCUMM SWITCHING VALVES

DESCRIPTION: REPLACE CHORCOAL CANISTER AND @ VACCUMM SWITCHING VALVES ~|~CUSTOMER STATES CHECK ENGINE AND VSC LIGHT IS ON ~|~ ~|~196445 P0456 100 FOUND EVAP CODE PERFORMED EVAP TEST SYSTEM NOT HOLDING VAC REC TO REPLACE CANISTER AND VSV VALVES

195077 MILES

DATE: 09/25/2015

REPAIR# 0793665

REPORTED BY: Pohanka Lexus Chantilly

SERVICE:

DESCRIPTION: FOUND FRONT DRIVER SIDE TIRE WITH WHEEL LUG LOOSE NOT TIGHTEN ALL THE WAY- RETIGHTEN & CHECK ALL L ~|~CUSTOMER STATES THERE IS WHOOPING NOISE WHEN DRIVING 30MPH AND ABOVE ~|~ ~|~195077 NOISE WHILE DRIVING 50 INSPECTED VEHICLE AND FOUND THE DRIVERS FRONT WHEEL NUTS WERE LOOSE. INSPECTED STUDS, WHEEL, AND NUTS FOR DAMAGE, FOUND OK. TIGHTENED ALL LUG NUTS TO 85 FT LBS. ROAD TESTED VEHICLE AND NOISE IS NO LONGER PRESENT. PRIOR TO SER FOUND FRONT DRIVER SIDE TIRE WITH WHEEL LUG LOOSE NOT TIGHTEN ALL THE WAY- RETIGHTEN & CHECK ALL L

SERVICE: DONE

DESCRIPTION: DONE ~|~DITECH ~|~ ~|~195074 VEHICLE TEST DRIVE WITH CUSTOMER TECH TEST DROVE VEHICLE WITH CUSTOMER FOR ABNORMAL NOISE CONCERN. DID REPRODUCE ROTATIONAL THUMPING NOISE WHEN DRIVING AT ANY SPEED. NEED TO CHECK TIRES, ETC.

193016 MILES

DATE: 08/17/2015

REPAIR# 0785564

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 15% COSTCO DISCOUNT

DESCRIPTION: 15% COSTCO DISCOUNT ~|~CUSTOMER HAS COSTCO 15% OFF ~|~

SERVICE: SEE LINE B

DESCRIPTION: SEE LINE B ~|~CUSTOMER STATES FRONT BRAKES NEED TO BE REPLACE/ CHECK & ADVISE ~|~

SERVICE: THANK YOU

DESCRIPTION: THANK YOU ~|~THANK YOU ~|~

SERVICE: 15% COSTCO DISCOUNT PARTS & LABOR

DESCRIPTION: 15% COSTCO DISCOUNT PARTS & LABOR ~|~15% COSTCO DISCOUNT-LABOR&PARTS ~|~

SERVICE: SEE NOTE BELOW

DESCRIPTION: SEE NOTE BELOW ~|~CUSTOMER APPROVE FRONT BRAKES PADS/ ROTORS/ SHIM KIT ~|~ ~|~193016 FRONT BRAKE 400 REPLACED FRONT BRAKE PADS,SHIMS AND ROTORS.

187222 MILES

DATE: 06/05/2015

REPAIR# 0768965

REPORTED BY: Pohanka Lexus Chantilly

SERVICE:

DESCRIPTION: REPLACE REAR BRAKE PADS,MACHINE REAR ROTORS,LUBE CALIPER PINS AND BLED REAR BRAKES ~|~FOUND REAR BRAKE PADS DOWN TO MINIMUM SPECS ~|~ ~|~187218 REAR

SERVICE: COSTCO COUPON

DESCRIPTION: COSTCO COUPON ~|~COSTCO 15% COUPON ~|~ COSTCO COUPON ~|~COUPON ~|~

BRAKE SERVICE 300 COMPLETED A REAR BRAKE SERVICE. REPLACED THE REAR BRAKE PADS AND RESURFACED THE REAR ROTORS. ROAD TESTED VEHICLE AFTER SERVICE. REPLACE REAR BRAKE PADS,MACHINE REAR ROTORS,LUBE CALIPER PINS AND BLEED REAR BRAKES

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY
DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|XC LAONER 4145 7033049830 ~|~|187218 10

SERVICE: REPLAC REAR DRIVER SIDE OUTER TAIL LIGHT BULB OUT
DESCRIPTION: REPLAC REAR DRIVER SIDE OUTER TAIL LIGHT BULB OUT ~|CUSTOMER STATES LIGHT OUT INDICATOR IS ON CHEKC AND ADVISE ~|~|187218 BRAKE LIGHT BULB 30 FOUND THE DRIVERS OUTSIDE BRAKE LIGHT OUT. REPLACED BULB AND CONFIRMED WORKING AFTER REPLACEMENT.

SERVICE: REPLACE BOTH FRONT AFTERMARKET WIPER BLADES
DESCRIPTION: REPLACE BOTH FRONT AFTERMARKET WIPER BLADES ~|FOUND BOTH FRONT WIPER INSERTS TORN ~|~|187218 WIPER BLADES 20 FOUND THE FRONT WIPER BLADE INSERTS TORN, AFTER MARKET BLADES. REPLACED THE BLADES WITH AFTER MARKET BLADES.

SERVICE: ROTATE AND BALANCE
DESCRIPTION: ROTATE AND BALANCE ~|ROTATE AND BALANCE ~|~|187215 TIRE ROTATION AND BALANCE 120 COMPLETED A TIRE ROTATION AND BALANCE.

SERVICE: OIL AND FILTER - CHANGE
DESCRIPTION: OIL AND FILTER - CHANGE ~|OIL AND FILTER - CHANGE ~|~|187215 LOF 40 LOF COMPLETED. LOAD TESTED BATTERY, PASSED, REPLACEMENT IN CAR. CHANGED ENGINE OIL AND FILTER. TOPPED OFF FLUIDS. FOUND THE FRONT WIPER INSERTS TORN, AFTER MARKET BLADES ON CAR. REC REPLACING WIPER BLADES. FOUND THE DRIVERS SIDE BRAKE LIGHT

SERVICE: REPLACE O2 SENSOR BANK 1 SENSOR 1
DESCRIPTION: REPLACE O2 SENSOR BANK 1 SENSOR 1 ~|CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON ~|~|187222 CHECK ENGINE LIGHT 300 COMPLETED A VEHICLE HEALTH CHECK. FOUND CODE P0031 - BANK 1 SENSOR 1 AF SENSOR HEATER CIRCUIT. REC REPLACING THE BANK 1 SENSOR 1 AF SENSOR. WAS ABLE TO BREAK SENSOR FREE.... REPLACED THE FAULTY SENSOR. STARTED VEHICLE, CLEARE

SERVICE: REPLACE KEY BATTERY
DESCRIPTION: REPLACE KEY BATTERY ~|CUSTOMER REQUETSDE TO REPLACE KEY BATTERY ~|~|187218 KEY BATTERY PARTS DEPT REPLACED KEY BATTERY. CONFIRMED WIRELESS FUNCTION WORKS PROPERLY AFTER REPLACEMENT.

181159 MILES

DATE: 02/10/2015

REPAIR# 0747334
REPORTED BY: Pohanka Lexus Chantilly

SERVICE:
DESCRIPTION: COMPLETE DETAIL WASH,BUFF, WAX, EXTERIOR OF CAR STEAM CLEAN ENGINE COMPARTMENT, CLEAN TRUNK,SHAMPO ~|PERFORM FULL DETAIL INSDIE AND OUT. ~| COMPLETE DETAIL WASH,BUFF, WAX, EXTERIOR OF CAR STEAM CLEAN ENGINE COMPARTMENT, CLEAN TRUNK,SHAMPO

SERVICE: INSTALL LEFT FRONT INNER AND OUTER CV BOOT KIT
DESCRIPTION: INSTALL LEFT FRONT INNER AND OUTER CV BOOT KIT ~|REPLACE BOTH LEFT FRONT CV BOOTS. WE ADVISED CUSTOMER THAT INNER CV BOOT IS LEAKING. ~|~|181159 REPLACE BOTH AXLE BOOTS LEFT FRONT 420 REPLACED INNER AND OUTER AXLE BOOTS FOR LEFT FRONT AXLE.

SERVICE: THANK YOU FOR YOUR BUSINESS
DESCRIPTION: THANK YOU FOR YOUR BUSINESS ~|703-304-9830
~|

SERVICE: DELIVERD VEHICLE BACK TO CUSTOMER HOME ADDRESS
DESCRIPTION: DELIVERD VEHICLE BACK TO CUSTOMER HOME ADDRESS ~|DELIVERY CAR TO HOME BY 3PM CALL MRS DANIEL ON C/P# ~|

SERVICE: INSTALL RIGHT SIDE FRONT BRAKE CALIPER MISSING BOLT
DESCRIPTION: INSTALL RIGHT SIDE FRONT BRAKE CALIPER MISSING BOLT ~|CUSTOMER STATES AFTER REPLACE RIGHT FRONT AXLE SHAFT ASSEMBLY STILL LOUD POPPING SOUND COMING FROM THE VEHICLE VEHICLE TOWED IN PLEASE CHECK AND ADVISE ~|~|181159 MISSING CALIPER BOLT INSPECT R/F WHEEL AREA FOR NOISE. FOUND MISSING CALIPER BOLT. INSTALLED NEW BOLTS FOR RIGHT FRONT CALIPER. TEST DROVE NO NOISE.

REPAIR# 0746903**REPORTED BY:** Pohanka Lexus Chantilly**SERVICE:** COSTCO 15% DISCOUNT**DESCRIPTION:** COSTCO 15% DISCOUNT ~|~COSTCO DISCOUNT ~|~**SERVICE:** COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY**DESCRIPTION:** COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~7952 ~|~**SERVICE:** NEEDS R/F AXLE SHAFT**DESCRIPTION:** NEEDS R/F AXLE SHAFT ~|~CUSTOMER STATES THERE IS A CLICKING - KNOCKING NOISE WHILE TURNING SHE WAS ADVISED LAST TIME CV BOOTS HAD A SMALL LEAK SEE IF RELATED PLEASE ~|~ ~|~18106 DID DUPLICATE CONCERN. FOUND PLAY IN RIGHT FRONT AXLE SHAFT CAUSING NOISE. REC NEW AXLE SHAFT FOR RIGHT FRONT AND TO REBOOT LEFT FRONT AXLE.**SERVICE:** COSTCO DISCOUNT**DESCRIPTION:** COSTCO DISCOUNT ~|~COSTCO DISCOUNT ~|~**SERVICE:** DISCOUNT**DESCRIPTION:** DISCOUNT ~|~COSTCO DISCOUNT ~|~**SERVICE:** REPLACE R/F AXLE**DESCRIPTION:** REPLACE R/F AXLE ~|~CUSTOMER APPROVED TO REPLACE THE PASSANGER FRONT AXLE ~|~ ~|~18106 220 TECH 5742 REPLACED RIGHT FRONT AXEL AND ROAD TEST NO MORE NOISY AT THIS TIME IS GOOD

180512 MILES

DATE: 01/25/2015

REPAIR# 0745138**REPORTED BY:** Pohanka Lexus Chantilly**SERVICE:** BALANCE FRONT TIRES**DESCRIPTION:****SERVICE:** COSTCO DISCOUNT PARTS**DESCRIPTION:** COSTCO DISCOUNT PARTS ~|~COSTCO DISCOUNT ~|~**SERVICE:** COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY**DESCRIPTION:** COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~LOANER 7955 703 304 9830 ~|~**SERVICE:** INSPECT AUTOMATIC TRANSMISSION FLUID LEVEL**DESCRIPTION:****SERVICE:** INSPECT BOLTS AND NUTS ON CHASSIS AND BODY**DESCRIPTION:****SERVICE:** INSPECT DRIVE AXLE BOOTS**DESCRIPTION:****SERVICE:** INSPECT ENGINE COOLANT LEVEL**DESCRIPTION:****SERVICE:** INSPECT FRONT DIFFERENTIAL FLUID LEVEL**DESCRIPTION:****SERVICE:** INSPECT RACK AND PINION ASSEMBLY**DESCRIPTION:****SERVICE:** INSPECT STEERING OPERATION AND LINKAGE**SERVICE:** COSTCO COUPON**DESCRIPTION:** COSTCO COUPON ~|~COSTCO DISCOUNT ~|~**SERVICE:** COSTCO LABOR DISCOUNT**DESCRIPTION:** COSTCO LABOR DISCOUNT ~|~COSTCO DISCOUNT ~|~**SERVICE:** INSPECT ACTIVE HEIGHT CONTROL SUSPENSION ACCUMULATOR**DESCRIPTION:****SERVICE:** INSPECT BODY PAINT AND CORROSION**DESCRIPTION:****SERVICE:** INSPECT BRAKE LINES, HOSES AND CONNECTIONS**DESCRIPTION:****SERVICE:** INSPECT DRIVE BELT(S)**DESCRIPTION:****SERVICE:** INSPECT EXHAUST SYSTEM AND HEAT SHIELDS**DESCRIPTION:****SERVICE:** INSPECT FUEL TANK, CAP, LINE AND HOSES**DESCRIPTION:****SERVICE:** INSPECT REAR DIFFERENTIAL FLUID LEVEL**DESCRIPTION:****SERVICE:** INSPECT SUSPENSION BALL JOINTS

DESCRIPTION:

SERVICE: INSPECT TRANSFER CASE FLUID LEVEL

DESCRIPTION:

SERVICE: LUBRICATE FRONT PROPELLER SHAFT BUSHINGS

DESCRIPTION:

SERVICE: REPACK WHEEL BEARINGS

DESCRIPTION:

SERVICE: REPLACE BRAKE FLUID

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE L/F BEARINGS AND RACES

DESCRIPTION: REPLACE L/F BEARINGS AND RACES ~|~REC. LF BEARING. MAKING LOUD NOISE ~|~ ~|~180512 NOISY 200 REPLACED LF BEARINGS AND RACES.

SERVICE: RESET SERVICE INDICATOR

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: WINDSHIELD WASHER SOLVENT FILL

DESCRIPTION:

DESCRIPTION:

SERVICE: LUBRICATE FRONT AND REAR PROPELLER SHAFTS

DESCRIPTION:

SERVICE: MEASURE BRAKE PAD THICKNESS AND ROTOR

RUNOUT

DESCRIPTION:

SERVICE: REPLACE AIR CLEANER FILTER

DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: REPLACE TIMING BELT

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: SERVICE - 90,000 MILES

DESCRIPTION: SERVICE - 90,000 MILES ~|~SERVICE - 90,000 MILES//180K ~|~ ~|~180506 90K 860 PERFORMED 90K SERVICE. RESET MAINT LIGHT AND NAV, TORQUED DRAIN PLUG TO 25FT LBS. INSTALLED REMINDER STICKER, ADJUSTED ALL TIRES PRESSURE, ROTATED, CHECKED AND BALANCED FRONT TIRES, TIRES SPEC ARE 8/32 ALL AROUND. FRONT AND REAR BRAKES ARE

174238 MILES

DATE: 10/04/2014

REPAIR# 0726358

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: COSTCO COUPON ON RO MINUS TIRES

DESCRIPTION: COSTCO COUPON ON RO MINUS TIRES ~|~15% COSTCO DISCOUNT ~|~

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~LOANER 4580 304 9830 ~|~

SERVICE: HEADLIGHT RESTORATION

DESCRIPTION: HEADLIGHT RESTORATION ~|~CUSTOMER APPROVED HEADLIGHT RESTORATION ~|~

SERVICE: OIL AND FILTER - CHANGE

DESCRIPTION: OIL AND FILTER - CHANGE ~|~OIL AND FILTER -

SERVICE: COUPON

DESCRIPTION: COUPON ~|~COSTCO DISCOUNT ~|~

SERVICE: FOUR WHEEL ALIGNMENT

DESCRIPTION: FOUR WHEEL ALIGNMENT ~|~FOUR WHEEL ALIGNMENT NOT 15% COSTCO DISCOUNT ~|~ ~|~174238 FOUR WHEEL ALIGNMENT 150

SERVICE: MOUNT AND BALANCE 4 TIRES

DESCRIPTION: MOUNT AND BALANCE 4 TIRES ~|~INSTALL 4 MICHELIN ~|~ ~|~174238 MOUNTED AND BALANCED FOUR TIRES 160 NOTE RIGHT FRONT CENTER CAP HAS BROKEN TABS AND CANT BE REINSTALLED WITHOUT IT FALLING OFF

SERVICE: ORDERED WHEEL CAP//TO BE CHARGED INTERNALLY DEALER PAY

CHANGE ~|~ ~|~174238 OIL CHANGE 40 REPLACED OIL FILTER. CHANGED ENGINE OIL AND INSTALLED NEW CRUSH WASHER ON DRAIN PLUG. TORQUE DRAIN PLUG TO 25FT LB. ADJUSTED AIR PRESSURE IN THE TIRES TO 36PSI. LOAD TEST BATTERY. BATTERY PASSED TEST. RESET MAINTENANCE REMINDER LIGHT

SERVICE: SCRATH REPAIR PERFORMED

DESCRIPTION: SCRATH REPAIR PERFORMED ~|~CUSTOMER APPROVED SCRATCH REPAIR ~|~

DESCRIPTION: ORDERED WHEEL CAP//TO BE CHARGED INTERNALLY DEALER PAY ~|~WHEEL CAP FOUND CRACKED DURING SERVICE ~|~

167025 MILES

DATE: 06/21/2014

REPAIR# 0708604

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: APPLIED DISC

DESCRIPTION: APPLIED DISC ~|~COSTCO DISCOUNT ~|~ APPLIED DISC ~|~COSTCO DISCOUNT ~|~

SERVICE: BALANCE FRONT TIRES

DESCRIPTION:

SERVICE: INSPECT AIR CLEANER FILTER

DESCRIPTION:

SERVICE: INSPECT BOLTS AND NUTS ON CHASSIS AND BODY

DESCRIPTION:

SERVICE: INSPECT BRAKE PADS AND/OR LININGS, ROTORS AND/OR DRUMS

DESCRIPTION:

SERVICE: INSPECT ENGINE COOLANT LEVEL

DESCRIPTION:

SERVICE: INSPECT FRONT DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT SUSPENSION BALL JOINTS

DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: SERVICE - 15,000 MILES

DESCRIPTION: SERVICE - 15,000 MILES ~|~SERVICE - 15,000 MILES ~|~ ~|~167025 150K 250 ROTATE AND BALANCE TIRE REPLACE

SERVICE: APPLIED DISCOUNT

DESCRIPTION: APPLIED DISCOUNT ~|~COSTCO DISCOUNT / 15% CHARGE TO 6501 ~|~

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~LNR 8270 CONT # 703-790-6309 ~|~

SERVICE: INSPECT BODY PAINT AND CORROSION

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS

DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE BOOTS

DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS

DESCRIPTION:

SERVICE: INSPECT RACK AND PINION ASSEMBLY

DESCRIPTION:

SERVICE: INSPECT STEERING OPERATION AND LINKAGE

DESCRIPTION:

SERVICE: LUBRICATE FRONT AND REAR PROPELLER SHAFTS

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: RESET SERVICE INDICATOR

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: WINDSHIELD CITY / MIKE - (703) 930 6642.

DESCRIPTION: WINDSHIELD CITY / MIKE - (703) 930 6642. ~|~PRICE QUOTE ON REPLACEMENT OD WINDSHIELD ~|~ ~|~167024

CABIN FILTER REPLACED OIL FILTER. CHANGED ENGINE OIL AND INSTALLED NEW CRUSH WASHER ON DRAIN PLUG. TORQUE DRAIN PLUG TO 25 FT LB. ADJUSTED AIR PRESSURE IN THE TIRES TO 32 PSI. LOAD TEST BATTERY. BATTERY ___

PRICE QUOTE ON REPLACEMENT OF WINDSHIELD PRICE QUOTE ON REPLACEMENT OF WINDSHIELD

SERVICE: WINDSHIELD WASHER SOLVENT FILL

DESCRIPTION:

160704 MILES

DATE: 01/21/2014

REPAIR# 0683956

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: BATTERY COMB: BATTERY

DESCRIPTION: BATTERY COMB: BATTERY

~RO#417594...DATE:11/15/09...MILES-86337...DURING SERVICE TECH FOUND BATTERY FAILED LOADTEST. REPLACE 75/25 SPLIT ~FAILED LOADTEST ~160704 DEAD BATTERY. 19001A 60 LOAD TEST BATTERY AND BATTERY FAILED LOAD TEST. NEED TO REPLACE THE BATTERY. PRINTED (3) BATTERY TEST PRINTOUTS. WARRANTY CODE ON PRINTOUT IS 91PP. THE ORIGINAL EQUIPMENT BATTERY SUPPLIER IS INTERSTATE. REMOVED AND REPLACED

SERVICE: COUPON

DESCRIPTION: COUPON ~15% COSTCO COUPON ~ COUPON

~15% COSTCO COUPON ~

SERVICE: TECH REPLACED BATTERY

DESCRIPTION: TECH REPLACED BATTERY

~RO#417594...DATE:11/15/09...MILES-86337...DURING SERVICE TECH FOUND BATTERY FAILED LOADTEST. REPLACE 75/25 SPLIT ~

156068 MILES

DATE: 09/27/2013

REPAIR# 0664202

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: OIL AND FILTER - CHANGE

DESCRIPTION: OIL AND FILTER - CHANGE ~OIL AND FILTER - CHANGE ~ ~156068 40 OIL AND FILTER CHANGE TOP OFF FLUID RESET MAINTENANCE LIGHT

SERVICE: USED COUPON

DESCRIPTION: USED COUPON ~CUSTOMER HAS A 15% DISCOUNT FROM COSTCO USED COUPON ~CUSTOMER HAS A 15% DISCOUNT FROM COSTCO

146423 MILES

DATE: 04/13/2013

REPAIR# 0635732

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: COSTCO COUPON

DESCRIPTION: COSTCO COUPON ~CUSTOMER HAS 15% OFF COUPON FROM COSTCO

SERVICE: COUPON

DESCRIPTION: COUPON ~CUSTOMER HAS 15% OFF COUPON FROM COSTCO

SERVICE: INSPECT ACTIVE HEIGHT CONTROL SUSPENSION ACCUMULATOR

DESCRIPTION:

SERVICE: INSPECT AUTOMATIC TRANSMISSION FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT BODY PAINT AND CORROSION

DESCRIPTION:

SERVICE: INSPECT BOLTS AND NUTS ON CHASSIS AND BODY

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS
DESCRIPTION:

SERVICE: INSPECT DRIVE BELT(S)
DESCRIPTION:

SERVICE: INSPECT FRONT DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT SUSPENSION BALL JOINTS
DESCRIPTION:

SERVICE: LOANER
DESCRIPTION: LOANER ~LOANER#6772

SERVICE: MEASURE BRAKE PAD THICKNESS AND ROTOR
RUNOUT
DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

SERVICE: THANK YOU
DESCRIPTION: THANK YOU ~703 304 9830

SERVICE: INSPECT DRIVE AXLE BOOTS
DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS
DESCRIPTION:

SERVICE: INSPECT FUEL TANK, CAP, LINE AND HOSES
DESCRIPTION:

SERVICE: INSPECT STEERING OPERATION AND LINKAGE
DESCRIPTION:

SERVICE: INSPECT TRANSFER CASE FLUID
DESCRIPTION:

SERVICE: LUBRICATE FRONT PROPELLER SHAFT BUSHINGS
DESCRIPTION:

SERVICE: REPLACE BRAKE FLUID
DESCRIPTION:

SERVICE: REPLACE ENGINE COOLANT
DESCRIPTION:

SERVICE: SERVICE - 150,000 MILES
DESCRIPTION: SERVICE - 150,000 MILES ~SERVICE - 150,000
MILES ~146423 150K 660 150K F TIRES 7/32 R TIRES 7/32 PSI 34 F
BRAKE 10/32 R BRAKE 10/32 AC FILTER AIR FILTER BRAKE FLUID
REPLACE F WHEEL BARING SEAL LOBE DRIVE SHAFT COLIND
REPLACE

139143 MILES

DATE: 11/01/2012

REPAIR# 0609631

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: REPLACE FRONT BRAKE PADS,REPLACE FRONT
ROTORS,REPLACE SHIMS AND LUBE CALIPER PIN
DESCRIPTION: REPLACE FRONT BRAKE PADS,REPLACE FRONT
ROTORS,REPLACE SHIMS AND LUBE CALIPER PIN ~CUSTOMER
STATES THE BRAKES A MAKE SQUEALING NOSIE WHEN BRAKING
~139135 PAY TEC 788 1HR 400 PAY TECH 5468 3HR AND TEC 788
1HRRODE TEST BRAKE VIBRATING F BRAKE AFTER MARKET AND
PADS SHIM /NEED F ROTER AND PADS AND SHIM REPLACED
FRONT ROTORS, BRAKE PADS AND SHIMS LUBE BARRING

SERVICE: USED COUPON

DESCRIPTION: USED COUPON ~CUSTOMER HAS 15% OFF
COUPON FROM COSTCO USED COUPON ~CUSTOMER HAS 15%
OFF COSTCO COUPON

139116 MILES

DATE: 10/18/2012

REPAIR# 0607898

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: NEED ALLL KEYS

SERVICE: REPLACE BOTH REAR ROTORS,SHIMS, BRAKE PADS

DESCRIPTION: NEED ALL KEYS ~!~CUSTOMER STATES THE MASTER KEY CAME APART

SERVICE: REPLACE REAR PASSENGR SIDE WHEEL STUD (1)
DESCRIPTION: REPLACE REAR PASSENGR SIDE WHEEL STUD (1) ~!~FOUND REAR PASSENGER SIDE STUD BROKE OFF ~!~ ~!~139116 150 REMOVED AND REPLACED ONE RIGHT REAR WHEEL STUD AND LUG NUT.

AND LUBE CALIPER PINS
DESCRIPTION: REPLACE BOTH REAR ROTORS, SHIMS, BRAKE PADS AND LUBE CALIPER PINS ~!~CUSTOMER STATES THE BRAKES ARE MAKING SQUEAKING NOISE ~!~ ~!~139113 200 PAY TECH 5488 2.0HRS - REMOVED AND REPLACED REAR BRAKE ROTORS, PADS AND SHIMS, CLEANED/ LUBED SLIDES, ADJUSTED PARKING BRAKE AND ROAD TESTED VEHICLE.

SERVICE: USED COUPON
DESCRIPTION: USED COUPON ~!~COSTCO COUPON 15% OFF USED COUPON ~!~COSTCO 15% OFF COUPON

138150 MILES

DATE: 09/26/2012

REPAIR# 0604362
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 15% OFF
DESCRIPTION: 15% OFF ~!~15% OF COSTCO COUPON/////

SERVICE: 15%OFF
DESCRIPTION: 15%OFF ~!~15%OFF

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY
DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~!~COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

SERVICE: ENGINE OIL AND FILTER CHANGE, AND LUBRICATION. WASH AND VACUUM
DESCRIPTION: ENGINE OIL AND FILTER CHANGE, AND LUBRICATION. WASH AND VACUUM ~!~ENGINE OIL AND FILTER CHANGE, AND LUBRICATION. WASH AND VACUUM ~!~ ~!~138150 LOF 40 LOF, TIRE SET TO 35 PSI, MAIN RESET, LIGHT CHECK GOOD, BATTERY GOOD 12.73 VOLT, WASHER AND BRAKE FLUID FILLED.

131562 MILES

DATE: 06/28/2012

REPAIR# 0589333
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: ENGINE OIL AND FILTER CHANGE, AND LUBRICATION. WASH AND VACUUM
DESCRIPTION: ENGINE OIL AND FILTER CHANGE, AND LUBRICATION. WASH AND VACUUM ~!~ENGINE OIL AND FILTER CHANGE, AND LUBRICATION. WASH AND VACUUM ~!~ ~!~131562 40 PERFORMED LOF, CHANGED ENGINE OIL AND FILTER, TORQUED DRAIN PLUG TO 25 FT/LBS TOPPED OFF WASHER FLUID, RESET MAINT LIGHT AND STICKER.. CHEFCKED AND READJUSTED TIRE PRESSURES TO DOOR STICKER..FRONT BRAKES ARE AT 8/32 REAR ARE 9-10/32 WHILE INSPEC

SERVICE: REPLACE ALL 3 WIPER INSERTS
DESCRIPTION: REPLACE ALL 3 WIPER INSERTS ~!~CUSTOMER STATES CHECK WIPER INSERTS ~!~ ~!~131562 30 REPLACED 3 WIPER INSERTS

SERVICE: USED COUPON
DESCRIPTION: USED COUPON ~!~CUSTOMER HAS 15% OFF COUPON FROM COSTCO USED COUPON ~!~CUSTOMER HAS 15% OFF FROM COUPON

124750 MILES

DATE: 02/24/2012

REPAIR# 0568799
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: COSTCO \$15.00 DISCOUNT

SERVICE: COSTCO DISCOUNT.

DESCRIPTION: COSTCO \$15.00 DISCOUNT ~|~COSTCO 15% DISCOUNT CHARGE TO ACCT 6501

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~LOANER #5708

SERVICE: INSPECT AUTOMATIC TRANSMISSION FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT BOLTS AND NUTS ON CHASSIS AND BODY
DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE BOOTS
DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS
DESCRIPTION:

SERVICE: INSPECT FUEL TANK, CAP, LINE AND HOSES
DESCRIPTION:

SERVICE: INSPECT SUSPENSION BALL JOINTS
DESCRIPTION:

SERVICE: MEASURE BRAKE PAD THICKNESS AND ROTOR RUNOUT
DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER
DESCRIPTION:

SERVICE: REPLACE SPARK PLUGS
DESCRIPTION:

SERVICE: SPECIAL ORDERED NEW KEY HOUSING
DESCRIPTION: SPECIAL ORDERED NEW KEY HOUSING ~|~CUSTOMER REQUEST NEW KEY HOUSING

DESCRIPTION: COSTCO DISCOUNT. ~|~CUSTOMER HAS A 15% OFF COSTCO DISCOUNT CHARGE TO 6501

SERVICE: INSPECT ACTIVE HEIGHT CONTROL SUSPENSION ACCUMULATOR
DESCRIPTION:

SERVICE: INSPECT BODY PAINT AND CORROSION
DESCRIPTION:

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS
DESCRIPTION:

SERVICE: INSPECT DRIVE BELT(S)
DESCRIPTION:

SERVICE: INSPECT FRONT DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: LUBRICATE FRONT PROPELLER SHAFT BUSHINGS
DESCRIPTION:

SERVICE: REPLACE BRAKE FLUID
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

SERVICE: SERVICE - 120,000 MILES
DESCRIPTION: SERVICE - 120,000 MILES ~|~SERVICE - 120,000 MILES ~|~ ~|~124750 880 LOF TOP OFF LIGHT RESET /AIR 34 PSI F/BRAKE 7/32 REAR 8/32 ALL TIRES ARE 8/32 BAL AND ROTATE AIR AND AC FILTER REPLACE SPARK PLUG REPLACE HEIGH SUSPENSION FLUID REPLACE BRAKE FLUID REPLACE LUB ALL DRIVE SHAFT REPACTH FRONT BEARING / AND REPLACE

122257 MILES

DATE: 12/21/2011

REPAIR# 0558069
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 15% DISCOUNT PROVIDED THROUGH COSTCO PROGRAM
DESCRIPTION: 15% DISCOUNT PROVIDED THROUGH COSTCO PROGRAM ~|~CUSTOMER STATES VEHICLE WAS PURCHASE THROUGH COSTCO, SHOULD RECEIVE 15% OFF PARTS AND LABOR, PLEASE CONFIRM

SERVICE: FOUR WHEEL ALIGNMENT
DESCRIPTION: FOUR WHEEL ALIGNMENT ~|~FOUR WHEEL

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY
DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~LOANER #7096

SERVICE: MOUNT AND BALANCE 4 TIRES
DESCRIPTION: MOUNT AND BALANCE 4 TIRES ~|~MOUNT AND

ALIGNMENT ~-~ 122251 4 WHEEL ALIGNMENT 150 PERFORMED 4 WHEEL ALIGNMENT. RESULTS ATTACHED TO TICKET. TEST DROVE VEHICLE, VEHICLE DRIVES STRAIGHT AND STEERING WHEEL IS STRAIGHT.

SERVICE: PERFORMED POWER STEERING FLUID FLUSH

DESCRIPTION: PERFORMED POWER STEERING FLUID FLUSH ~-~DURING SERVICE, FOUND POWER STEERING FLUID IS BLACK ~-~ 122257 DIRTY/BLACK FLUID 100 PERFORMED POWER STEERING FLUSH. FLUSHED POWER STEERING SYSTEM. TEST DROVE VEHICLE POWER STEERING WORKS PROPERLY.

SERVICE: REPLACED PASSENGER FRONT CV BOOT

DESCRIPTION: REPLACED PASSENGER FRONT CV BOOT ~-~DURING SERVICE, FOUND FRONT CV BOOTS LEAKING GREASE (FRONT LEFT - CLASS 1 LEAK, FRONT RIGHT - CLASS 2-3 LEAK) ~-~ 122257 RIGHT FRONT CV BOOT LEAKING GREASE. 500 FOUND BOTH CV BOOTS LEAKING GREASE. LEFT FRONT IS A CLASS ONE LEAK. RIGHT FRONT WAS A CLASS 3 LEAK. REMOVED FRONT RIGHT SPINDAL AND REMOVED FRONT RIGHT AXLE. REPLACED RIGHT AXLE BOOTS AND GREASE. REINSTALLED

BALANCE MICHELIN TIRES, INSTALL SOP TIRES ~-~ 122251 TIRES WERE 3/32 160 MOUNT AND BALANCED 4 NEW MICHELIN TIRES. SET TIRE PRESSURE. TEST DROVE VEHICLE NO VIBRATIONS AT HIGHWAY SPEEDS.

SERVICE: REPLACED MISSING LUGNUTS ON PASSENGER FRONT WHEEL

DESCRIPTION: REPLACED MISSING LUGNUTS ON PASSENGER FRONT WHEEL ~-~DURING SERVICE, FOUND RIGHT FRONT WHEEL MISSING 1 LUGNUT AND 1 WHEEL LOCK NUT ~-~ 122257 MISSING 2 LUG NUTS FOUND RIGHT FRONT WHEEL MISSING 2 LUG NUTS. INSTALLED TWO NEW LUG NUTS.

SERVICE: THANK YOU FOR YOUR BUSINESS

DESCRIPTION: THANK YOU FOR YOUR BUSINESS ~-~703-304-9830

121741 MILES

DATE: 12/08/2011

REPAIR# 0555923

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: TECH REPLACED LEFT SIDE LOW BEAM

DESCRIPTION: TECH REPLACED LEFT SIDE LOW BEAM ~-~DRIVERS SIDE LOW BEAM IS OUT CHECK HARNESS AND BULB AND REPLACE WHAT IS NECESSARY ~-~ 121741 REPLACE NEW HEAD LIGHT LEFT LOBEAM 030 REPLACE NEW LEFT LO BEAM LIGHT

121144 MILES

DATE: 11/23/2011

REPAIR# 0553491

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: TECH CHECKED THE WIRE ON HEADLIGHT IT IS IN GOOD CONDITION. THE BULB IS ON RIGHT

DESCRIPTION: TECH CHECKED THE WIRE ON HEADLIGHT IT IS IN GOOD CONDITION. THE BULB IS ON RIGHT ~-~CHECK DRIVERS SIDE HEADLIGHT IT GOES ON AND OFF CHECK WIRE THAT IS ON THE BACK

117842 MILES

DATE: 08/25/2011

REPAIR# 0536273

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 15% OFF COUPON

DESCRIPTION: 15% OFF COUPON ~-~CUSTOMER RECIEVES 15% OFF COUPON

SERVICE: ADJUSTED FRONT HEADLAMPS

DESCRIPTION: ADJUSTED FRONT HEADLAMPS ~-~CUSTOMER STATES THE HEADLIGHTS LOOK EITHER OUT OR MISALINGED PLEASE CHECK ~-~ 117842 ADJUSTED HEADLIGHTS 100

SERVICE: ENGINE OIL AND FILTER CHANGE,AND LUBRICATION. WASH AND VACUUM
DESCRIPTION: ENGINE OIL AND FILTER CHANGE,AND LUBRICATION. WASH AND VACUUM ~|~ENGINE OIL AND FILTER CHANGE,AND LUBRICATION. WASH AND VACUUM ~|~ ~|~117842 40 PERFORMED LOF (7.2QTS, DRAIN PLUG TORQUED TO 25 FT LBS), TOPPED OFF WASHER FLUID, CHECKED/SET TIRE PRESSURE, RESET SVC INDICATORS AND PLACED REMINDER ON WINDSHIELD.

SERVICE: REPLACED LEFT REAR INNER BRAKE LIGHT
DESCRIPTION: REPLACED LEFT REAR INNER BRAKE LIGHT ~|~CUSTOMER STATES LEFT REAR BRAKE LIGHT IS OUT PLEASE CHECK ~|~ ~|~117842 50 REMOVED AND REPLACED LEFT INNER BRAKE/PARKING LIGHT BULB.

SERVICE: REPLACED LEFT FRONT MARKER LIGHT
DESCRIPTION: REPLACED LEFT FRONT MARKER LIGHT ~|~CUSTOMER APPROVED LEFT FRONT MARKER LIGHT ~|~ ~|~117842 30 REMOVED AND REPLACED LF FRONT MARKER LIGHT BULB.

109653 MILES

DATE: 04/10/2011

REPAIR# 0511836
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: BALANCE FRONT TIRES
DESCRIPTION:

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY
DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

SERVICE: ROAD TEST
DESCRIPTION:

SERVICE: SERVICE - 110,000 MILES
DESCRIPTION: SERVICE - 110,000 MILES ~|~SERVICE - 110,000 MILES ~|~ ~|~109652 110 K PAY 464 200 AIR PRESSUR EADJUSTED BRAKES F 2/32 R 5/32 TIRES 3/32 STAMP THE MAINT BOOK

SERVICE: WINDSHIELD WASHER SOLVENT FILL
DESCRIPTION:

SERVICE: CLEAN CABIN AIR FILTER
DESCRIPTION:

SERVICE: INSPECT BRAKE PADS AND/OR LININGS, ROTORS AND/OR DRUMS
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER
DESCRIPTION:

SERVICE: ROTATE TIRES
DESCRIPTION:

SERVICE: TECH HAS RECOMMENDED THE FOLLOWING: FRONT BRAKES AND ROTORS, 4TIRES (DOWN TO 3/3
DESCRIPTION: TECH HAS RECOMMENDED THE FOLLOWING: FRONT BRAKES AND ROTORS, 4TIRES (DOWN TO 3/3 ~|~RECOMENDATIONS

103350 MILES

DATE: 12/12/2010

REPAIR# 0489562
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY
DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

SERVICE: ENTER DESCRIPTION
DESCRIPTION: ENTER DESCRIPTION ~|~703 421 7244

SERVICE: ENGINE OIL AND FILTER CHANGE,AND LUBRICATION. WASH AND VACUUM
DESCRIPTION: ENGINE OIL AND FILTER CHANGE,AND LUBRICATION. WASH AND VACUUM ~|~ENGINE OIL AND FILTER CHANGE,AND LUBRICATION. WASH AND VACUUM

SERVICE: GREASED THE LOWER STEERING COLUMN BOOT
DESCRIPTION: GREASED THE LOWER STEERING COLUMN BOOT

~|~CUSTOMER STATES VEHICLE IS STILL MAKING A RUBBING NOISE AFTER ALF WAS PERFORMED

101147 MILES

DATE: 10/09/2010

REPAIR# 0477605

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: ENTER DESCRIPTION

DESCRIPTION: ENTER DESCRIPTION ~|~PICK CAR UP AT CUSTOMER'S HOUSE AND LEAVE LOANER CAR.

SERVICE: REALIGNED STEERING WHEEL

DESCRIPTION: REALIGNED STEERING WHEEL ~|~CUSTOMER STATES STEERING WHEEL IS NOT STRAIGHT. YOU HAVE TO TURN WHEEL TO KEEP CAR STRIGHT ON THE ROAD. CUSTOMER JUST HAD SSC ALF DONE ON 10-8-10 ~|~ ~|~101147 STEERING WHEEL WASN'T CALIBRATED CORRECTLY AFTER COMPLETING ALF CAMPAIGN STEERING WHEEL HAS BEEN CALIBRATED CORRECTLY AND IS NOW CENTERED.

101146 MILES

DATE: 10/08/2010

REPAIR# 0477128

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: ALF INSTALL STEERING FITTING KIT & SUPPORT KIT - L

DESCRIPTION: ALF INSTALL STEERING FITTING KIT & SUPPORT KIT - L ~|~CUSTOMER STATES PERFORM ALF ~|~TECH COMPLETED ALF CAMPAGIN ~|~101146 LEXUS CAMPAIGN 0523G1 190 ALF COMPLETE.

SERVICE: CONTACT #

DESCRIPTION: CONTACT # ~|~7034217244

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

SERVICE: TECH INSTALLED NEW KEY BATTERY

DESCRIPTION: TECH INSTALLED NEW KEY BATTERY ~|~CUSTOMER STATES REPLACE BATTERY IN KEYLESS REMOTE ~|~ ~|~101146 A NEW BATTERY HAS BEEN INSTALLED IN THE KEY.

SERVICE: TECH REPLACED PLASTIC SCREWS

DESCRIPTION: TECH REPLACED PLASTIC SCREWS ~|~CUSTOMER STATES JUST UPDATED MAP DISC. ORDERED SCREWS FOR COVER FOR DVD COVER ~|~ ~|~101146 PLASTIC SCREWS MISSING FROM NAV DISC COVER UNDER PASSENGER SEAT 2 NEW PLASTIC SCREWS HAVE BEEN INSTALLED FOR NAV DISC COVER.

96966 MILES

DATE: 07/27/2010

REPAIR# 0463857

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: BALANCE FRONT TIRES

DESCRIPTION:

SERVICE: CLEAN CABIN AIR FILTER

DESCRIPTION:

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

SERVICE: ENTER DESCRIPTION

DESCRIPTION: ENTER DESCRIPTION ~|~703 304 9830 ENTER DESCRIPTION ~|~RECIEVES 15% DISCOUNT FOR COSTCO BUYING PROGRAM

SERVICE: INSPECT BRAKE PADS AND/OR LININGS, ROTORS

SERVICE: PARTS ORDRED

AND/OR DRUMS

DESCRIPTION:

SERVICE: REPAIRED RIGHT FRONT DOOR PANEL

DESCRIPTION: REPAIRED RIGHT FRONT DOOR PANEL

~!~CUSTOMER STATES THERE IS DAMAGE ON DRIVERS SIDE FRONT DOOR FROM WHEN WE PUT MIRROR INTO VEHICLE

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: SERVICE - 95,000 MILES

DESCRIPTION: SERVICE - 95,000 MILES ~!~SERVICE - 95,000 MILES

~!~ ~!~96966 95K 200 95K DONE TEST BATTERY STICKER DONE BOOK DONE TIERS 7/32 PSI 35 BRAKE F R 6/32 BALANCE FRONT TIRES CLEAR A/C FILTER

DESCRIPTION: PARTS ORDRED ~!~CUSTOMER STATES WHEN WE UPDATED HER NAV SYSTEM WITH A NEW DISC THE COVER IS LOOSE AND THERE ARE SCREWS MISSING

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACED RIGHT FRONT HEADLIGHT BULB LOW BEAM

DESCRIPTION: REPLACED RIGHT FRONT HEADLIGHT BULB LOW

BEAM ~!~CUSTOMER STATES PASSENGER SIDE HEADLIGHT IS OUT PLEASE CHECK ~!~ ~!~96966 HEADLIGHT 050 REPLACE R/F HEAD LIGHT LOW BENM BULB DONE

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: WINDSHIELD WASHER SOLVENT FILL

DESCRIPTION:

93483 MILES

DATE: 05/23/2010

REPAIR# 0451410

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: ENTER DESCRIPTION

DESCRIPTION: ENTER DESCRIPTION ~!~CUSTOMER HAS 15%OFF COUPOUN FROM COSTCO ENTER DESCRIPTION ~!~COSTO 15% DISCOUNT CARD

SERVICE: SEE LIGHTS LISTED

DESCRIPTION: SEE LIGHTS LISTED ~!~CHECK ALL LIGHTS ~!~

~!~93483 000 DID NOT FIND ANY OTHER LIGHTS OUT

SERVICE: RIGHT TAG LIGHT OUT

DESCRIPTION: RIGHT TAG LIGHT OUT ~!~TAG LIGHT IS OUT ~!~ ~!~93483 30 REPLACED TAG LIGHT BULB RIGHT TAG LIGHT OUT ~!~TAG LIGHT IS OUT ~!~ ~!~93483 30 REPLACED TAG LIGHT BULB

SERVICE: TECH REPLACED HEADLIGHT BULB

DESCRIPTION: TECH REPLACED HEADLIGHT BULB

~!~HEADLIGHT BULB OUT ~!~ ~!~93483 50 REPLACED HEADLIGHT BULB TECH REPLACED HEADLIGHT BULB ~!~HEADLIGHT BULB OUT ~!~ ~!~93483 50 REPLACED HEADLIGHT BULB

SERVICE: TECH REPLACED MIRROR ASSEMBLY

DESCRIPTION: TECH REPLACED MIRROR ASSEMBLY

~!~PASSENGER MIRROR IS SOP IN PARTS HANG IT ~!~ ~!~93483 150 REPLACED PASSANGER FRONT SIDE MIRROR TECH REPLACED MIRROR ASSEMBLY ~!~PASSENGER MIRROR IS SOP IN PARTS HANG IT ~!~ ~!~93483 150 REPLACED PASSANGER FRONT SIDE MIRROR

SERVICE: TECH REPLACED NAVI DISC

DESCRIPTION: TECH REPLACED NAVI DISC ~!~REPLACE NAVI

DISC ~!~ ~!~93483 50 REPLACED NAV DISC TECH REPLACED NAVI DISC ~!~REPLACE NAVI DISC ~!~ ~!~93483 50 REPLACED NAV DISC

90032 MILES

DATE: 02/14/2010

REPAIR# 0432437

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~!~LOANER #

SERVICE: CREDIT ADJUSTMENT ////

DESCRIPTION: CREDIT ADJUSTMENT //// ~!~DISCOUNT ADJUSTMENT////

SERVICE: ENTER DESCRIPTION

SERVICE: INSPECT ACTIVE HEIGHT CONTROL SUSPENSION

DESCRIPTION: ENTER DESCRIPTION ~|~CUSTOMER GETS 15% OFF FOR COSTCO DICSCOUNT

SERVICE: INSPECT AUTOMATIC TRANSMISSION FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT BOLTS AND NUTS ON CHASSIS AND BODY
DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE BOOTS
DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS
DESCRIPTION:

SERVICE: INSPECT FUEL TANK, CAP, LINE AND HOSES
DESCRIPTION:

SERVICE: INSPECT SUSPENSION BALL JOINTS
DESCRIPTION:

SERVICE: MEASURE BRAKE PAD THICKNESS AND ROTOR RUNOUT
DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER
DESCRIPTION:

SERVICE: REPLACE TIMING BELT
DESCRIPTION:

SERVICE: SERVICE - 90,000 MILES
DESCRIPTION: SERVICE - 90,000 MILES ~|~SERVICE - 90,000 MILES ~|~ ~|~90032 PERFORMED 90K SERVICE TECH 5308 860 RESET MAINT LIGHT. INSTALLED REMINDER STICKER. STAMPED MAINT BOOK. LUBE OIL AND FILTER CHANGE. TORQUED DRAIN PLUG TO 30 FT-LBS. ROTATE TIRES. TORQUED WHEELS TO 100 FT-LBS. CHANGE A/C AND AIR FILTER. REPLACED TIMIN

ACCUMULATOR
DESCRIPTION:

SERVICE: INSPECT BODY PAINT AND CORROSION
DESCRIPTION:

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS
DESCRIPTION:

SERVICE: INSPECT DRIVE BELT(S)
DESCRIPTION:

SERVICE: INSPECT FRONT DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL
DESCRIPTION:

SERVICE: LUBRICATE FRONT PROPELLER SHAFT BUSHINGS
DESCRIPTION:

SERVICE: REPLACE BRAKE FLUID
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

SERVICE: REPLACEDWATERPUMPAND DRIVE BELT
DESCRIPTION: REPLACEDWATERPUMPAND DRIVE BELT ~|~CUSTOMER APPROVES WATER PUM P AND DRIVE BELTS ~|~ ~|~90023 FOUND WATER PUMP LEAKING. REPLACED WATER PUMP AND DRIVE BELT TECH 5308 250

88707 MILES

DATE: 01/04/2010

REPAIR# 0426142

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: ADVISED CUSTOMER, OF REPAIR. RIGHT MIRROR ASSEMBLY-\$ 950.00

DESCRIPTION: ADVISED CUSTOMER, OF REPAIR. RIGHT MIRROR ASSEMBLY-\$ 950.00 ~|~CUSTOMER REQUESTS ESTIMATE ON RIGHT OUT SIDE MIRROR REPAIR (JUST ESTIMATE) ~|~ ~|~88707 MIRROR & MIRROR HOUSING BROKEN ESTIMATE GIVEN.

SERVICE: REPLACED RIGHT HEADLIGHT BULB

DESCRIPTION: REPLACED RIGHT HEADLIGHT BULB ~|~CUSTOMER STATES HEADLIGHT RIGHT SIDE IS OUT ~|~ ~|~88707 BULB WAS BLOWN OUT 30 RIGHT HAND LOW BEAM HEADLIGHT REPLACED.

SERVICE: CUSTOMER GETS 15% DISCOUNT
DESCRIPTION:

86337 MILES

DATE: 11/15/2009

REPAIR# 0417594

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: LAST REPLACED BATTERY 1/25/08 MILEAGE 58103 RO # 307990

DESCRIPTION: LAST REPLACED BATTERY 1/25/08 MILEAGE 58103 RO # 307990 ~~-CUSTOMER STATES VEHICLE KEEPS DIEING OR NOT START. IT HAS A HARD TIME STARTING ~~-BAD BATTERY CELL ~~-86337 BATTERY 190011A ... WARRANTY CODE603P 60

84383 MILES

DATE: 10/08/2009

REPAIR# 0410957

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 15% COSCO DISCOUNT

DESCRIPTION: 15% COSCO DISCOUNT ~~-15% DISCOUNT (COSCO)

SERVICE: COSCO 15% DISCOUNT

DESCRIPTION: COSCO 15% DISCOUNT ~~-15% DISCOUNT (COSCO)

SERVICE: LOANER FOR CUSTOMER DURING SERVICE.

DESCRIPTION: LOANER FOR CUSTOMER DURING SERVICE. ~~-LOANER#8407

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: TECH REPALCED THE PASSENGER SIDE LOW BEAM HEADLIGHT BULB.

DESCRIPTION: TECH REPALCED THE PASSENGER SIDE LOW BEAM HEADLIGHT BULB. ~~-CUSTOMER STATES THE VEHICLE HAS A BULB OUT ON THE FRONT. REPLACE BLOWN BULB. ~~-84383 PASSENGER SIDE LOW BEAM HEADLIGHT BULB OUT. REPALCED LOWBEAM HEADLIGHT BULB.

SERVICE: CLEAN CABIN AIR FILTER

DESCRIPTION:

SERVICE: INSPECT PARKING BRAKE OPERATION

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: SERVICE - 85,000 MILES

DESCRIPTION: SERVICE - 85,000 MILES ~~-SERVICE - 85,000 MILES ~~-84383 PERFORMED SERVICE, TIRES 8/32NDS. BRAKES, 10/32NDS.

79794 MILES

DATE: 07/07/2009

REPAIR# 0395004

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: REPLACED WHEEL LOCK SET AND KEY

DESCRIPTION: REPLACED WHEEL LOCK SET AND KEY ~~-CUSTOMER STATES THE WHEEL LOCK IS BROKEN ON THE RIGHT REAR WHEEL, PLEASE REPLACE ~~-79794 REPLACED WHEEL LOCKS AND PLACE KEY IN THE TOOL SET,

REPAIR# 0392357**REPORTED BY:** Pohanka Lexus Chantilly**SERVICE:** COSTCO MEMBER COUPON DISCOUNT**DESCRIPTION:** COSTCO MEMBER COUPON DISCOUNT ~~-REFUND CUST 15% FOR 391891 DUE TO COSTCO DISCOUNT NOT GIVEN. - \$252.49, CHARGE TO 6501.**SERVICE:** CUSTOMER CREDIT**DESCRIPTION:** CUSTOMER CREDIT ~~-REFUND CUST 15% FOR 391891 DUE TO COSTCO DISCOUNT NOT GIVEN. -\$252.49, CHARGE TO 6501.

78825 MILES

DATE: 06/20/2009

REPAIR# 0391891**REPORTED BY:** Pohanka Lexus Chantilly**SERVICE:** 75000 MILE SERVICE**DESCRIPTION:** 75000 MILE SERVICE ~~-75000 MILE SERVICE ~~- ~~-78825 75K 180 ALL TIRES 4/32 LEFT , REAR HAVE BALL OUT SIDE , RIGHT FRONT REAR HAVE BALL IN SIDE BRAKE PADS FRONT 7/32 REAR 8/32 , 35 PSI LUBE D/SHAFT NEW A/C FILTER**SERVICE:** CONTACT #**DESCRIPTION:** CONTACT # ~~-703 304 9830**SERVICE:** FOUR WHEEL ALIGNMENT**DESCRIPTION:** FOUR WHEEL ALIGNMENT ~~-FOUR WHEEL ALIGNMENT ~~- ~~-78825 150 4WA DONE**SERVICE:** LOANER #6841**DESCRIPTION:** LOANER #6841 ~~-COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY**SERVICE:** MOUNT AND BALANCE 4 TIRES**DESCRIPTION:** MOUNT AND BALANCE 4 TIRES ~~-MOUNT AND BALANCE 4 TIRES ~~- ~~-78825 160 MNB 4

72944 MILES

DATE: 01/05/2009

REPAIR# 0363940**REPORTED BY:** Pohanka Lexus Chantilly**SERVICE:** COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY**DESCRIPTION:** COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~~-COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY**SERVICE:** NAVIGATION COMPUTER**DESCRIPTION:** NAVIGATION COMPUTER ~~-NAVIGATION SCREEN IS INOPERABLE, ~~-REPLACE NAVIGATION COMPUTER 866111 ~~-72000 NAV 866111 040 REPLACE NAV DONE

71424 MILES

DATE: 12/05/2008

REPAIR# 0358538**REPORTED BY:** Pohanka Lexus Chantilly**SERVICE:** 70000 MILE SERVICE**DESCRIPTION:** 70000 MILE SERVICE ~~-70000 MILE SERVICE ~~- ~~-66073 70K 130 BRAKES 9/32F 10/32 R TREAD 6/32 35 PSI LOF ROTATION RESET MAINT LITE FLUIDS TOPPED**SERVICE:** 7911**DESCRIPTION:** 7911 ~~-COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY**SERVICE:** BALANCE TIRES ON SERVICE**DESCRIPTION:** BALANCE TIRES ON SERVICE ~~-BALANCE TIRES ~~- ~~-66073 BAL 2 FRO 030**SERVICE:** COUPON MEMBER COUPON**DESCRIPTION:** COUPON MEMBER COUPON ~~-COSTCO PARTICIPATING MEMBER 15% OFF

SERVICE: ENTER DESCRIPTION
DESCRIPTION: ENTER DESCRIPTION ~~-COSTCO PARTICIPATING MEMBER -15% OFF

SERVICE: R&R WHEEL,DISMOUNT TIRE,INSTALL PATCH,MOUNT & BALANCE WHEEL.
DESCRIPTION: R&R WHEEL,DISMOUNT TIRE,INSTALL PATCH,MOUNT & BALANCE WHEEL. ~~-C/S THE SPARE IS FLAT AND RETURN IT TO THE REAR PASSENGER TIRE ~~-66073 PATCH 050

SERVICE: REPLACE REAR HATCH STAYS
DESCRIPTION: REPLACE REAR HATCH STAYS ~~-C/S THE HATCH DOES NOT STAY UP ~~-66073 TRUNK STANDS 100 R&R TRUNK STANDS

SERVICE: PARTS WERE SPECIAL ORDERED.YOU WILL BE NOTIFIED BY OUR PARTS DEPDEPARTMENT WHEN
DESCRIPTION: PARTS WERE SPECIAL ORDERED.YOU WILL BE NOTIFIED BY OUR PARTS DEPDEPARTMENT WHEN ~~-C/S THE NAV SCREEN IS BLACK DOES NOT COME ON,HAVE TO HIT THE SCREEN TO COME ON

SERVICE: REPLACE 1 STUD BOLT
DESCRIPTION: REPLACE 1 STUD BOLT ~~-FOUND REAR DRIVER SIDE STUD BROKE OFF ~~-66073 STUD 100 R&R BROKEN STUD

66072 MILES

DATE: 08/14/2008

REPAIR# 0341221
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 15% DISCOUNT
DESCRIPTION: 15% DISCOUNT ~~-15% DISCOUNT -- COSTCO PARTICIPATING MEMBER 15% DISCOUNT ~~-15% DISCOUNT -- COSTCO PATICAPATING MEMBER

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY
DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~~-COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

SERVICE: TECH FOUND NAVIGATION SCREEN IS FAILING IT WILL STOP WORKING AT SOME POIN WE ARE
DESCRIPTION: TECH FOUND NAVIGATION SCREEN IS FAILING IT WILL STOP WORKING AT SOME POIN WE ARE ~~-C/S NAVAGATION SCREEN IN DASH IS GOING OFF WHILE DRIVING YOU CAN HIT DASH AND IT WILL COME ON CHECK AND ADVISE ~~-66072 CHECKED THE MULTI DISPALY ASSY,PERFORMED THE PIN TEST ON TX TERMINALS.PIN TEST IS OK.NEED TO REPLACE DISPLAY ASSY.FLAG TECH 233 1.0 FOR DIAGNOSTIC.

SERVICE: TECH REPLACED ALL RIDE HEIGHT SENSORS
DESCRIPTION: TECH REPLACED ALL RIDE HEIGHT SENSORS ~~-C/S HEIGHT CONTROL IS NOT WORKINGIS UP IN THE AIR ~~-66072 HEIGH CONTROL SENSOR INOP 300 REPLACED ALL THREE SENSOR

64775 MILES

DATE: 07/08/2008

REPAIR# 0335042
REPORTED BY: Pohanka Lexus Chantilly

SERVICE: TECH REMOVED SCREEN FROM CAR FOUND LOOSE CONNECTION IN PROCESS REPAIRED WOIT IS
DESCRIPTION: TECH REMOVED SCREEN FROM CAR FOUND LOOSE CONNECTION IN PROCESS REPAIRED WOIT IS ~~-C/S HER MAP SCREEN BILIKED AND WENT BLACK AND CLOCK DOES NOT WORK AS WELL ~~-64775 NAV SCREEN BLINKED AND WENT BLAKED 100 CHECK THE DISC PLAYER IS WORKING CHECK THE FUSES ARE OK THEN REMOVE THE SCREEN FROM DASH CHEK THE CONECT OR WAS LOSE NOW ITS WORKING TEST DROVE

63379 MILES

DATE: 06/17/2008

REPAIR# 0331601

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 65000 MILE SERVICE

DESCRIPTION: 65000 MILE SERVICE ~|~65000 MILE SERVICE ~|~
~|~63378 65 K. 130 65 K. F. B. 11/ 32 R. 11 /32 TIRES 8-9/32

SERVICE: 9038 RETURNED

DESCRIPTION: 9038 RETURNED ~|~COURTESY CAR FUEL AND
CLEANING CHARGE IS \$5.00 PER DAY

58103 MILES

DATE: 01/25/2008

REPAIR# 0307990

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 60000 MILE SERVICE

DESCRIPTION: 60000 MILE SERVICE ~|~60000 MILE SERVICE ~|~
~|~LOF, CK ALL FLUIDS, REPLACE HEIGHT CONTOL FLUID
,REPLACE CABIN AIR FILTER, REPLACE ENGINE AIR F IILTER,
REPLACE BRAKE FLUID, LUBE SHAFTS, REPACC K FRONT WHEEL
BEARINGS, ROAD TEST, WASH

SERVICE: CK/REPLACE BATTERY AS NEC

DESCRIPTION: CK/REPLACE BATTERY AS NEC ~|~TECH FOUND
BATTERY TO FAIL TEST

SERVICE: LOANER #9007

DESCRIPTION: LOANER #9007 ~|~COURTESY CAR CHARGE

51420 MILES

DATE: 08/13/2007

REPAIR# 0279298

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 50000 MILE SERVICE

DESCRIPTION: 50000 MILE SERVICE ~|~50000 MILE SERVICE ~|~
~|~51000 50K 1.3 DONE

SERVICE: LOANER#2422

DESCRIPTION: LOANER#2422 ~|~COURTESY CAR FUEL AND
CLEANING CHARGE IS \$5.00 PER DAY

SERVICE: REPLACED FRONT BRAKES,

DESCRIPTION: REPLACED FRONT BRAKES, ~|~TECH FOUND
FRONT BRAKES 4/32 ~|~ ~|~51000 4/32 5.0

SERVICE: REPLACED PCV VALVE ,

DESCRIPTION: REPLACED PCV VALVE , ~|~TECH RECOMMEND
PCV VALVE ~|~ ~|~51000 CLOGGED FREE

SERVICE: REPLACED REAR BRAKES,

DESCRIPTION: REPLACED REAR BRAKES, ~|~TECH FOUND REAR
BRAKES 2/32 ~|~ ~|~51000 2/32 3.0 DONE

SERVICE: TECH PERFORMMEND INDUCTION SERVICE,

DESCRIPTION: TECH PERFORMMEND INDUCTION SERVICE,
~|~TECH RECOMMEND BG SERVICE ~|~ ~|~51000 BG 2.0 DONE

SERVICE: TECH REPLACE ALL WIPER INSEAT,

DESCRIPTION: TECH REPLACE ALL WIPER INSEAT,
~|~CUTSTOMER REPLACED WIPER INSERT ~|~ ~|~51000 DONE- FREE

SERVICE: TECH REPLACED DRIVE BELT,

DESCRIPTION: TECH REPLACED DRIVE BELT, ~|~TECH FOUND
DRIVE BELT CRACKING ~|~ ~|~51000 CRAKED 1.0 DONE

46225 MILES

DATE: 04/13/2007

REPAIR# 0258767

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 45000 MILE SERVICE

DESCRIPTION: 45000 MILE SERVICE ~|~45000 MILE SERVICE

SERVICE: COURTESY CAR #9342

DESCRIPTION: COURTESY CAR #9342 ~|~COURTESY CAR FUEL
AND CLEANING CHARGE IS \$5.00 PER DAY

40635 MILES

DATE: 09/25/2006

REPAIR# 0227924

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 40000 MILE SERVICE

DESCRIPTION: 40000 MILE SERVICE ~|~40000 MILE SERVICE

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

SERVICE: DONE

DESCRIPTION: DONE ~|~INTERIOR DETAIL \$140.00

35441 MILES

DATE: 06/02/2006

REPAIR# 0210720

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 35000 MILE SERVICE

DESCRIPTION: 35000 MILE SERVICE ~|~35000 MILE SERVICE

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

SERVICE: ESTIMATE \$199.95

DESCRIPTION: ESTIMATE \$199.95 ~|~PROVIDE ESTIMATE TO REPAIR SCRATCHES

30398 MILES

DATE: 12/04/2005

REPAIR# 0186091

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: ###7118

DESCRIPTION: ###7118 ~|~COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

SERVICE: 30000 MILE SERVICE

DESCRIPTION: 30000 MILE SERVICE ~|~30000 MILE SERVICE

29126 MILES

DATE: 11/02/2005

REPAIR# 0181491

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 5LB INSTALL DRL KIT MY03-05 LX470 (SSC)

DESCRIPTION: 5LB INSTALL DRL KIT MY03-05 LX470 (SSC) ~|~SERVICE CAMPAIGN ~|~DAYTIME RUNNING LIGHT (DRL) CAMPAIGN

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY ~|~LOANER # 2778

SERVICE: DELUXE WAND WASH BY POHANKA DETAIL DEPT.

DESCRIPTION: DELUXE WAND WASH BY POHANKA DETAIL DEPT. ~|~DELUXE HAND WASH ~|~ ~|~PER RICK

SERVICE: VA STATE INSPECTION

DESCRIPTION: VA STATE INSPECTION ~|~VA STATE INSPECTION

24906 MILES

DATE: 07/31/2005

REPAIR# 0168711

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 25000 MILE SERVICE

DESCRIPTION: 25000 MILE SERVICE ~|~25000 MILE SERVICE ~|~
~|~CHANGE OIL AND OIL FILTER, INSPECT AIR FILTER, INSPECT AIR
CONDITIONER FILTER, INSPECT BRAKE LININGS AND DRUMS,
INSPECT BRAKE PADS AND DISCS, INSPECT STEERING LINKAGE,
INSPECT BALL JOINTS AND DUST COVERS, INSPECT BOLTS AND
NUTS ON CHASSIS AND BODY, INSP

SERVICE: COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00
PER DAY

DESCRIPTION: COURTESY CAR FUEL AND CLEANING CHARGE IS
\$5.00 PER DAY ~|~LOANER # 3801

SERVICE: BALANCE WHEELS (4)

DESCRIPTION: BALANCE WHEELS (4) ~|~BALANCE WHEELS (4)

19533 MILES

DATE: 02/18/2005

REPAIR# 0147790

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 4LG REPLACE DVD - ALL OTHER (SSC)

DESCRIPTION: 4LG REPLACE DVD - ALL OTHER (SSC) ~|~4LG
REPLACE DVD - ALL OTHER (SSC) ~|~TECH PERFORMED SSC 4LG.

19338 MILES

DATE: 02/03/2005

REPAIR# 0145868

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 20000 MILE SERVICE

DESCRIPTION: 20000 MILE SERVICE ~|~20000 MILE SERVICE ~|~
~|~CHANGE OIL AND OIL FILTER, INSPECT AIR FILTER, INSPECT AIR
CONDITIONER FILTER, INSPECT BRAKE LININGS AND DRUMS,
INSPECT BRAKE PADS AND DISCS, INSPECT STEERING LINKAGE,
INSPECT BALL JOINTS AND DUST COVERS, INSPECT BOLTS AND
NUTS ON CHASSIS AND BODY, INSP

SERVICE: LOANER #7837

DESCRIPTION: LOANER #7837 ~|~COURTESY CAR CHARGE

SERVICE: DONE

DESCRIPTION: DONE ~|~REMOVE PAINT ON FRT BUMPER

15964 MILES

DATE: 10/11/2004

REPAIR# 0131841

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 15000 MILE SERVICE CHANGE OIL AND FILTER INSPECT
EXHAUST PIPES AND MOUNTING INSP

DESCRIPTION: 15000 MILE SERVICE CHANGE OIL AND FILTER
INSPECT EXHAUST PIPES AND MOUNTING INSP ~|~15000 MILE
SERVICE CHANGE OIL AND FILTER INSPECT EXHAUST PIPES AND
MOUNTING INSPECT AIR FILTER INSPECT BRAKE LININGS AND
DRUMS INSPECT BRAKE FLUID ROTATE TIRES INSPECT STEERING

SERVICE: FULL WASH AND WAX

DESCRIPTION: FULL WASH AND WAX ~|~DELUXE HAND
WASH/WAX

LINKAGE BALANCE 2 FRONT TIRES INSPECT STEERING GEAR BOX FOR OIL ~~-CHANGE OIL AND OIL FILTER, INSPECT EXHAUST PIPE S AND MOUNTING, INSPECT AIR FILTER, INSPECT BRA KE LININGS AND DRUMS, INSPECT BRAKE PADS AND DI SCS, INSPECT BRAKE LINE PIPES AND HOSES, INSPEC T STEERING LINKAGE, BALANCE TWO FRONT TIRES, IN SPECT STEERING

SERVICE: LOANER #7988

DESCRIPTION: LOANER #7988 ~~-COURTESY CAR FUEL AND CLEANING CHARGE IS \$5.00 PER DAY

SERVICE: VA STATE INSPECTION

DESCRIPTION: VA STATE INSPECTION ~~-VA STATE INSPECTION

10948 MILES

DATE: 06/21/2004

REPAIR# 0118531

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 10000 MILE SERVICE

DESCRIPTION: 10000 MILE SERVICE ~~-10000 MILE SERVICE ~~-
~-CHANGE OIL AND OIL FILTER, INSPECT AIR FILTER, INSPECT AIR
CONDITIONER FILTER, INSPECT BRAKE L ININGS AND DRUMS,
INSPECT BRAKE PADS AND DISCS, INSPECT STEERING LINKAGE,
INSPECT BALL JOINTS AND DUST COVERS, INSPECT BOLTS AND
NUTS ON CHAS SIS AND BODY, INSP

3841 MILES

DATE: 12/23/2003

REPAIR# 0009051

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 5,000 MILE SERVICE

DESCRIPTION: 5,000 MILE SERVICE ~~-5,000 MILE SERVICE
~~-MAINTENANCE

862 MILES

DATE: 10/24/2003

REPAIR# 0003036

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: 1,000 MILE SERVICE

DESCRIPTION: 1,000 MILE SERVICE ~~-1,000 MILE SERVICE 1996
AND NEWER MODELS ~~-MAINT.

1 MILES

DATE: 09/25/2003

REPAIR# 0209289

REPORTED BY: Pohanka Lexus Chantilly

SERVICE: PRE-DELIVERY SERVICE FOR USA INS

DESCRIPTION:

SERVICE: VA STATE INSPECTION

DESCRIPTION:

TERMS AND CONDITIONS

INFORMATION ACCURACY

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