FREE OF CHARGE to you.

[redacted]

IMPORTANT SAFETY RECALL *(Remedy Notice)*

Certain 2008–2019 Model Year Land Cruiser Vehicles
Passenger Airbags Could Deactivate
NHTSA Recall No. 18V-887

[redacted]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2008–2019 model year Land Cruiser vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

The front passenger occupant classification system has a seatbelt tension sensor that could malfunction over time and could cause the airbag warning light and the passenger airbag "OFF" indicator to illuminate. In addition, the front passenger airbag, passenger knee airbag, and the passenger seat-mounted side airbag may be deactivated. **If these airbags are deactivated, there is an increased risk of injury to the occupant in the event of a crash**.

What Should You Do?

Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible. ***Your local Toyota dealer will be more than happy to answer any of your questions.***

- ✓ To find a dealer near you, visit www.toyota.com/dealers
- ✓ For more information on this and other Safety Recalls, including Frequently Asked Questions, visit www.toyota.com/recall. Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, you may contact the Toyota Customer Experience Center at **1-888-270-9371** Monday through Friday, 7:00 a.m. to 7:00 p.m., Saturday 7:00 a.m. to 4:30 p.m., Central Time.

What will Toyota do?

Toyota dealers will modify the seat belt assembly to resolve the safety defect ***FREE OF CHARGE***.

NOTE: Toyota determined that certain vehicles (based, in part, on time in service) can be remedied through a modification to the seat belt assembly. In order to expedite repairs, Toyota dealers are modifying the seat belt assembly in vehicles (such as your vehicle) that can receive this remedy. If you do not have the modification performed by June 6, 2019, the front passenger seatbelt assembly will need to be replaced with a new one.

Toyota is currently preparing the remedy for vehicles that require seat belt assembly replacement. If the seatbelt assembly modification is not performed on your vehicle, Toyota will send another owner notification by first class mail advising you to make an appointment with an authorized Toyota dealer to have the front passenger seatbelt assembly replaced with a new one ***FREE OF CHARGE*** once parts become available.

04/02/2019

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Spanish translation on back side
Traducción en español en el lado inverso